

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

November 21, 2023

[REDACTED], COO
CARE HSL NEWTOWN OPCO LLC
[REDACTED]
[REDACTED]
[REDACTED]

RE: THE BIRCHES AT NEWTOWN
70 DURHAM ROAD
NEWTOWN, PA, 18940
LICENSE/COC#: 14230

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 11/01/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: THE BIRCHES AT NEWTOWN License #: 14230 License Expiration: 09/15/2024

Address: 70 DURHAM ROAD, NEWTOWN, PA 18940

County: BUCKS Region: SOUTHEAST

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: CARE HSL NEWTOWN OPCO LLC

Address: [REDACTED]

Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: I-2 Date: 06/17/2016 Issued By: Newtown Township

Staffing Hours

Resident Support Staff: Total Daily Staff: 158 Waking Staff: 119

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:

Reason: Complaint, Incident Exit Conference Date: 11/01/2023

Inspection Dates and Department Representative

11/01/2023 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 120 Resident Served: 104

Secured Dementia Care Unit

In Home: Yes Area: Daybreak Capacity: 60 Resident Served: 44

Hospice

Current Resident : 0

Number of Residents Who:

Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 102

Diagnosed with Mental Illness: 3 Diagnosed with Intellectual Disability: 1

Have Mobility Need: 54 Have Physical Disability: 8

Inspections / Reviews

11/01/2023 Partial

Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 11/26/2023

Inspections / Reviews *(continued)*

11/21/2023 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 11/21/2023

Reviewer: [REDACTED]

Follow-Up Type: *Bypass Document
Submission*

11/21/2023 - Bypass Document Submission

Submitted By: [REDACTED]

Date Submitted: 11/21/2023

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

82c - Locking Poisonous Materials

1. Requirements

2600.

82.c. Poisonous materials shall be kept locked and inaccessible to residents unless all of the residents living in the home are able to safely use or avoid poisonous materials.

Description of Violation

Clorox Cleanup, with a manufacture's label indicating "to contact poison control", was unlocked, unattended, and accessible to residents in the secure dementia unit Daybreak laundry room. Not all the residents of the home, have been assessed capable of recognizing and using poisons safely.

Plan of Correction

Accept (█) - 11/21/2023)

2600.82.C Locking Poisonous Materials

Poisonous material must be kept locked and inaccessible to residents unless all the residents living in the home are able to safely use or avoid poisonous materials

Immediate Corrective Actions: The Memory Care Coordinator, who was touring with Inspector, closed and locked the door at time of survey.

Additional Corrective Actions: The Maintenance Director installed self-closing hinge and keypad lock to prevent the doors of the laundry rooms from being left ajar so that residents are unable to enter. That was completed on 11/6/2023. Staff were made aware of the new locks and given the keypad codes to enter the laundry rooms.

Ongoing Quality Assurance Actions: The Memory Care Coordinator will check the laundry room doors on daily rounds beginning 11/6/2023. The findings of daily rounds will be reviewed, to look for patterns, trends, and concerns, at Quarterly QA meetings, beginning with the 2023 Q4 Review, to be held in January 2024.

See attached photos

Proposed Overall Completion Date: 11/20/2023

Licensee's Proposed Overall Completion Date: 11/20/2023

Implemented (█) - 11/21/2023)