Department of Human Services
Office of Children, Youth and Families
Licensing Inspection Summary - Public
55 PA.CODE CHAPTER 3800

January 31, 2024

[redacted] EXECUTIVE DIRECTOR OF OPERATIONS
CROSSROADS GROUP HOMES AND SERVICES, INC.
1243 ROEMER BOULEVARD
FARRELL, PA, 16121

RE: CROSSROADS GROUP HOME FOR BOYS
1243 ROEMER BLVD.
FARRELL, PA, 16121
LICENSE/COC#: 40917

Dear [redacted],

As a result of the Pennsylvania Department of Human Services, Office of Children, Youth and Families review on of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[redacted]
Western Region Director

cc: Pennsylvania Office of Children, Youth and Families

Agency/Facility Information

Name: *CROSSROADS GROUP HOME FOR BOYS*
Address: *1243 ROEMER BLVD., FARRELL, PA 16121*
County: *MERCER*
License Number: *40917*
License Expiration: *01/22/2024*

Administrator

Name: [redacted] **Phone**: [redacted] **Email**: [redacted]

Legal Entity

Name: *CROSSROADS GROUP HOMES AND SERVICES, INC.*
Address: *1243 ROEMER BOULEVARD, FARRELL, PA, 16121*
Phone: [redacted] **Email**: [redacted]

Inspection Information

Start Date: *11/17/2023* **End Date**: *11/17/2023* **Type**: *Complaint* **Notice**: *Announced Visit*
Inspector(s): [redacted]

Inspection Narrative

During an investigation, a violation of child rights was identified. The following citation is being issued as a result.

Inspections / Reviews

11/17/2023 - Complaint

Lead Inspector: [redacted] **Follow-Up Type**: *POC Submission* **Follow-Up Date**: *12/15/2023*

12/20/2023 - POC Submission

Reviewer: [redacted] **Follow-Up Type**: *On-site Verification* **Follow-Up Date**: *01/19/2024*

12/20/2023 - On-site Verification

Submitted By: [redacted] **Date Submitted**: *12/12/2023*
Reviewer: [redacted] **Follow-Up Type**: *Not Required*

3800.32 Specific Rights

1. Requirements

3800.32.b. A child may not be abused, mistreated, threatened, harassed or subject to corporal punishment.

Description of Violation

During the course of an investigation, it was determined on [redacted]/2023 that Staff Member A engaged a verbal conflict with Child A, including using profane language, and staff pushed the back of the child's chair, causing[redacted] to fall to the ground. This incident was corroborated by multiple witnesses. This incident violated the child's right to be free from mistreatment.

The agency shall submit a written Plan of Correction which identifies how they will ensure that staff maintain safe, appropriate, and respectful interactions with the residents

Plan of Correction ***Accept[redacted] - 12/20/2023)***

Due to[redacted] investigation findings of Staff A, and Crossroads Group Homes and Services, Inc., (Crossroads) the following measures are effective immediately.

1. Staff A is suspended one full workday without pay ([redacted] shift).

2. Staff A is scheduled and must be retrained in Safe Crisis Management.

3. Staff A is scheduled to and must attend three individual counseling sessions with a Licensed Professional Counselor emphasizing Trauma Informed Care.

4. Staff A must watch a teaching video by Dr.[redacted] titled, "How to De-escalate Someone", and sign that Staff A understands content of video.

Licensee's Proposed Overall Completion Date: *01/02/2024*

On-site Verification ***Implemented ([redacted] - 01/31/2024)***

On-site visit was conducted on 1-25-24. Met with[redacted] and[redacted]. Staff A has completed all measures outlined in the plan of correction. Documentation was provided. Two residents were also interviewed. Neither has identified any concerns with this staff. The plan of correction has been verified.