Department of Human Services
Office of Children, Youth and Families
Licensing Inspection Summary - Public
55 PA.CODE CHAPTER 3800

July 19, 2024

[redacted], EMBARK VP
CHANGE ACADEMY LAKE OF THE OZARKS, LLC
2177 EAST WARNER ROAD,SUITE 101
Suite 101
TEMPE,, AZ, 85287

RE: EMBARK AT THE POCONOS
108 COUNTRY PLACE LANE
WHITE HAVEN,, PA, 18661
LICENSE/COC#: 23009

Dear [redacted],

As a result of the Pennsylvania Department of Human Services, Office of Children, Youth and Families review on of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[redacted]

cc: Pennsylvania Office of Children, Youth and Families

Agency/Facility Information

Name: *EMBARK AT THE POCONOS*
License Number: *23009*
Address: *108 COUNTRY PLACE LANE, WHITE HAVEN,, PA 18661*
License Expiration: *02/25/2024*
County: *LUZERNE*

Administrator

Name: [redacted] **Phone**: **Email**: [redacted]

Legal Entity

Name: *CHANGE ACADEMY LAKE OF THE OZARKS, LLC*
Address: *2177 EAST WARNER ROAD,SUITE 101, Suite 101, TEMPE,, AZ, 85287*
Phone: [redacted] **Email**: [redacted]

Inspection Information

Start Date: *11/16/2023* **End Date**: *11/17/2023* **Type**: *Renewal* **Notice**: *Announced Visit*
Inspector(s): [redacted]

Inspection Narrative

The PA Department of Human Services, Office of Children and Youth and Families conducted the annual inspection of Embark of the Poconos on the date above. Embark of the Poconos is a residential placement with a capacity of 16. The inspection consisted of a physical site inspection, medication audit, policy and procedure review, record audits of children and all staff members as well as interview with children and staff. The following is being cited in accordance with Chapter 3800 regulations and requires a plan of correction.

Inspections / Reviews

11/16/2023 Renewal

Lead Inspector: [redacted] **Follow-Up Type**: *POC Submission* **Follow-Up Date**: *01/26/2024*

05/30/2024 - POC Submission

Submitted By: [redacted] **Date Submitted**: *06/26/2024*
Reviewer: [redacted] **Follow-Up Type**: *Document Submission* **Follow-Up Date**: *06/29/2024*

07/19/2024 - Document Submission

Submitted By: [redacted] **Date Submitted**: *06/26/2024*
Reviewer: [redacted] **Follow-Up Type**: *Not Required*

3800.88 Water

1. Requirements

3800.88.c. A facility that is not connected to a public water system shall have a coliform water test at least every 3 months, by a Department of Environmental Protection-certified laboratory, stating that the water is safe for drinking. Documentation of the certification shall be kept.

Description of Violation

Water testing needs to be completed at least every 3 months. Testing was done on 02/23/23 and was not tested again until 06/14/2023.

Plan of Correction ***Accept ([redacted] - 02/15/2024)***

**Administrative Assistant is responsible to assure timely completion of water testing.*

**Administrative Assistant will add testing reminder to her Outlook calendar and assure timely completion*

**L10 team will monitor compliance through monthly auditing*

Licensee's Proposed Overall Completion Date: *01/26/2024*

Implemented ([redacted] - 07/19/2024)

3800.132 Fire Drills

2. Requirements

3800.132.a. An unannounced fire drill shall be held at least once a month.

Description of Violation

The fire drill for April 2023 was missing.

Plan of Correction ***Accept ([redacted] - 02/15/2024)***

**Residential Director created a safety team and informed members unannounced fire drill requirements.*

**Residential Director will schedule fire drills in advance to assure timely completion by using outlook calendar.*

**L10 team will monitor compliance through monthly audits*

Licensee's Proposed Overall Completion Date: *01/26/2024*

Implemented ([redacted] - 07/19/2024)

3. Requirements

3800.132.a. An unannounced fire drill shall be held at least once a month.

Description of Violation

The drills conducted during 09/2023 and 10/2023 were "elopement/shelter in place" drills, not fire drills.

Plan of Correction ***Accept ([redacted] - 02/15/2024)***

**Residential Director created a safety team and informed members fire drill requirements.*

**Residential Director will schedule fire drills in advance to assure timely completion by using outlook calendar.*

**L10 team will monitor compliance through monthly audits*

Licensee's Proposed Overall Completion Date: *01/26/2024*

Implemented ([redacted] - 07/19/2024)