

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY PUBLIC

February 21, 2024

[REDACTED], ADMINISTRATOR  
SOUTH MOUNTAIN MEMORY CARE LLC  
201 SOUTH SEVENTH STREET  
EMMAUS, PA, 18049

RE: SOUTH MOUNTAIN MEMORY CARE  
201 SOUTH SEVENTH STREET  
EMMAUS, PA, 18049  
LICENSE/COC#: 22721

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 12/13/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]  
Human Services Licensing Supervisor

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information		
<b>Name:</b> SOUTH MOUNTAIN MEMORY CARE	<b>License #:</b> 22721	<b>License Expiration:</b> 09/17/2024
<b>Address:</b> 201 SOUTH SEVENTH STREET, EMMAUS, PA 18049		
<b>County:</b> LEHIGH	<b>Region:</b> NORTHEAST	

Administrator		
<b>Name:</b> [REDACTED]	<b>Phone:</b> [REDACTED]	<b>Email:</b> [REDACTED]

Legal Entity		
<b>Name:</b> SOUTH MOUNTAIN MEMORY CARE LLC		
<b>Address:</b> 201 SOUTH SEVENTH STREET, EMMAUS, PA, 18049		
<b>Phone:</b> [REDACTED]	<b>Email:</b> [REDACTED]	

Certificate(s) of Occupancy		
<b>Type:</b> I-1	<b>Date:</b> 02/14/2018	<b>Issued By:</b> Emmaus Borough

Staffing Hours		
<b>Resident Support Staff:</b> 1	<b>Total Daily Staff:</b> 47	<b>Waking Staff:</b> 35

Inspection Information		
<b>Type:</b> Full	<b>Notice:</b> Unannounced	<b>BHA Docket #:</b>
<b>Reason:</b> Renewal	<b>Exit Conference Date:</b> 12/13/2023	

Inspection Dates and Department Representative	
12/13/2023 - On-Site	[REDACTED]

Resident Demographic Data as of Inspection Dates			
General Information			
<b>License Capacity:</b> 28		<b>Residents Served:</b> 23	
Secured Dementia Care Unit			
<b>In Home:</b> Yes	<b>Area:</b> Entire Facility	<b>Capacity:</b> 28	<b>Residents Served:</b> 23
Hospice			
<b>Current Residents:</b> 3			
Number of Residents Who:			
<b>Receive Supplemental Security Income:</b> 0		<b>Are 60 Years of Age or Older:</b> 23	
<b>Diagnosed with Mental Illness:</b> 0		<b>Diagnosed with Intellectual Disability:</b> 0	
<b>Have Mobility Need:</b> 23		<b>Have Physical Disability:</b> 1	

Inspections / Reviews		
12/13/2023 Full		
<b>Lead Inspector:</b> [REDACTED]	<b>Follow-Up Type:</b> POC Submission	<b>Follow-Up Date:</b> 01/07/2024
01/11/2024 - POC Submission		
<b>Submitted By:</b> [REDACTED]	<b>Date Submitted:</b> 02/16/2024	
<b>Reviewer:</b> [REDACTED]	<b>Follow-Up Type:</b> POC Submission	<b>Follow-Up Date:</b> 01/10/2024

Inspections / Reviews (*continued*)

01/29/2024 POC Submission

Submitted By: [REDACTED]

Date Submitted: 02/16/2024

Reviewer: [REDACTED]

Follow Up Type: Document Submission Follow Up Date: 02/03/2024

02/05/2024 Document Submission

Submitted By: [REDACTED]

Date Submitted: 02/16/2024

Reviewer: [REDACTED]

Follow Up Type: Document Submission Follow Up Date: 02/08/2024

02/21/2024 Document Submission

Submitted By: [REDACTED]

Date Submitted: 02/16/2024

Reviewer: [REDACTED]

Follow Up Type: Not Required

3c - Post Current License

1. Requirements

2600.

3.c. The personal care home shall post the current license, a copy of the current license inspection summary issued by the Department and a copy of this chapter in a conspicuous and public place in the personal care home.

Description of Violation

The most recent LIS dated 9-13-22 and the Chapter 2600 regulations were not posted in a conspicuous area of the home. They were both located in a binder that was placed in a crate behind the side of the piano in the main lobby.

Plan of Correction

Accept (█) - 01/29/2024)

Binder containing current license inspection summary and 2600 regulations have been moved to an open table in the front entrance vestibule for accessibility. Current license is already posted in this area as well. ED will be responsible for ongoing compliance and the addition of new License inspection summaries.

Licensee's Proposed Overall Completion Date: 01/26/2024

Implemented (█) /05/2024)

82c - Locking Poisonous Materials

2. Requirements

2600.

82.c. Poisonous materials shall be kept locked and inaccessible to residents unless all of the residents living in the home are able to safely use or avoid poisonous materials.

Description of Violation

A can of Clorox Disinfectant Spray was found in the unlocked cupboard located next to the refrigerator in the kitchen of Section 200 of home. The instructions on the label state that the product is "hazard to humans and domestic animals" and to "contact poison control".

Plan of Correction

Accept (█) - 01/29/2024)

Cabinet containing clorox spray does have a lock on it and is unlocked by a person's containing a key. This cabinet was not locked at the time of inspection. All materials have been removed from these cabinets and all staff have been educated. that harmful materials may no longer be kept in these cabinets, locked or unlocked. ED and Maintenance supervisor will spot check for compliance. Education provided on following dates to all staff: 1/3, 1/4, 1/5/2024.

Licensee's Proposed Overall Completion Date: 01/26/2024

Implemented (█) - 02/21/2024)

101j7 - Lighting/Operable Lamp

3. Requirements

2600.

101.j. Each resident shall have the following in the bedroom:

7. An operable lamp or other source of lighting that can be turned on at bedside.

Description of Violation

The bedside lamp in Resident room 105 was missing a light bulb. There was no other source of illumination near the bed.

Repeated violation.

101j7 Lighting/Operable Lamp (continued)

Plan of Correction

Accept (█ - 01/29/2024)

During previous inspection, it was noted that not all residents had functional bedside light source. Tap lights were added to all rooms that did NOT have a bedside lamp. Room 105 had a lamp, but no light bulb present in lamp at time of inspection. Tap lights have been added to ALL rooms regardless if a bedside light is also present. All rooms now have a tap light or a tap light and a bedside lamp, if their room configuration allows for a lamp. Maintenance supervisor will check lamps quarterly for functioning bulbs and tap light batteries.

Licensee's Proposed Overall Completion Date: 01/26/2024

Implemented (█ - 02/05/2024)

185a - Implement Storage Procedures

4. Requirements

2600.

185.a. The home shall develop and implement procedures for the safe storage, access, security, distribution and use of medications and medical equipment by trained staff persons.

Description of Violation

Review of Resident #1's glucometer indicates a blood sugar level of █ on █; the MAR indicates a blood sugar level of █ on that date and time.

Plan of Correction

Accept (█ - 01/29/2024)

This was a human error of mis entering numbers. An education has been given to all staff about accuracy of numbers being entered and their significance. Director of Wellness, Wellness Nurse and Med Tech will audit glucometers biweekly in order to make sure the MAR accurately represents the figures on the glucometer. Education provided 1/3, 1/4 and 1/5 to diabetic trained staff.

Licensee's Proposed Overall Completion Date: 01/26/2024

Implemented (█ - 02/21/2024)

234b - Support Plan Needs Elements

5. Requirements

2600.

234.b. The support plan must identify the resident's physical, medical, social, cognitive and safety needs.

Description of Violation

The RASP for Resident #1 dated █ does not indicate the resident's date of admission.

Plan of Correction

Accept (█ - 01/29/2024)

All support plans have been reviewed as of 1/8/2024. This is only RASP with missing date. The omission of date is a human error. Director of Wellness and ED will independently check each RASP, upon completion, for any missing data and immediately fix errors, prior to having it signed by family and resident. Resident #1's admission date was added to █ RASP on date of inspection █, at the time the error was found.

Licensee's Proposed Overall Completion Date: 01/26/2024

Implemented (█ - 02/05/2024)