

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

February 7, 2024

[REDACTED]
INSINGERS PERSONAL CARE HOMES WEST INC
[REDACTED]

RE: INSINGERS PERSONAL CARE
HOMES WEST
124 EMERY STREET
WILLIAMSPORT, PA, 17701
LICENSE/COC#: 22745

[REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 11/06/2023, 11/17/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: *INSINGERS PERSONAL CARE HOMES WEST* License #: *22745* License Expiration: *03/01/2024*
 Address: *124 EMERY STREET, WILLIAMSPORT, PA 17701*
 County: *LYCOMING* Region: *NORTHEAST*

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: *INSINGERS PERSONAL CARE HOMES WEST INC*
 Address: *2075 MEADOW LANE, MONTOURSVILLE, PA, 17754*
 Phone: *5703370676* Email: *RINSINGE@LOYALSOCKLANCERS.ORG*

Certificate(s) of Occupancy

Type: *I-2* Date: *01/18/2019* Issued By: *Pa. Dept. of L & I*

Staffing Hours

Resident Support Staff: *17* Total Daily Staff: *34* Waking Staff: *26*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:
 Reason: *Complaint* Exit Conference Date: *11/17/2023*

Inspection Dates and Department Representative

11/06/2023 - Off-Site: [REDACTED]
 11/17/2023 - Off-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *29* Residents Served: *17*

Secured Dementia Care Unit

In Home: *No* Area: Capacity: Residents Served:

Hospice

Current Residents: *0*

Number of Residents Who:

Receive Supplemental Security Income: *15* Are 60 Years of Age or Older: *12*
 Diagnosed with Mental Illness: *12* Diagnosed with Intellectual Disability: *3*
 Have Mobility Need: *0* Have Physical Disability: *0*

Inspections / Reviews

11/06/2023 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *12/02/2023*

Inspections / Reviews *(continued)*

12/04/2023 - POC Submission

Submitted By: [REDACTED] Date Submitted: 02/06/2024
Reviewer: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 12/08/2023

12/18/2023 - POC Submission

Submitted By: [REDACTED] Date Submitted: 02/06/2024
Reviewer: [REDACTED] Follow-Up Type: Document Submission Follow-Up Date: 12/22/2023

01/12/2024 - Document Submission

Submitted By: [REDACTED] Date Submitted: 02/06/2024
Reviewer: [REDACTED] Follow-Up Type: Document Submission Follow-Up Date: 01/17/2024

02/05/2024 - Document Submission

Submitted By: [REDACTED] Date Submitted: 02/06/2024
Reviewer: [REDACTED] Follow-Up Type: Document Submission Follow-Up Date: 02/08/2024

02/07/2024 - Document Submission

Submitted By: [REDACTED] Date Submitted: 02/06/2024
Reviewer: [REDACTED] Follow-Up Type: Not Required

141a - Medical Evaluation

1. Requirements

2600.

141.a. A resident shall have a medical evaluation by a physician, physician's assistant or certified registered nurse practitioner documented on a form specified by the Department, within 60 days prior to admission or within 30 days after admission.

Description of Violation

The medical evaluation for resident [REDACTED] was not complete within 60 days prior to admission or within 30 days after admission of resident [REDACTED]. Resident [REDACTED] was admitted to the home on [REDACTED]. Resident [REDACTED] Documented Medical Evaluation (DME) was not completed until [REDACTED]. More than 30 days after resident [REDACTED] admission date.

Plan of Correction

Accept [REDACTED] - 12/18/2023)

The administrator [REDACTED] is responsible for ensuring that a DME is completed within 60 days prior to admission or within 30 days after admission.

The administrator has corrected the problem by having the DME completed prior to the arrival of a new resident to help alleviate late DME's. Part of the requirements for admission will be a completed DME. This action will take place starting today [REDACTED]. The administrator completed an audit of all the residents DME's. The administrator will monitor ongoing compliance. DME's will be checked the first Monday of every month.

Timely and accurate DME, s provides accurate medical information on the resident which in turn helps the home to provide an accurate RASP and ensures that the residents' medical needs will be home.

Licensee's Proposed Overall Completion Date: 12/10/2023

Implemented [REDACTED] - 02/07/2024)

228h - Grounds Discharge/Transfer

2. Requirements

2600.

228.h. The only grounds for discharge or transfer of a resident from a home are for the following conditions:

Description of Violation

The 30-day advance written termination letter dated [REDACTED], to former resident [REDACTED] did not refer to any specific documented incidents or repeated violation of the facility's (Insinger's Personal Care Home West) home rules. It does not provide specifics and dates regarding resident [REDACTED] theft, lying and refusal to follow house rules. The termination letter of [REDACTED], does not describe the nature and type of theft, what resident [REDACTED] was lying about and what house rules resident [REDACTED] refused to follow and when.

Plan of Correction

Accept [REDACTED] - 12/18/2023)

The administrator [REDACTED] is the person responsible for all 30-day notices. In the future when writing the notice, [REDACTED] will be more detailed on the discharge violations. Reasons for discharge will include those listed in 2600.228h. permitted discharge violations. This will fix the problem for any future 30-day notices. This action will start as of today [REDACTED]. The Administrator, [REDACTED], will monitor ongoing compliance by checking the future 30-day notices with the 2600.228h regulations to make sure they are correct.

Limiting the allowable grounds for discharge protects the residents from retaliatory discharges.

228h - Grounds Discharge/Transfer (continued)

Licensee's Proposed Overall Completion Date: 12/10/2023

Implemented [REDACTED] - 02/07/2024)