

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

January 2, 2024

[REDACTED], ADMINISTRATOR
QUARRYVILLE PRESBYTERIAN RETIREMENT COMMUNITY
625 ROBERT FULTON HIGHWAY
QUARRYVILLE, PA, 17566

RE: QUARRYVILLE PRESBYTERIAN
RETIREMENT COMMUNITY
LONG AND THOMPSON BUILDINGS
625 ROBERT FULTON HIGHWAY
QUARRYVILLE, PA, 17566
LICENSE/COC#: 32180

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 11/15/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: QUARRYVILLE PRESBYTERIAN RETIREMENT COMMUNITY License #: 32180 License Expiration: 10/07/2024
Address: LONG AND THOMPSON BUILDINGS, 625 ROBERT FULTON HIGHWAY, QUARRYVILLE, PA 17566
County: LANCASTER Region: CENTRAL

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: QUARRYVILLE PRESBYTERIAN RETIREMENT COMMUNITY
Address: 625 ROBERT FULTON HIGHWAY, QUARRYVILLE, PA, 17566
Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: C-2 LP Date: 05/01/2001 Issued By: Department of Labor and Industry

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 80 Waking Staff: 60

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
Reason: Incident Exit Conference Date: 11/15/2023

Inspection Dates and Department Representative

11/15/2023 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
License Capacity: 100 Residents Served: 57
Secured Dementia Care Unit
In Home: Yes Area: Gardenview Capacity: 26 Residents Served: 23
Hospice
Current Residents: 2
Number of Residents Who:
Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 57
Diagnosed with Mental Illness: 2 Diagnosed with Intellectual Disability: 1
Have Mobility Need: 23 Have Physical Disability: 0

Inspections / Reviews

11/15/2023 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 12/03/2023

Inspections / Reviews *(continued)*

12/04/2023 - POC Submission

Submitted By: [REDACTED] Date Submitted: 12/19/2023
 Reviewer: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 12/11/2023

12/13/2023 - POC Submission

Submitted By: [REDACTED] Date Submitted: 12/19/2023
 Reviewer: [REDACTED] Follow-Up Type: Document Submission Follow-Up Date: 12/20/2023

01/02/2024 - Document Submission

Submitted By: [REDACTED] Date Submitted: 12/19/2023
 Reviewer: [REDACTED] Follow-Up Type: Not Required

16c - Written Incident Report

1. Requirements

2600.

16.c. The home shall report the incident or condition to the Department's personal care home regional office or the personal care home complaint hotline within 24 hours in a manner designated by the Department. Abuse reporting shall also follow the guidelines in § 2600.15 (relating to abuse reporting covered by law).

Description of Violation

On 09/22/23 at 8:00pm Staff Member A did not administer Resident #1's Doxycycline 100MG dose. The home did not report this incident to the Department until 09/25/23 at 12:30pm.

Plan of Correction

Accept (████ - 12/11/2023)

All nurses and lead medication technicians were immediately informed by █████, PC DON, of any incident or condition, which includes medication errors, that must be reported within 24 hours including weekends and evenings. (See attached power point slide which was also posted at the nurse's station and will be handed out at the scheduled staff trainings).

████, PC DON, will provide education to all Nurses and Medication Technicians will receive education and training on the scheduled staff trainings: December 5th and 6th 2023.

Education will include:

1. Staff will follow the policy attached (Medication Incident Reporting). This includes assessment of resident, notifying the PCP for any orders and contacting the on-call PC Administration staff member to begin the reporting process to the Department of Human Services. PCP's were notified of current violation and plan of correction 11/22/2023. (Dr. █████ Dr. █████).
2. Completing the medication error report. (See Attached copy).
3. The Personal Care Administrator and Personal Care Director of Nursing will ensure all incidents and conditions are reported within the required 24 hours beginning on 11/22/2023 on and the Personal Care Director of Nursing will audit all reportable incidents monthly during the Quality Management Monthly Reports to ensure compliance of regulation is met beginning on 12/1/2023

Licensee's Proposed Overall Completion Date: 12/07/2023

Implemented (████ - 01/02/2024)

187d - Follow Prescriber's Orders

2. Requirements

2600.

187.d. The home shall follow the directions of the prescriber.

Description of Violation

Resident #1 was prescribed Doxycycline 100MG By Mouth Twice daily x 7 days for █████. On 09/22/23 at 8:00pm Staff Member A did not administer Resident #1's Doxycycline 100MG medication dose.

Resident #2 was prescribed Namenda 5MG PO QHS x 7 Days for █████. On 10/02/23 at 10:00pm, Staff Member B did not administer Resident #2's Namenda 5MG medication dose.

Resident #3 was prescribed Prednisone 20MG Tablet, Give one tab by mouth twice a day for 5 Days for █████ On 10/02/23 at 10:00pm, Staff Member B did not administer Resident #3's Prednisone 20MG dose medication.

187d - Follow Prescriber's Orders (continued)

Resident #3 was prescribed Prednisone 20MG Tablet, PO BID x 7 Days for [REDACTED]. On 10/30/23 and 11/04/23 at 8:00pm, Staff Member A did not administer Resident #3's Prednisone 20MG medication dose.

Plan of Correction

Accept [REDACTED] - 12/11/2023)

[REDACTED], PC DON, will provide education to all Nurses and Medication Technicians will receive education and training on the scheduled staff trainings: December 5th and 6th, 2023. (See attached power point training). On December 11, 12, 13th, 2023 Hershey Care will also provide additional re-training to all nurses and medication technicians to include best practices for (1) Medication ordering & reordering medications, (2) Incorporating new orders and medication regimen changes into existing weekly cycle medication strips, (3) QA for passing strip medications and other packaging in-conjunction with the 5 rights of medication administration.

[REDACTED], PC DON, will provide training on 12/5/2023 and 12/6/2023 to all nurses and med techs on the 5 rights when administering medications and to ensure they are following all orders on each resident's MAR.

A "Nurse to Check" sticker (see photo attached) will be placed on the MAR of each new medication order by [REDACTED] PC Nursing Supervisor, to alert all nurses and med techs of any new order.

Audits of medication carts will occur daily for 4 weeks, then weekly x 4 weeks following am med pass by PC Nursing Supervisor. These audits will begin on 12/1/2023. The Automated dispensers, MAR's, and all new punch cards will be checked to ensure compliance.

Any resident who has a medication not included in the Automated strip packet (any medication in a separate punch card) will be tagged to alert team members that a new medication order was received from PCP.

The medication trainer will complete quarterly medication observations for each medication technician instead of the required twice yearly beginning November 27, 2023.

The medication trainer will review each medication error that occurs and educate the staff member who made the med error to prevent future medication errors. If a staff member has a pattern of medication errors as noted on violation report, the medication trainer will review and may revoke the medication technician's certificate to pass medications.

The medication technician medication certificate mentioned in violation report was revoked November 7, 2023.

Licensee's Proposed Overall Completion Date: 02/01/2024

Implemented [REDACTED] - 01/02/2024)