

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

February 21, 2024

[REDACTED]
PLYMOUTH MANOR PERSONAL CARE CENTER LLC

[REDACTED]
BURNS WHITE CENTER
[REDACTED]

RE: PLYMOUTH MANOR PERSONAL
CARE CENTER
120 MARTZ MANOR
PLYMOUTH, PA, 18651
LICENSE/COC#: 22587

[REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 12/27/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: PLYMOUTH MANOR PERSONAL CARE CENTER License #: 22587 License Expiration: 03/10/2024
Address: 120 MARTZ MANOR, PLYMOUTH, PA 18651
County: LUZERNE Region: NORTHEAST

Administrator

Name: [Redacted] Phone: [Redacted] Email: [Redacted]

Legal Entity

Name: PLYMOUTH MANOR PERSONAL CARE CENTER LLC
Address: [Redacted]
Phone: [Redacted] Email: [Redacted]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 34 Waking Staff: 26

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
Reason: Incident Exit Conference Date: 12/27/2023

Inspection Dates and Department Representative

12/27/2023 - On-Site: [Redacted]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 40 Residents Served: 34

Secured Dementia Care Unit

In Home: No Area: Capacity: Residents Served:

Hospice

Current Residents: 0

Number of Residents Who:

Receive Supplemental Security Income: 10 Are 60 Years of Age or Older: 31
Diagnosed with Mental Illness: 12 Diagnosed with Intellectual Disability: 4
Have Mobility Need: 0 Have Physical Disability: 3

Inspections / Reviews

12/27/2023 - Partial

Lead Inspector: [Redacted] Follow-Up Type: POC Submission Follow-Up Date: 01/27/2024

02/09/2024 - POC Submission

Submitted By: [Redacted] Date Submitted: 02/21/2024
Reviewer: [Redacted] Follow-Up Type: POC Submission Follow-Up Date: 02/16/2024

Inspections / Reviews (*continued*)

02/21/2024 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 02/21/2024

Reviewer: [REDACTED]

Follow-Up Type: *Bypass Document
Submission*

02/21/2024 - Bypass Document Submission

Submitted By: [REDACTED]

Date Submitted: 02/21/2024

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

42b - Abuse

1. Requirements

2600.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

Description of Violation

On [redacted] at approximately [redacted], Resident [redacted] pushed Resident [redacted] while the residents were in the home's Activity room. Resident [redacted] was sent to the hospital and diagnosed with a hip fracture, which required hip replacement surgery following the incident.

Plan of Correction

Accept [redacted] - 02/21/2024)

At no time was there any neglect ,intimidation physical or verbal abuse mistreatment or corporal punishment or discipline of any resident at any time.

On [redacted] a resident walked up from behind to another resident and startled [redacted] which [redacted] was startled and automatically reacted by shoving the person away from [redacted] and [redacted] lost [redacted] balance and fell to floor. It was an accident and not intentional. [redacted] was not using [redacted] walker at time [redacted] lost balance. Both residents have dementia. Resident was sent to hospital and had hip fracture with surgical repair and therapy. Resident doing well and back at facility. Reported by Administrator to All required agencies and family and doctor

Administrator held a training [redacted] with all PCH Staff regarding the importance of observing residents for any changes in noticed - examples- behaviors , appetites, socialization, appearance, activity level

Corrected RASP 1 And 2 time of inspection [redacted] by Administrator

RASPS will be updated with new or significant changes by Administrator immediately or within 3 days of significant change

PCA Staff will continue to monitor resident with 15 minute checks as previously for noticeable behaviors or changes and to report to Administrator at time noticed or within 24 hours [redacted]

Pca staff will monitor resident daily through each shift for any unusual behaviors [redacted]

Resident [redacted] was noted to be having a behavior of staring at clock on wall .Administrator gave resident a wrist watch to wear to watch the time [redacted] and effective so far

Licensee's Proposed Overall Completion Date: 02/16/2024

Implemented [redacted] - 02/21/2024)

227d - Support Plan Medical/Dental

2. Requirements

2600.

227.d. Each home shall document in the resident's support plan the medical, dental, vision, hearing, mental health or other behavioral care services that will be made available to the resident, or referrals for the resident to outside services if the resident's physician, physician's assistant or certified registered nurse practitioner, determine the necessity of these services. This requirement does not require a home to pay for the cost of these medical and behavioral care services.

Description of Violation

Resident [redacted] assessment and support plan (RASP) dated [redacted] was not updated regarding the incident of resident-to-resident abuse that occurred on [redacted] in which Resident [redacted] pushed Resident [redacted] to the ground and what the home did to address Resident [redacted] behaviors following the incident.

227d - Support Plan Medical/Dental (continued)

Resident [REDACTED] RASP dated [REDACTED] was not updated regarding the incident of resident-to-resident abuse that occurred on [REDACTED] in which Resident [REDACTED] was diagnosed with a hip fracture which required surgery after being pushed to the ground by Resident [REDACTED]. The resident's RASP was not updated with Resident [REDACTED] admission date into skilled nursing for rehab following the incident, or the date on which the resident was discharged from skilled nursing back to the home.

Plan of Correction**Accept [REDACTED] - 02/21/2024)**

At no time was there any resident to resident abuse .

[REDACTED] residents involved in an incident with accidental shove , res lost balance and had a fall with injury - Res had hip repaired and therapy and has now recovered and returned to facility.

Resident [REDACTED] record does have documentation on 15 min checks

Resident [REDACTED] Pcas will continue to monitor and document 15 minute checks.

Pcas and all PCH staff will monitor residents for any changes or unusual behaviors and report to Administrator immediately or within 24 hours.

Administrator corrected RASP 1 and 2 at time of inspection [REDACTED]

Administrator held training for all staff regarding observing residents for new or significant changes examples- behaviors ,, appetite , appearance , socialization , level of activity and reporting to Administrator immediately to within 24 hours 2/15/24.

Administrator will update significant changes on RASP within 3 days

Resident 1 Pcas will monitor resident daily for any unusual behaviors and report to Administrator immediately or within 24 hours..

Aministrator will conduct a quarterly RASP audit to review for updates made or updates that need to be made to RASP'S to ensure correct info on RASP

Licensee's Proposed Overall Completion Date: 02/16/2024

Implemented [REDACTED] - 02/21/2024)