Department of Human Services
Office of Children, Youth and Families
Licensing Inspection Summary - Public
55 PA.CODE CHAPTER 3800

December 20, 2023

[redacted]
COMMUNITY SPECIALISTS CORPORATION
900 AGNEW ROAD
PITTSBURGH, PA, 15227

RE: NEW OUTLOOK ACADEMY
900 AGNEW ROAD, BLDG 2
PITTSBURGH, PA, 15227
LICENSE/COC#: 40165

[redacted],

As a result of the Pennsylvania Department of Human Services, Office of Children, Youth and Families licensing inspections on of the above facility, no regulatory citations have been identified as a result of this inspection.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[redacted]

Enclosure
Licensing Inspection Summary (LIS)

cc: Pennsylvania Office of Children, Youth and Families

Agency/Facility Information

Name: *NEW OUTLOOK ACADEMY*
Address: *900 AGNEW ROAD, BLDG 2, PITTSBURGH, PA 15227*
County: *ALLEGHENY*
License Number: *40165*
License Expiration: *04/21/2024*

Administrator

Name: [redacted] **Phone**: [redacted] **Email**: [redacted]

Legal Entity

Name: *COMMUNITY SPECIALISTS CORPORATION*
Address: *900 AGNEW ROAD, PITTSBURGH, PA, 15227*
Phone: [redacted] **Email**: [redacted]

Inspection Information

Start Date: *12/04/2023* **End Date**: *12/05/2023* **Type**: *Renewal* **Notice**: *Announced Visit*
Inspector(s): [redacted]

Inspection Narrative

The Department of Human Services Office of Children, Youth, and Families (Western Region) conducted an annual licensing inspection of New Outlook Academy on 12/4/2023 and 12/5/2023 for licensing year 4/21/2024 to 4/21/2025. During the inspection, the Department reviewed ten (10) percent of the agency's resident files (including discharged resident files) and the agency's personnel files, to include all employees who have direct contact with the youth. Overall file reviews supported compliance with state/federal laws and regulations and no violations were identified. A physical site inspection was completed, and there were no regulatory violations identified. Interviews with both youth and staff members were conducted. Youth interviews described active treatment occurring. The youth are engaged in a structured schedule that includes both treatment, education, and recreational opportunities. Youth expressed feeling supported by staff members. Staff members enjoying their jobs in the program. They are supported by leadership and can express concerns when needed. Training provided helps staff perform their jobs at a high level.

Inspections / Reviews

12/04/2023 - Renewal

Lead Inspector: [redacted] **Follow-Up Type**: *Not Required*

NO DEFICIENCIES FOUND