

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

November 28, 2023

[REDACTED], REGIONAL VICE PRESIDENT OF OPERATIONS
DRI/HEARTIS BUCKS COUNTY LLC
[REDACTED]

RE: HEARTIS BUCKS COUNTY
945 YORK ROAD
WARMINSTER, PA, 18974
LICENSE/COC#: 14855

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 09/19/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: HEARTIS BUCKS COUNTY **License #:** 14855 **License Expiration:** 02/02/2024
Address: 945 YORK ROAD, WARMINSTER, PA 18974
County: BUCKS **Region:** SOUTHEAST

Administrator

Name: [REDACTED] **Phone:** [REDACTED] **Email:** [REDACTED]

Legal Entity

Name: DRI/HEARTIS BUCKS COUNTY LLC
Address: [REDACTED]
Phone: [REDACTED] **Email:** [REDACTED]

Certificate(s) of Occupancy

Type: I-2 **Date:** 08/09/2021 **Issued By:** L&I

Staffing Hours

Resident Support Staff: 0 **Total Daily Staff:** 78 **Waking Staff:** 59

Inspection Information

Type: Partial **Notice:** Unannounced **BHA Docket #:**
Reason: Complaint, Incident **Exit Conference Date:** 09/19/2023

Inspection Dates and Department Representative

09/19/2023 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 100 **Residents Served:** 66

Special Care Unit

In Home: Yes **Area:** Generations **Capacity:** 30 **Residents Served:** 12

Hospice

Current Residents: NM

Number of Residents Who:

Receive Supplemental Security Income: 0 **Are 60 Years of Age or Older:** 66
Diagnosed with Mental Illness: 0 **Diagnosed with Intellectual Disability:** 0
Have Mobility Need: 12 **Have Physical Disability:** 0

Inspections / Reviews

09/19/2023 Partial

Lead Inspector: [REDACTED] **Follow-Up Type:** POC Submission **Follow-Up Date:** 10/12/2023

10/19/2023 - POC Submission

Submitted By: [REDACTED] **Date Submitted:** 11/28/2023
Reviewer: [REDACTED] **Follow-Up Type:** POC Submission **Follow-Up Date:** 10/24/2023

Inspections / Reviews *(continued)*

10/27/2023 POC Submission

Submitted By: [REDACTED]

Date Submitted: 11/28/2023

Reviewer: [REDACTED]

Follow Up Type: Document Submission Follow Up Date: 11/27/2023

11/28/2023 Document Submission

Submitted By: [REDACTED]

Date Submitted: 11/28/2023

Reviewer: [REDACTED]

Follow Up Type: Not Required

42b Abuse/Neglect

1. Requirements

2800.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

Description of Violation

On [REDACTED], at around [REDACTED], Resident 1 discovered cash was missing from their top dresser drawer. The resident planned to go out for shopping that day and found that the money was missing. Resident 1 stated that they had close to [REDACTED] cash in a small box covered with golden foil labeled 'CASINO CARDS AND EXTRAS,' along with their casino cards bound together by a rubber band, in the top left-hand corner of their dresser. A family member of Resident 1 confirmed that the money had indeed been stored in that box previously. Resident's room was searched and no money was found or displaced. Resident had not been out of the facility for a period of time prior to discovering the money had gone missing.

Plan of Correction

Accept ([REDACTED] - 10/27/2023)

The Residence will install a lock to a single drawer/cabinet within the resident's apartment to safeguard money and property in both Assisted Living and Memory Care. This task will be carried out by the Building Service Director/Maintenance Assistance/designee to be completed by 11/30/2023.

Residence to re-educate staff on Resident Rights and Abuse and Neglect to be conducted by RCD/RCC/GPD/ED or designee by 11/30/2023.

The ED or designee will notify residents and their responsible parties of change in procedure in regard to the new installation of the locking drawer/cabinet to safeguard money and property. This information will be sent via email by November 1, 2023. Additional copies of this message will be provided at the Concierge desk and distributed to their apartments.

As an on-going measure new residents will be informed about safeguarding their money and property within their apartments by identifying the lock drawer/cabinet system by ED or designee during contract signing.

Proposed Overall Completion Date: 10/24/2023

Licensee's Proposed Overall Completion Date: 10/24/2023

Implemented ([REDACTED] - 11/28/2023)