

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

January 18, 2024

[REDACTED], ADMINISTRATOR
PACONA CORPORATION
1127 KEMMERTOWN ROAD
STROUDSBURG, PA, 18360

RE: GLUCO LODGE
1127 KEMMERTOWN ROAD
STROUDSBURG, PA, 18360
LICENSE/COC#: 24172

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 11/14/2023, 11/29/2023, 12/05/2023, 12/21/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]
Human Services Licensing Supervisor

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: *GLUCO LODGE* License #: *24172* License Expiration: *03/21/2024*
 Address: *1127 KEMMERTOWN ROAD, STROUDSBURG, PA 18360*
 County: *MONROE* Region: *NORTHEAST*

Administrator

Name: [Redacted] Phone: [Redacted] Email: [Redacted]

Legal Entity

Name: *PACONA CORPORATION*
 Address: *1127 KEMMERTOWN ROAD, STROUDSBURG, PA, 18360*
 Phone: [Redacted] Email: [Redacted]

Certificate(s) of Occupancy

Type: *I-1* Date: *03/08/2018* Issued By: *Hamilton Twp, PA*
 Type: *C-2 LP* Date: *02/19/2009* Issued By: *L&I*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *40* Waking Staff: *30*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:
 Reason: *Complaint, Incident* Exit Conference Date: *12/21/2023*

Inspection Dates and Department Representative

11/14/2023 - On-Site [Redacted]
 11/29/2023 - Off-Site [Redacted]
 12/05/2023 - Off-Site [Redacted]
 12/21/2023 - Off-Site [Redacted]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: *51* Residents Served: *36*

Secured Dementia Care Unit
 In Home: *No* Area: Capacity: Residents Served:

Hospice
 Current Residents: *1*

Number of Residents Who:
 Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *36*
 Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *0*
 Have Mobility Need: *4* Have Physical Disability: *4*

Inspections / Reviews

11/14/2023 Partial
 Lead Inspector: [Redacted] Follow-Up Type: *POC Submission* Follow-Up Date: *01/15/2024*

01/18/2024 POC Submission

Submitted By: [REDACTED]

Date Submitted: 01/18/2024

Reviewer: [REDACTED]

Follow Up Type: *Bypass Document Submission*

01/18/2024 Bypass Document Submission

Submitted By: [REDACTED]

Date Submitted: 01/18/2024

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

227c - Support Plan Revision

1. Requirements

2600.

227.c. The support plan shall be revised within 30 days upon completion of the annual assessment or upon changes in the resident's needs as indicated on the current assessment.

Description of Violation

Resident 1's Resident Assessment Support Plan dated [REDACTED] indicated the resident required the assistance of 1 person for transfers. Through interviews with staff, the resident required an assist of 2 staff persons. The Resident Assessment Support Plan was not updated to reflect the need of 2 staff members to assist with transferring the resident.

Plan of Correction**Accept ([REDACTED] - 01/18/2024)**

Please note that this resident was assessed as a one person assist by the PCP and Hospice Medical Director and Team. These factors include frequent assessment of resident weight, mobility level, and any potential risks. The staff interviewed felt more comfortable with using an additional staff member for safety however, they did not communicate this with the care team. The resident discharged the Facility on November 12, 2023.

All current RASP's have been audited and reviewed by the Administrator and DON by January 01, 2024.

The Administrator and DON or designated staff person will audit all current and newly completed RASP's for accuracy and completion including mobility status, assistive devices, diagnoses, etc. All changes will be documented on the RASP addendum sheet. This audit will occur monthly.

Staff within the home (direct care and non direct care) were re-educated on December 07, 2023 at a monthly in service (Please see Attached) and continued throughout the remainder of the month by January 01, 2024 on 'Proper Body Mechanics and RASP's ' Until All Staff members were retrained. Ongoing education regarding the completion and accuracy of support plans including the Care Needs and Services Provided; training's will continue to be conducted throughout the year to ensure that staff has an ongoing understanding and feel comfortable reporting challenges. Documentation of education shall be kept. The next scheduled training will be provided by Affinity Hospice on February 01, 2024 for Bed Mobility, Changing and Transfers.

All newly hired staff moving forward will be trained on Body Mechanics and RASP's during orientation in their first worked week to enhance understanding of care and prevent re-occurrence. A 'PCA Support Plan Worksheet' was also created so that changes in resident care can be communicated and documented into the Resident Support Plan (Please see attached).

The Administrator will monitor for ongoing compliance.

Licensee's Proposed Overall Completion Date: 02/01/2024

Implemented ([REDACTED] - 01/18/2024)