

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

February 5, 2024

[REDACTED]
ARDEN COURTS OF KING OF PRUSSIA PA LLC
[REDACTED]
[REDACTED]

RE: ARDEN COURTS (KING OF PRUSSIA)
620 WEST VALLEY FORGE ROAD
KING OF PRUSSIA, PA, 19406
LICENSE/COC#: 12995

[REDACTED],
As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 11/09/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: ARDEN COURTS (KING OF PRUSSIA) License #: 12995 License Expiration: 12/29/2023
 Address: 620 WEST VALLEY FORGE ROAD, KING OF PRUSSIA, PA 19406
 County: MONTGOMERY Region: SOUTHEAST

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: ARDEN COURTS OF KING OF PRUSSIA PA LLC
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: Total Daily Staff: 118 Waking Staff: 89

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
 Reason: Complaint Exit Conference Date: 11/09/2023

Inspection Dates and Department Representative

11/09/2023 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 64 Residents Served: 59

Secured Dementia Care Unit

In Home: Yes Area: Entire Home Capacity: 64 Residents Served: 59

Hospice

Current Residents: xx

Number of Residents Who:

Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 59
 Diagnosed with Mental Illness: 0 Diagnosed with Intellectual Disability: 0
 Have Mobility Need: 59 Have Physical Disability: 1

Inspections / Reviews

11/09/2023 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 12/02/2023

12/04/2023 - POC Submission

Submitted By: [REDACTED] Date Submitted: 01/31/2024
 Reviewer: [REDACTED] Follow-Up Type: Document Submission Follow-Up Date: 01/31/2024

Inspections / Reviews *(continued)*

02/05/2024 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 01/31/2024

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

182c - Medication Administration

1. Requirements

2600.

182.c. Medication administration includes the following activities, based on the needs of the resident:

7. Complete documentation in accordance with § 2600.187 (relating to medication records).

Description of Violation

On [REDACTED] at [REDACTED] staff A was observed removing the pills from the container for resident [REDACTED] and entering initials on the resident's medication administration record (MAR) before the staff administered the pills to the resident. The resident refused the pills initially and staff A had to return the cup with the pills to the medication cart. Within a few minutes, lunch was served and the staff reapproached the resident and the resident took the pills.

Plan of Correction

Accept [REDACTED] - 12/04/2023)

In response to the violation on [REDACTED] by the Pennsylvania Bureau of Human Service Licensing, immediate action was taken:

On [REDACTED] Staff Member A was immediately addressed by licensing representative regarding improper documentation procedure.

Executive Director and Resident Services Coordinator reviewed medication administration procedure with Staff Member A and the expectations of job performance as an LPN.

Staff Member A resigned on [REDACTED], giving two weeks notice, at this time [REDACTED] not working at Arden Courts.

To enhance the currently compliant operations, on [REDACTED] the Executive Director completed an in-service with RSS/LPN's and Medication Technicians regarding Regulation 182c. and proper medication administration documentation.

Attendance Record Attachment #1, Medication and Treatment Guidelines Attachment #2, Med Pass Observation Tool Attachment #3.

A Mandatory Medication Technician training for current med techs is scheduled for [REDACTED] and [REDACTED] with [REDACTED], Department approved trainer, with a completion date of [REDACTED]

Effective 12/4/2023 the Executive Director or designee will perform weekly med pass observations through 3/4/2023 to maintain ongoing compliance with ensuring medication administration includes the following activities, based on the needs of the resident. This includes, completing documentation in accordance with § 2600.182c. Any deficiencies will be corrected immediately, and findings will be documented and reviewed internally for continuous improvement purposes.

Proposed Overall Completion Date: 12/30/2023

Licensee's Proposed Overall Completion Date: 12/30/2023

Implemented [REDACTED] 02/05/2024)

183b - Meds and Syringes Locked

2. Requirements

2600.

183.b. Prescription medications, OTC medications, CAM and syringes shall be kept in an area or container that is locked. This includes medications and syringes kept in the resident's room.

183b - Meds and Syringes Locked (continued)

Description of Violation

On [REDACTED] at [REDACTED], the medication cart for the home's Blue Hallway was unlocked, unattended, and accessible.

Plan of Correction

Accept [REDACTED] 12/04/2023)

In response to the violation on [REDACTED] by the Pennsylvania Bureau of Human Service Licensing, immediate action was taken on [REDACTED] by the Resident Services Coordinator who immediately locked the med cart.

Resident Services Coordinator and Executive Director reviewed Reg 183b with Staff Member A who walked away from the med cart located outside of the Health Center, leaving it unlocked.

Reviewed proper medication storage and safety procedure and the expectations of job performance as an LPN.

Staff Member A resigned on [REDACTED] is no longer working at our community.

To enhance the currently compliant operations, on [REDACTED] the Executive Director completed an in-service with RSS/LPN's and Medication Technicians regarding Regulation 183b, proper medication storage and safety. Attendance Record Attachment #1, Medication and Treatment Guidelines Attachment #2.

A Mandatory Medication Technician training is scheduled for [REDACTED] and [REDACTED] with [REDACTED], Department approved trainer, with a completion date of [REDACTED]

Effective 12/4/2023 the Executive Director or designee will perform weekly med pass observations through 3/4/2023 to maintain ongoing compliance with ensuring medication administration includes the following activities, based on the needs of the resident. This includes, completing documentation in accordance with § 2600.182c. Any deficiencies will be corrected immediately, and findings will be documented and reviewed internally for continuous improvement purposes.

Proposed Overall Completion Date: 01/30/2024

Licensee's Proposed Overall Completion Date: 01/30/2024

Implemented [REDACTED] - 02/05/2024)

183d - Prescription Current

3. Requirements

2600.

183.d. Only current prescription, OTC, sample and CAM for individuals living in the home may be kept in the home.

Description of Violation

On [REDACTED], Allergy Relief [REDACTED] prescribed for resident [REDACTED] and [REDACTED] prescribed for resident [REDACTED] were in the home's medication cart; however, these medications were discontinued and were not listed on the residents' current Medication Administration Records.

Resident [REDACTED] which expired on [REDACTED] was still present in the medication cart.

183d - Prescription Current (*continued*)**Plan of Correction**

Accept [REDACTED] - 12/04/2023)

In response to the violation on [REDACTED] by the Pennsylvania Bureau of Human Service Licensing, immediate action was taken on [REDACTED] by the Resident service director to disposed of medications immediately.

On [REDACTED] the Executive Director completed an in-service with RSS/ LPN's and Medication Technicians regarding Regulation 183b regarding discontinued or expired medications being removed from the med cart. Attendance Record Attachment #1, Medication Training and MAR Audit Attachment#2.

A Mandatory Medication Technician training for current med techs is scheduled for [REDACTED] and [REDACTED] with [REDACTED] Department approved trainer, with a completion date of [REDACTED], with a completion date of [REDACTED].

Weekly Medication Cart audits have been being completed weekly, effective 12/4/2023 the Executive Director or designee will review audits for accuracy checking the cart for all discontinued or expired medication through 3/4/2023 to maintain ongoing compliance with ensuring medication administration includes the following activities, based on the needs of the resident. Any deficiencies will be corrected immediately, and findings will be documented and reviewed internally for continuous improvement purposes, ensuring only current prescription, OTC, sample and CAM for individuals living in the home will be kept in the home. Any deficiencies will be corrected immediately, and findings will be documented and reviewed internally for continuous improvement purposes.

Proposed Overall Completion Date: 01/30/2024

Licensee's Proposed Overall Completion Date: 01/30/2024

Implemented [REDACTED] - 02/05/2024)

185b - Medication Procedures

4. Requirements

2600.

185.b. At a minimum, the procedures must include:

Description of Violation

Resident [REDACTED] is prescribed [REDACTED] every 6 hours as needed. The controlled medication log for this medication does not explain [REDACTED] missing between [REDACTED] and [REDACTED]. The resident's [REDACTED] had no controlled medication log.

Plan of Correction

Accept [REDACTED] 12/04/2023)

In response to the violation on [REDACTED] by the Pennsylvania Bureau of Human Service Licensing, immediate action was taken on [REDACTED] the Resident Services Director added a controlled medication log to be started if and when [REDACTED] is opened. [REDACTED] is included in sealed Comfort Kit for Resident [REDACTED] who is receiving hospice services.

Executive Director completed and submitted a reportable incident form for Regulation 185b with unexplainable discrepancy of missing pill. Resident's responsible party and physician were notified of the discrepancy by the Executive Director on [REDACTED].

185b - Medication Procedures (continued)

To enhance the currently compliant operations, on [REDACTED] the Executive Director completed an in-service with RSS/LPN's and Medication Technicians regarding Regulation 183b regarding discontinued or expired medications being removed from the med cart. Medication Technicians should be using Med Pass Tool to communicate with supervisors.

Attendance Record Attachment #1, Medication Administration: Mater Controlled Substance Log Attachment#2. A Mandatory Medication Technician training for current med techs is scheduled for [REDACTED] and [REDACTED] with [REDACTED], Department approved trainer, with a completion date of [REDACTED], with a completion date of [REDACTED].

To maintain ongoing compliance with Effective [REDACTED] during weekly cart audit reviews Executive Director or designee will review all Controlled Substance Logs and Count Sheets to ensure all pills are accounted for and documented appropriately through [REDACTED]

Any deficiencies will be corrected immediately, and findings will be documented and reviewed internally for continuous improvement purposes.

Master Controlled Substance Log Attachment #1, Controlled Substance Count Sheet Attachment #2.

Proposed Overall Completion Date: 01/30/2024

Licensee's Proposed Overall Completion Date: 01/30/2024

Implemented [REDACTED] 02/05/2024)

187a - Medication Record**5. Requirements**

2600.

187.a. A medication record shall be kept to include the following for each resident for whom medications are administered:

5. Dosage form.

7. Route of administration.

12. Diagnosis or purpose for the medication, including pro re nata (PRN).

Description of Violation

Resident [REDACTED] is prescribed multiple medications including [REDACTED], [REDACTED], [REDACTED]. However, the resident's November MAR does not indicate the diagnoses or purposes of these medications.

Resident [REDACTED] is prescribed [REDACTED] every 24 hours as needed. However, the resident's MAR reads [REDACTED] delayed release [REDACTED] every 24 hours as needed.

Repeated Violation: 05/22/2023 et al

Plan of Correction

Accept [REDACTED] - 12/04/2023)

In response to the violation on [REDACTED] by the Pennsylvania Bureau of Human Service Licensing, immediate action was taken on [REDACTED] by the Resident Services Coordinator by adding diagnoses and purposes of medications of Resident [REDACTED]'s MAR.

The wrong route was corrected on Resident [REDACTED] on the MAR.

187a - Medication Record (continued)

To enhance the currently compliant operations, on [REDACTED] the Executive Director completed an in-service with RSS/LPN's and Medication Technicians regarding Regulation 187a regarding proper Medication Record information.

Attendance Record Attachment #1, Medication and Treatment Guidelines Attachment#2.

A Mandatory Medication Technician training for current med techs is scheduled for [REDACTED] and [REDACTED] with [REDACTED], Department approved trainer, with a completion date of [REDACTED], with a completion date of [REDACTED]

To maintain ongoing compliance effective 12/4/2023 during weekly med cart audits MAR's will be checked for any missing information by Executive Director or designee. Recaps will be reviewed by Executive Director or designee prior to a new month to review MAR's for accuracy. Any deficiencies will be corrected immediately, and findings will be documented and reviewed internally for continuous improvement purposes and included on QA reports thorough [REDACTED]

Quality Management Minutes Attachment #4

Proposed Overall Completion Date: 01/30/2024

Licensee's Proposed Overall Completion Date: 01/30/2024

Implemented [REDACTED] - 02/05/2024)

187b - Date/Time of Medication Admin.**6. Requirements**

2600.

187.b. The information in subsection (a)(13) and (14) shall be recorded at the time the medication is administered.

Description of Violation

On [REDACTED] around [REDACTED] staff B was observed entering the initials on the medication administration records of some residents' [REDACTED] medications, saying that the staff was interrupted during the medication administration and could not enter the initials at the time of the administration.

Resident [REDACTED] is prescribed [REDACTED] twice a day at [REDACTED] and [REDACTED] for 7 days starting [REDACTED] at [REDACTED]. Total [REDACTED] were dispensed in a blister pack. The blister pack was missing only [REDACTED] but staff initials are present on [REDACTED] and [REDACTED] at [REDACTED]

Resident [REDACTED] is prescribed [REDACTED] once a day for 5 days starting [REDACTED] at [REDACTED]. Total [REDACTED] were dispensed in a blister pack. The blister pack was missing only [REDACTED] but staff initials are present on [REDACTED] and [REDACTED]

Plan of Correction

Accept [REDACTED] - 12/04/2023)

In response to the violation on [REDACTED] by the Pennsylvania Bureau of Human Service Licensing, immediate action was taken on [REDACTED] Staff Member B was addressed by the Resident Services Coordinator regarding inappropriate documentation of medication administration and missing initials.

To enhance the currently compliant operations, on [REDACTED] Staff member B received a disciplinary notice for failure to perform job according to expectations and complying with state regulations.

Employee Warning Notice Attachment #1

187b - Date/Time of Medication Admin. (continued)

On [REDACTED] the Executive Director completed an in-service with RSS/ LPN's and Medication Technicians regarding Regulation 187b regarding proper Medication Administration Documentation . Attendance Record Attachment #2, Medication and Treatment Guidelines Attachment#3. A Mandatory Medication Technician training for current med techs is scheduled for [REDACTED] and [REDACTED] with [REDACTED], Department approved trainer, with a completion date of [REDACTED], with a completion date of [REDACTED].

To maintain ongoing compliance effective [REDACTED] during weekly med cart audits MAR's will be checked for any missing information by Executive Director or designee through [REDACTED]. Any deficiencies will be corrected immediately, and findings will be documented and reviewed internally for continuous improvement purposes.

Proposed Overall Completion Date: 01/30/2024

Licensee's Proposed Overall Completion Date: 01/30/2024

Implemented [REDACTED] - 02/05/2024)

187d - Follow Prescriber's Orders

7. Requirements

2600.

187.d. The home shall follow the directions of the prescriber.

Description of Violation

Resident [REDACTED] is prescribed [REDACTED] at bedtime. However, this medication was not administered to the resident on [REDACTED] and [REDACTED] because the medication was not available in the home.

Plan of Correction

Accept [REDACTED] - 12/04/2023)

In response to the violation on [REDACTED] by the Pennsylvania Bureau of Human Service Licensing, immediate action was taken on [REDACTED] by the Executive Director who completed and submitted a reportable incident to the department regarding Resident [REDACTED]. Responsible party and physician both notified by Executive Director on [REDACTED].

To enhance the currently compliant operations, on [REDACTED] the Executive Director completed an in-service with RSS/ LPN's and Medication Technicians regarding Regulation 187d regarding following prescribers orders. Attendance Record Attachment #1, Medication and Treatment Guidelines Attachment #2

A Mandatory Medication Technician training for current med techs is scheduled for [REDACTED] and [REDACTED] with [REDACTED] Department approved trainer, with a completion date of [REDACTED], with a completion date of [REDACTED].

Weekly Medication Cart audits have been being completed weekly, effective [REDACTED] the Executive Director or designee will review audits for accuracy checking the cart for all discontinued or expired medication through [REDACTED] to maintain ongoing compliance with ensuring medication administration includes the following activities, based on the needs of the resident. Any deficiencies will be corrected immediately, and findings will be

187d - Follow Prescriber's Orders (continued)

documented and reviewed internally for continuous improvement purposes.

Proposed Overall Completion Date: 01/30/2024

Licensee's Proposed Overall Completion Date: 01/30/2024

Implemented [REDACTED] - 02/05/2024)

8. Requirements

2600.

187.d. The home shall follow the directions of the prescriber.

Description of Violation

Resident [REDACTED] is prescribed [REDACTED] daily at [REDACTED]. The resident was not administered this medication on [REDACTED] and [REDACTED].

Resident [REDACTED] is prescribed [REDACTED] twice a day at [REDACTED] and [REDACTED] starting [REDACTED] at [REDACTED], meaning total [REDACTED] should have been administered by the time of the medication cart audit at [REDACTED] on [REDACTED]. However, the blister pack was missing only [REDACTED]. The same resident is prescribed [REDACTED] daily at [REDACTED]. The resident was not administered this medication on [REDACTED].

Resident [REDACTED] is prescribed [REDACTED] once a day for 5 days starting [REDACTED] at [REDACTED], meaning total [REDACTED] should have been administered by the time of the medication cart audit at [REDACTED] on [REDACTED]. However, the blister pack was missing only [REDACTED].

Repeated Violation: 05/22/2023 et al

Plan of Correction

Accept [REDACTED] - 12/04/2023)

To enhance the currently compliant operations, on [REDACTED] the Executive Director completed an in-service with RSS/LPN's and Medication Technicians regarding Regulation 187d regarding following prescriber's orders and proper documentation.

Attendance Record Attachment #1, Medication and Treatment Guidelines Attachment #2

A Mandatory Medication Technician training for current med techs is scheduled for [REDACTED] and [REDACTED] with [REDACTED], Department approved trainer, with a completion date of [REDACTED], with a completion date of [REDACTED].

Weekly Medication Cart audits have been being completed weekly, effective [REDACTED] the Executive Director or designee will review audits for accuracy checking the cart for all discontinued or expired medication through [REDACTED] to maintain ongoing compliance with ensuring medication administration includes the following activities, based on the needs of the resident. Any deficiencies will be corrected immediately, and findings will be documented and reviewed internally for continuous improvement purposes.

Proposed Overall Completion Date: 01/30/2024

Licensee's Proposed Overall Completion Date: 01/30/2024

Implemented [REDACTED] 02/05/2024)