Department of Human Services
Office of Children, Youth and Families
Licensing Inspection Summary - Public
55 PA.CODE CHAPTER 3800

December 4, 2023

[redacted]
KIDSPEACE NATIONAL CENTERS, INC.
4085 INDEPENDENCE DRIVE
ATTN:COMPLIANCE OFFICE
SCHNECKSVILLE, PA, 18078

RE: FRANKLIN HOUSE
5300 KIDSPEACE DRIVE
OREFIELD, PA, 18069
LICENSE/COC#: 20704

[redacted],

As a result of the Pennsylvania Department of Human Services, Office of Children, Youth and Families review on of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[redacted]

cc: Pennsylvania Office of Children, Youth and Families

Agency/Facility Information

Name: *FRANKLIN HOUSE*
Address: *5300 KIDSPEACE DRIVE, OREFIELD, PA 18069*
County: *LEHIGH*
License Number: *20704*
License Expiration: *04/15/2024*

Administrator

Name: [redacted] **Phone:** **Email:** [redacted]

Legal Entity

Name: *KIDSPEACE NATIONAL CENTERS, INC.*
Address: *4085 INDEPENDENCE DRIVE, ATTN:COMPLIANCE OFFICE, SCHNECKSVILLE, PA, 18078*
Phone: [redacted] **Email:** [redacted]

Inspection Information

Start Date: *09/26/2023* **End Date:** *10/12/2023* **Type:** *Complaint* **Notice:** *Announced Visit*
Inspector(s): [redacted]

Inspection Narrative

The Department of Human Services Office of Children Youth & Families conducted investigations on 2 separate complaints that occurred at Franklin House. The investigations consisted of record reviews of both of the Victims. The investigation consisted of child interviews and staff interviews, file reviews, a review of video footage where applicable. The following violations are being cited in accordance with the 3800 regulations and require a plan of correction.

Inspections / Reviews

09/26/2023 - Complaint

Lead Inspector: [redacted] **Follow-Up Type:** *POC Submission* **Follow-Up Date:** *10/30/2023*

11/13/2023 - POC Submission

Reviewer: [redacted] **Follow-Up Type:** *On-site Verification* **Follow-Up Date:** *02/13/2024*

11/13/2023 - On-site Verification

Submitted By: [redacted] **Date Submitted:** *10/30/2023*
Reviewer: [redacted] **Follow-Up Type:** *Not Required*

3800.32 Specific Rights

1. Requirements

3800.32.b. A child may not be abused, mistreated, threatened, harassed or subject to corporal punishment.

Description of Violation

Child B was mistreated by Staff member A when staff member A dragged the child by the arm briefly during an escalated incident.

Child A was mistreated by Staff member B when Child A was dragged by the arm down [redacted] hallway by Staff member B during an escalated incident.

Plan of Correction ***Accept ([redacted] - 11/06/2023)***

The following immediate action was completed upon initial discovery of the incident(s):
• These incidents were reported through the HCSIS system and PA Childline as alleged abuse – staff to client. A plan of supervision was put in place for Staff Member A of no 1:1 unsupervised contact with Child B. A plan of supervision was put in place for Staff Member B removing them from childcare duties. House leadership contacted Child A and B's CYS workers to inform them that the incident occurred.
• Staff Member A received disciplinary action (Attached)
• Staff Member B received disciplinary action (Attached)
In order to prevent future occurrences of a similar nature the following has occurred:
• The Patriot Center Program Director met with all Patriot Center staff, including Staff Members A and B on October 25th, 2023. A training occurred that focused on the "tap out" procedure as well as appropriate interventions in crisis situations as well as effective ways of milieu management. Training agenda attached for review.
• The Patriot Center Program Director met all Patriot Center staff, including Staff Members A and B on October 25th, 2023 and reviewed the following policy. The Policy was explained and staff member A and B signed off to indicate that they understand and will comply with the following policy. (Attached)
o Restraint Use in Pennsylvania Residential Treatment Programs, PAR.4200

Licensee's Proposed Overall Completion Date: *10/30/2023*

On-site Verification ***Implemented [redacted] - 12/01/2023)***

Verification documentation was obtained. Disciplinary action plans for both Staff Member A and Staff Member B were obtained, along with training overviews and attendance sheets for the refresher trainings listed in the POC.

3800.202 Appropriate Use of Restrictive Procedures

2. Requirements

3800.202.a. A restrictive procedure may not be used in a punitive manner, for the convenience of staff persons or as a program substitution.

Description of Violation

child A was placed in a restrictive procedure that involved dragging the child by the arm

child B was placed in a restrictive procedure that involved dragging the child by the arm

Plan of Correction ***Accept ([redacted] - 11/06/2023)***

• These incidents were reported through the HCSIS system and PA Childline as alleged abuse – staff to client. A plan of supervision was put in place for Staff Member A of no 1:1 unsupervised contact with Child B. A plan of supervision was put in place for Staff Member B removing them from childcare duties. House leadership contacted Child A and

3800.202 Appropriate Use of Restrictive Procedures (continued)

B's CYS workers to inform them that the incident occurred.

• The Patriot Center Program Director met with all Patriot Center staff, including Staff Members A and B on October 25th, 2023. A training occurred that focused on the "tap out" procedure as well as appropriate interventions in crisis situations as well as effective ways of milieu management.

• The Patriot Center Program Director met all Patriot Center staff, including Staff Members A and B on October 25th, 2023 and reviewed the following policy. The Policy was explained and staff member A and B signed off to indicate that they understand and will comply with the following policy.

o Restraint Use in Pennsylvania Residential Treatment Programs, PAR.4200

• Staff Member A received disciplinary action. During this disciplinary action, it was discussed with Staff Member A appropriate use of restrictive procedures as a well as appropriate interventions. (Attached)

• Staff Member B received disciplinary action. During this disciplinary action, it was discussed with Staff Member B appropriate use of restrictive procedures as a well as appropriate interventions. (Attached)

• Patriot Center Program Staff Development Specialist met with Staff Members A and B to review the Safe Crisis Management position statements.

• Adherence to appropriate intervention will be monitored through monthly supervision by the House Manager and will be documented on the supervision form.

Licensee's Proposed Overall Completion Date: *10/30/2023*

On-site Verification ***Implemented ([redacted] - 12/01/2023)***

Verification documentation was obtained. Disciplinary action plans for both Staff Member A and Staff Member B were obtained, along with training overviews and attendance sheets for the refresher trainings listed in the POC.