

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

February 7, 2024

[REDACTED]
DRESHER CARE GROUP LLC
[REDACTED]
[REDACTED]

RE: WOODLAND CREEK ALZHEIMER'S
SPECIAL CARE CENTER
1424 DRESHER TOWN ROAD
DRESHER, PA, 19025
LICENSE/COC#: 14605

[REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 12/11/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: WOODLAND CREEK ALZHEIMER'S SPECIAL CARE CENTER License #: 14605 License Expiration: 04/24/2024

Address: 1424 DRESHERTOWN ROAD, DRESHER, PA 19025

County: MONTGOMERY Region: SOUTHEAST

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: DRESHER CARE GROUP LLC

Address: [REDACTED]

Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: C-1 Date: 08/05/2015 Issued By: Teddyffrin Twp

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 72 Waking Staff: 54

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #: [REDACTED]
Reason: Complaint, Monitoring Exit Conference Date: 12/11/2023

Inspection Dates and Department Representative

12/11/2023 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 66 Residents Served: 36

Secured Dementia Care Unit

In Home: Yes Area: entire home Capacity: 66 Residents Served: 36

Hospice

Current Residents: 0

Number of Residents Who:

Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 36
Diagnosed with Mental Illness: 7 Diagnosed with Intellectual Disability: 0
Have Mobility Need: 36 Have Physical Disability: 7

Inspections / Reviews

12/11/2023 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 01/12/2024

01/18/2024 - POC Submission

Submitted By: [REDACTED] Date Submitted: 02/02/2024
Reviewer: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 01/23/2024

Inspections / Reviews *(continued)*

01/30/2024 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 02/02/2024

Reviewer: [REDACTED]

Follow-Up Type: Document Submission Follow-Up Date: 02/02/2024

02/07/2024 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 02/02/2024

Reviewer: [REDACTED]

Follow-Up Type: Not Required

54a - Direct Care Staff

1. Requirements

2600.

54.a. Direct care staff persons shall have the following qualifications:

1. Be 18 years of age or older, except as permitted in subsection (b).
2. Have a high school diploma, GED or active registry status on the Pennsylvania nurse aide registry.
3. Be free from a medical condition, including drug or alcohol addiction, that would limit direct care staff persons from providing necessary personal care services with reasonable skill and safety.

Description of Violation

Direct care staff person A, does not have a high school diploma, GED, or active registry status on the Pennsylvania nurse aide registry.

Plan of Correction

Accept [redacted] - 01/30/2024)

[redacted] High school diploma was located and added to staff A file
 [redacted] Business Office Manager audited remaining employee files for accuracy
 [redacted] ED educated hiring managers on regulation 54a. Hiring checklist will continue to be utilized to accuracy.
 [redacted] Business Office Manager or designee will audit 10% of employee files monthly for 6 months. This will move to quarterly following the 6 month period

We respectfully request this violation be removed. Please see the attached high school diploma.

Proposed Overall Completion Date: 01/24/2024

Licensee's Proposed Overall Completion Date: 01/24/2024

Implemented [redacted] - 02/07/2024)

65d - Initial Direct Care Training

2. Requirements

2600.

65.d. Direct care staff persons hired after April 24, 2006, may not provide unsupervised ADL services until completion of the following:

1. Training that includes a demonstration of job duties, followed by supervised practice.
2. Successful completion and passing the Department-approved direct care training course and passing of the competency test.
3. Initial direct care staff person training to include the following:
 - i. Safe management techniques.
 - ii. ADLs and IADLs
 - iii. Personal hygiene.
 - iv. Care of residents with dementia, mental illness, cognitive impairments, an intellectual disability and other mental disabilities.
 - v. The normal aging-cognitive, psychological and functional abilities of individuals who are older.
 - vi. Implementation of the initial assessment, annual assessment and support plan.
 - vii. Nutrition, food handling and sanitation.
 - viii. Recreation, socialization, community resources, social services and activities in the community.
 - ix. Gerontology.
 - x. Staff person supervision, if applicable.
 - xi. Care and needs of residents with special emphasis on the residents being served in the home.
 - xii. Safety management and hazard prevention.
 - xiii. Universal precautions.

65d - Initial Direct Care Training (continued)

- xiv. The requirements of this chapter.
- xv. Infection control.
- xvi. Care for individuals with mobility needs, such as prevention of decubitus ulcers, incontinence, malnutrition and dehydration, if applicable to the residents served in the home.

Description of Violation

Direct care staff person A, hired on [REDACTED], began providing unsupervised ADL services on [REDACTED]. However, the staff person did not complete and pass the Department-approved direct care training course and pass the competency test.

Plan of Correction

Accept [REDACTED] - 01/30/2024)

[REDACTED] PA direct care worker test was located and added to staff A file
 [REDACTED] Business Office Manager audited remaining employee files for accuracy
 [REDACTED] ED educated hiring managers on regulation 65a. Hiring checklist will continue to be utilized to accuracy.
 [REDACTED] Business Office Manager or designee will audit 10% of employee files monthly for 6 months. This will move to quarterly following the 6 month period

We respectfully request this violation be remove. Please see the attached department approved care training course

Proposed Overall Completion Date: 01/24/2024

Licensee's Proposed Overall Completion Date: 01/24/2024

Implemented [REDACTED] - 02/07/2024)

183b - Meds and Syringes Locked**3. Requirements**

2600.

183.b. Prescription medications, OTC medications, CAM and syringes shall be kept in an area or container that is locked. This includes medications and syringes kept in the resident's room.

Description of Violation

On [REDACTED], Resident [REDACTED] Prescription Eucerin topical cream was located in an unlocked drawer in their bathroom.

Plan of Correction

Accept [REDACTED] 01/30/2024)

[REDACTED] item was secured
 [REDACTED] audit was completed by the Health Services Coordinator to ensure no other OTC medications were out and unsecured
 [REDACTED] training completed on regulation 183b by Health Services Coordinator
 [REDACTED] 10% of resident RASP's audited by Health Services Coordinator or designee 3 times per week for four weeks.
 Following the 4 weeks resident RASP's will be audited monthly by designee.
 Ongoing will be reviewed quarterly at Quality Meeting

Proposed Overall Completion Date: 01/23/2024

Licensee's Proposed Overall Completion Date: 01/23/2024

183b - Meds and Syringes Locked (*continued*)*Implemented* [REDACTED] - 02/07/2024)

227g -Support Plan Signatures

4. Requirements

2600.

227.g. Individuals who participate in the development of the support plan shall sign and date the support plan.

Description of Violation

Resident [REDACTED] participated in the development of [REDACTED] support plan on [REDACTED]. However, the resident/assessor did not sign the support plan.

Resident [REDACTED] participated in the development of [REDACTED] support plan on [REDACTED]. However, the resident did not sign the support plan.

Plan of Correction*Accept* [REDACTED] - 01/30/2024)

[REDACTED] Support Plan for resident [REDACTED] and for resident [REDACTED] was updated as able for signatures. Some nursing staff is no longer with the community.

[REDACTED] training on regulation 2600.227g completed by Health Services Coordinator for Coordinator, Executive Director and Wellness Nurse

[REDACTED] 10% of resident RASP's will be audited by Health Services Coordinator or designee weekly until all RASP's are confirmed to be compliant. This will move to an as needed and quarterly audit following completion. Ongoing will be reviewed quarterly at Quality Meeting

Proposed Overall Completion Date: 01/23/2024

Licensee's Proposed Overall Completion Date: 01/23/2024

Implemented [REDACTED] - 02/07/2024)

227h - Support Plan Refuse Sign

5. Requirements

2600.

227.h. If a resident or designated person is unable or chooses not to sign the support plan, a notation of inability or refusal to sign shall be documented.

Description of Violation

Resident [REDACTED] participated in the development of [REDACTED] support plan on [REDACTED]. The resident did sign the support plan. The home did not make a notation regarding the resident's failure to sign the support plan.

Plan of Correction*Accept* [REDACTED] - 01/30/2024)

[REDACTED] Resident [REDACTED] RASP updated for signature.

[REDACTED] training on regulation 2600.227h completed by Health Services Coordinator for Coordinator, Executive Director and Wellness Nurse

[REDACTED] 10% of resident RASP's will be audited by Health Services Coordinator or designee weekly until all RASP's are confirmed to be compliant. This will move to an as needed and quarterly audit by designee following completion.

227h - Support Plan Refuse Sign (continued)

Ongoing will be reviewed quarterly at Quality Meeting

Proposed Overall Completion Date: 01/23/2024

Licensee's Proposed Overall Completion Date: 01/23/2024

Implemented [REDACTED] - 02/07/2024)