

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

February 8, 2024

[REDACTED]
MELODY MANOR PCH LLC
[REDACTED]

RE: MELODY MANOR
413 NORTH MCKEAN STREET
KITTANNING, PA, 16201
LICENSE/COC#: 44676

[REDACTED],
As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 12/11/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: *MELODY MANOR* License #: *44676* License Expiration: *07/21/2024*
 Address: *413 NORTH MCKEAN STREET, KITTANNING, PA 16201*
 County: *ARMSTRONG* Region: *WESTERN*

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: *MELODY MANOR PCH LLC*
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: *C-2 LP* Date: *09/28/1987* Issued By: *L&I*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *36* Waking Staff: *27*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:
 Reason: *Complaint* Exit Conference Date: *12/11/2023*

Inspection Dates and Department Representative

12/11/2023 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: *43* Residents Served: *34*

Secured Dementia Care Unit
 In Home: *No* Area: Capacity: Residents Served:

Hospice
 Current Residents: *2*

Number of Residents Who:
 Receive Supplemental Security Income: *16* Are 60 Years of Age or Older: *30*
 Diagnosed with Mental Illness: *14* Diagnosed with Intellectual Disability: *1*
 Have Mobility Need: *2* Have Physical Disability: *0*

Inspections / Reviews

12/11/2023 - Partial
 Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *01/06/2024*

01/16/2024 - POC Submission
 Submitted By: [REDACTED] Date Submitted: *02/06/2024*
 Reviewer: [REDACTED] Follow-Up Type: *Document Submission* Follow-Up Date: *02/06/2024*

Inspections / Reviews *(continued)*

02/08/2024 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 02/06/2024

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

23b - Instrumental Activities of Daily Living Assistance

1. Requirements

2600.

23.b. A home shall provide each resident with assistance with IADLs as indicated in the resident's assessment and support plan.

Description of Violation

The assessment and support plan for resident [REDACTED] dated [REDACTED], indicates the resident requires assistance with obtaining clean, seasonal clothing. Resident [REDACTED] has been requesting the home provide [REDACTED] with [REDACTED] winter clothes, including a coat, that is stored in the home's basement. The resident did not receive this assistance as required.

Plan of Correction

Accept [REDACTED] 01/16/2024)

In response to the violation on [REDACTED] by the Pennsylvania Bureau of Human Service Licensing, immediate action was taken on [REDACTED] by the Housekeeper who Provided winter clothing TO resident [REDACTED] that had been requested.

To enhance the currently compliant operations, on [REDACTED] the Regional Assistant Talked to all other Residents to see if they were in need of any clothing that may be in storage. Any Resident requesting clothing was given what they requested

Effective 01/05/2024 the Administrator or Designee will perform Monthly Monitoring to be sure that assistance with getting seasonal clothing and other IADLs is being done to maintain ongoing compliance with providing each resident with assistance with IADLs as indicated in the resident's assessment and support plan. Any deficiencies will be corrected immediately, and findings will be documented and reviewed internally for continuous improvement purposes. A training was done on 1-3-2023 by Regional Consultant with Administrator and Regional Assistant to cover this regulation. Individual trainings by Administrator for ALL STAFF is scheduled between 1-8-24 through 1-11-24. DOCUMENTATION KEPT AT FACILITY

Licensee's Proposed Overall Completion Date: 01/11/2024

Implemented [REDACTED] - 02/08/2024)

141b1 - Annual Medical Evaluation

2. Requirements

2600.

141.b.1. A resident shall have a medical evaluation: At least annually.

Description of Violation

Resident [REDACTED] current annual medical evaluation, dated [REDACTED] has not been completed. The medical evaluation has not been signed by the medical provider. The previous medical evaluation was completed on [REDACTED]

Plan of Correction

Accept [REDACTED] - 01/16/2024)

In response to the violation on [REDACTED] by the Pennsylvania Bureau of Human Service Licensing, immediate action was taken on [REDACTED] by the Regional Assistant to send medical evaluation to Resident [REDACTED] Dr. for signature. Dr sent it back with correct signature on [REDACTED].

To enhance the currently compliant operations, on [REDACTED] the Administrator Reviewed all other Resident DME's for signatures and accuracy

141b1 - Annual Medical Evaluation (continued)

Effective 01/05/2024 the Administrator or Designee will perform monthly Reviews of all DME's for accuracy and presence to maintain ongoing compliance with ensuring each resident has a medical evaluation at least annually. Any deficiencies will be corrected immediately, and findings will be documented and reviewed internally for continuous improvement purposes. On 1-3-204 A training was done for Regional Assistant and Administrator by Regional Consultant to review the specifications for his regulation. DOCUMENTATION KEPT AT FACILITY

Licensee's Proposed Overall Completion Date: 01/04/2024

Implemented [redacted] 02/08/2024)

227d - Support Plan Medical/Dental

3. Requirements

2600.

227.d. Each home shall document in the resident's support plan the medical, dental, vision, hearing, mental health or other behavioral care services that will be made available to the resident, or referrals for the resident to outside services if the resident's physician, physician's assistant or certified registered nurse practitioner, determine the necessity of these services. This requirement does not require a home to pay for the cost of these medical and behavioral care services.

Description of Violation

Resident [redacted] has a need for and utilizes a continuous positive airway pressure (CPAP) machine; however, the resident's support plan, dated [redacted], does not document the plan to meet this need, including frequency and responsible party.

Plan of Correction

Accept [redacted] - 01/16/2024)

In response to the violation on [redacted] by the Pennsylvania Bureau of Human Service Licensing, immediate action was taken on [redacted] by the Regional Assistant to add the use of a c-pap machine to Resident [redacted] support plan. Also had all staff sign the addendum in acknowledgment.

To enhance the currently compliant operations, on [redacted] the Regional Assistant Reviewed all other Resident support plans for accuracy

A training by Regional Consultant for Regional Assistant and Administrator was done on 1-3-2024 to include this regulation. DOCUMENTATION KEPT AT FACILITY. Effective 01/09/2024 the Administrator or Designee will perform Monthly Reviews of all Residents to be sure all information is added as per regulation to maintain ongoing compliance with documenting in the resident's support plan the medical, dental, vision, hearing, mental health or other behavioral care services that will be made available to the resident, or referrals for the resident to outside services if the resident's physician, physician's assistant or certified registered nurse practitioner, determine the necessity of these services. This requirement does not require a home to pay for the cost of these medical and behavioral care services. Any deficiencies will be corrected immediately, and findings will be documented and reviewed internally for continuous improvement purposes.

Licensee's Proposed Overall Completion Date: 01/11/2024

Implemented [redacted] - 02/08/2024)