

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

January 8, 2024

[REDACTED] ADMINISTRATOR
WEST SIDE KOZY COMFORT PERSONAL CARE HOME INC
906 SOUTH MAIN AVENUE
SCRANTON, PA, 18504

RE: WEST SIDE KOZY COMFORT
PERSONAL CARE HOME
906 SOUTH MAIN AVENUE
SCRANTON, PA, 18504
LICENSE/COC#: 20449

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 11/30/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]
Human Services Licensing Supervisor

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: WEST SIDE KOZY COMFORT PERSONAL CARE HOME License #: 20449 License Expiration: 09/20/2023
 Address: 906 SOUTH MAIN AVENUE, SCRANTON, PA 18504
 County: LACKAWANNA Region: NORTHEAST

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: WEST SIDE KOZY COMFORT PERSONAL CARE HOME INC
 Address: 906 SOUTH MAIN AVENUE, SCRANTON, PA, 18504
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: Other Date: 04/01/2017 Issued By: City of Scranton

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 35 Waking Staff: 26

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
 Reason: Complaint, Incident Exit Conference Date: 11/30/2023

Inspection Dates and Department Representative

11/30/2023 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 36 Residents Served: 35

Secured Dementia Care Unit

In Home: No Area: Capacity: Residents Served:

Hospice

Current Residents: 1

Number of Residents Who:

Receive Supplemental Security Income: 35 Are 60 Years of Age or Older: 24
 Diagnosed with Mental Illness: 34 Diagnosed with Intellectual Disability: 3
 Have Mobility Need: 0 Have Physical Disability: 0

Inspections / Reviews

11/30/2023 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 12/22/2023

01/08/2024 - POC Submission

Submitted By: [REDACTED] Date Submitted: 01/08/2024
 Reviewer: [REDACTED] Follow-Up Type: Bypass Document Submission

Inspections / Reviews *(continued)*

01/08/2024 - Bypass Document Submission

Submitted By: [REDACTED]

Date Submitted: 01/08/2024

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

227d - Support Plan Medical/Dental

1. Requirements

2600.

227.d. Each home shall document in the resident's support plan the medical, dental, vision, hearing, mental health or other behavioral care services that will be made available to the resident, or referrals for the resident to outside services if the resident's physician, physician's assistant or certified registered nurse practitioner, determine the necessity of these services. This requirement does not require a home to pay for the cost of these medical and behavioral care services.

Description of Violation

On 10/31/23 at 3:00pm, Resident #1 hit Resident #2 several times in the hallway. When staff person A intervened, Resident #1 scratched them across the face. The home previously reported an incident to the Department on 10/4/23 stating that Resident #1 attacked Resident #3 in the hallway. Resident #1's annual RASP dated [REDACTED]/23 does not indicate any behavioral problems or history of attacking other residents. The Behavioral/Cognitive Needs section indicates "No Problem" with irritability, judgement, agitation, or aggression. The home did not update the RASP to indicate Resident #1's behaviors and how the home would address them.

Plan of Correction**Accept [REDACTED] - 01/08/2024)**

The admin didnt update rasp as the situation happened. The admin and asst will make sure all rasp are done in timely manor to incident happening. The ast admin and admin will check periodically through the month to make sure all rasp are update with incidents that happen.

Licensee's Proposed Overall Completion Date: 01/02/2024**Implemented [REDACTED] - 01/08/2024)**