

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

January 11, 2024

[REDACTED], OWNER
SERENITY CARE KINGSTON LLC
[REDACTED]

RE: SERENITY CARE KINGSTON
700 THIRD AVENUE
KINGSTON, PA, 18704
LICENSE/COC#: 23052

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 11/27/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]
Human Services Licensing Supervisor

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: *SERENITY CARE KINGSTON* License #: *23052* License Expiration: *03/28/2024*
 Address: *700 THIRD AVENUE, KINGSTON, PA 18704*
 County: *LUZERNE* Region: *NORTHEAST*

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: *SERENITY CARE KINGSTON LLC*
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: Total Daily Staff: *75* Waking Staff: *56*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:
 Reason: *Incident* Exit Conference Date: *11/27/2023*

Inspection Dates and Department Representative

11/27/2023 - Off-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: *122* Residents Served: *57*

Secured Dementia Care Unit
 In Home: *Yes* Area: *SDU* Capacity: *20* Residents Served: *17*

Hospice
 Current Residents: *0*

Number of Residents Who:
 Receive Supplemental Security Income: *9* Are 60 Years of Age or Older: *56*
 Diagnosed with Mental Illness: *2* Diagnosed with Intellectual Disability: *0*
 Have Mobility Need: *18* Have Physical Disability: *0*

Inspections / Reviews

11/27/2023 Partial

Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *12/28/2023*

01/05/2024 - POC Submission

Submitted By: [REDACTED] Date Submitted: *01/10/2024*
 Reviewer: [REDACTED] Follow-Up Type: *Document Submission* Follow-Up Date: *01/09/2024*

Inspections / Reviews *(continued)*

01/11/2024 Document Submission

Submitted By: [REDACTED]

Date Submitted: 01/10/2024

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

42c - Treatment of Residents

1. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

On [REDACTED] at approx. 2pm, Resident #1 used profane language against Resident #2 while in the home's Activity room, including telling Resident #2 to "shut up."

Plan of Correction

Accept [REDACTED] - 01/05/2024)

This regulation was violated due to a resident #1 using profane language to resident #2. To fix this problem, Resident #1 was put on 15-minute checks for 72 hours to monitor any further changes in behavior on 10/30/23 until 11/2/2023. Resident Care Director [REDACTED] made changes to resident's care plan regarding behaviors. Administrator, [REDACTED] had a verbal conversation with resident and family in regard to comments made by resident #1, making both resident and responsible party aware that this is a violation to Serenity Care PCH agreement, and home rules.

10/30/2023 - Resident was made aware that any further abusive verbal comments made to other residents will be reported and 30-day notice will be provided. The Resident Care Director [REDACTED] is responsible for updating residents care plan when changes occur with residents. The administrator, [REDACTED] is responsible for maintaining compliance with this regulation.

Licensee's Proposed Overall Completion Date: 12/26/2023

Implemented [REDACTED] - 01/11/2024)