

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

December 13, 2023

[REDACTED], PRESIDENT
ARCADIA AT LIMERICK POINTE LLC
[REDACTED]
[REDACTED]

RE: ARCADIA AT LIMERICK POINTE
51 WEST ARCADIA DRIVE
LIMERICK, PA, 19468
LICENSE/COC#: 14795

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 10/17/2023, 10/18/2023, 11/02/2023, 11/07/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: ARCADIA AT LIMERICK POINTE **License #:** 14795 **License Expiration:** 05/18/2024
Address: 51 WEST ARCADIA DRIVE, LIMERICK, PA 19468
County: MONTGOMERY **Region:** SOUTHEAST

Administrator

Name: [REDACTED] **Phone:** [REDACTED] **Email:** [REDACTED]

Legal Entity

Name: ARCADIA AT LIMERICK POINTE LLC
Address: [REDACTED]
Phone: [REDACTED] **Email:** [REDACTED]

Certificate(s) of Occupancy

Type: I-1 **Date:** 04/12/2021 **Issued By:** Limerick township

Staffing Hours

Resident Support Staff: **Total Daily Staff:** 122 **Waking Staff:** 92

Inspection Information

Type: Partial **Notice:** Unannounced **BHA Docket #:**
Reason: Incident **Exit Conference Date:** 11/07/2023

Inspection Dates and Department Representative

10/17/2023 - On-Site: [REDACTED]
 10/18/2023 - Off-Site: [REDACTED]
 11/02/2023 - Off-Site: [REDACTED]
 11/07/2023 - Off-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 110 **Residents Served:** 85

Secured Dementia Care Unit

In Home: Yes **Area:** Memory care **Capacity:** 48 **Residents Served:** 37

Hospice

Current Residents: 0

Number of Residents Who:

Receive Supplemental Security Income: 0 **Are 60 Years of Age or Older:** 85
Diagnosed with Mental Illness: 0 **Diagnosed with Intellectual Disability:** 0
Have Mobility Need: 37 **Have Physical Disability:** 0

Inspections / Reviews

10/17/2023 Partial

Lead Inspector: [REDACTED] **Follow-Up Type:** POC Submission **Follow-Up Date:** 11/25/2023

Inspections / Reviews (*continued*)

11/27/2023 POC Submission

Submitted By: [REDACTED]

Date Submitted: 12/12/2023

Reviewer: [REDACTED]

Follow Up Type: Document Submission Follow Up Date: 12/12/2023

12/13/2023 Document Submission

Submitted By: [REDACTED]

Date Submitted: 12/12/2023

Reviewer: [REDACTED]

Follow Up Type: Not Required

42b Abuse

1. Requirements

2600.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

Description of Violation

Resident 1 had a check removed from their unlocked desk in their apartment prior to [REDACTED]. This was discovered when the bank contacted the resident because the signature on file did not match the signature on the check. The resident's adult child notified the home. The check was in the amount of [REDACTED] and the resident confirmed that his or her signature was forged on the check. The resident also confirmed they did not know the name of the person the check was addressed to. This check was deposited into an ATM on [REDACTED] by a person not known to the resident, and was not found to be a staff member. This was verified by photos provided by police of deposit location. Resident's adult child also confirmed additional checks were taken after the first deposit was made, however at that time the account had been closed. Besides the resident, resident's family and staff members, no other persons had access to the resident's room.

Resident 2 had a check removed from their check book that was in their apartment. The check was removed prior to [REDACTED]. This was not discovered until [REDACTED] when the resident's family member discovered the large withdraw on the resident's statement. The check was written in the amount of [REDACTED]. The resident verified his or her signature was forged on the check. The resident also confirmed they did not know the name of the person the check was addressed to. The check was then deposited into an ATM on [REDACTED] by a person not known to the resident, and not found to be a staff member. This was verified by photos provided by police of deposit location. Besides resident, resident's family and staff members, no other persons had access to the resident's room.

Plan of Correction

Accept [REDACTED] - 11/27/2023)

As stated above, the perpetrator of the thefts has not been identified at this time. These two occurrences remain under criminal investigation by the [REDACTED] Police Department. No staff person has been identified at this time. Both residents' banks have reimbursed them the money. In both cases the residents acknowledged that they had not utilized their locked drawers.

1. The Residency Agreement informs Personal Care residents that the community provides them a locked drawer in their apartment for their personal use.
 - A. Resident #1's agreement references this on page #6 of 16 and was signed on [REDACTED].
 - B. Resident #2 agreement references this on page #6 of 16 and was signed on [REDACTED].
2. There are only two keys to each resident's drawer. One is provided to the resident on admission and the other is kept in a secured location within administration office area. Only authorized individuals have the ability to access these keys.
3. If a resident loses their key or if the lock is broken and/or damaged, the entire lock is replaced with a new set of keys.
4. Residents/Families will receive a letter and updated policy reviewing this safety measure **by 11/30/23**.
5. Admin staff will explain the policy to all current PC residents **by 12/11/23**.
6. Staff receive education upon hire on Resident's Rights and Abuse training. This training is provided every

42b Abuse (continued)

year with their annual training. Staff's training calendar year is January December.

7. A separate Resident Rights and Abuse training will be provided to nursing, housekeeping, activities, and maintenance staff. This training will be completed **by 12/11/23**.

8. Staff will maintain residents' privacy but if staff observes money, checkbooks, and or valuables laying around apartment or left unattended in common areas; they will encourage the resident to lock them up. Staff will inform the Executive Director and/or designee of their observations. **ongoing**.

Licensee's Proposed Overall Completion Date: 12/11/2023

Implemented [REDACTED] - 12/13/2023)