

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

December 15, 2023

[REDACTED], NHA/EXECUTIVE DIRECTOR
REDSTONE PRESBYTERIAN SENIORCARE
[REDACTED]

RE: REDSTONE HIGHLANDS
4 GARDEN CENTER DRIVE
GREENSBURG, PA, 15601
LICENSE/COC#: 44336

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 11/15/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: REDSTONE HIGHLANDS License #: 44336 License Expiration: 11/23/2023
 Address: 4 GARDEN CENTER DRIVE, GREENSBURG, PA 15601
 County: WESTMORELAND Region: WESTERN

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: REDSTONE PRESBYTERIAN SENIORCARE
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: C-2 LP Date: 12/15/1995 Issued By: Labor and Industry

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 78 Waking Staff: 59

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
 Reason: Provisional, Incident Exit Conference Date: 11/15/2023

Inspection Dates and Department Representative

11/15/2023 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: 61 Residents Served: 45
 Secured Dementia Care Unit
 In Home: No Area: Capacity: Residents Served:
 Hospice
 Current Residents: 5
 Number of Residents Who:
 Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 45
 Diagnosed with Mental Illness: 8 Diagnosed with Intellectual Disability: 0
 Have Mobility Need: 33 Have Physical Disability: 2

Inspections / Reviews

11/15/2023 Partial
 Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 11/29/2023

11/28/2023 - POC Submission
 Submitted By: [REDACTED] Date Submitted: 12/15/2023
 Reviewer: [REDACTED] Follow-Up Type: Document Submission Follow-Up Date: 12/18/2023

Inspections / Reviews *(continued)*

12/15/2023 Document Submission

Submitted By: [REDACTED]

Date Submitted: 12/15/2023

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

42c - Treatment of Residents

1. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

On [REDACTED], staff person A was disrespectful to resident #1 on numerous occasions, to include calling resident #1 a "poopy butt" during an incontinence change, which made resident #1 cry. Later in the day near the elevator, staff person A called resident #1 "Dory" twice due to resident #1's poor cognitive functioning. Also, throughout the day, resident #1 asked staff person A numerous times what [REDACTED] name was and staff person A provided numerous aliases to resident #1 because resident #1 "can't remember my name anyway".

REPEAT VIOLATION: 8/8/2023; 8/2/2023

Plan of Correction

Accept ([REDACTED] - 11/28/2023)

Description of the immediate repair: Staff person A was immediately removed from the premises on [REDACTED] pending investigation. Staff person A was terminated on [REDACTED]. Education was completed with all staff members immediately on 11/17/2023 regarding regulation 2600.42c.

Long Term Plan for the Problem: Education regarding regulation 2600.42c will continue monthly for 3 months and then annually. The monthly staff training will begin on 12/1/23 and shall include training for all current staff persons. Documentation of the trainings shall be retained by the PCHA.

Monitoring Plan: PCHA or designee will interview 5 random residents per week for 4 weeks and then monthly for 3 months and then randomly thereafter to ensure compliance with regulation 2600.42c. Resident interviews began the week of 11/19/23. PCHA will retain documentation of completed interviews.

Compliance Date: The above will be completed 90 days from the approved POC.

Licensee's Proposed Overall Completion Date: 02/26/2024

Implemented ([REDACTED] - 12/15/2023)