

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

November 28, 2023

[REDACTED], PRESIDENT & CEO
ARTIS SENIOR LIVING OF BETHEL PARK LLC
[REDACTED]
[REDACTED]

RE: ARTIS SENIOR LIVING OF SOUTH
HILLS
1001 HIGBEE DRIVE
BETHEL PARK, PA, 15102
LICENSE/COC#: 44916

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 10/19/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: ARTIS SENIOR LIVING OF SOUTH HILLS **License #:** 44916 **License Expiration:** 05/01/2024
Address: 1001 HIGBEE DRIVE, BETHEL PARK, PA 15102
County: ALLEGHENY **Region:** WESTERN

Administrator

Name: [REDACTED] **Phone:** [REDACTED] **Email:** [REDACTED]

Legal Entity

Name: ARTIS SENIOR LIVING OF BETHEL PARK LLC
Address: [REDACTED]
Phone: [REDACTED] **Email:** [REDACTED]

Certificate(s) of Occupancy

Type: I-2 **Date:** 04/19/2018 **Issued By:** Municipality of Bethel Park

Staffing Hours

Resident Support Staff: **Total Daily Staff:** 120 **Waking Staff:** 90

Inspection Information

Type: Partial **Notice:** Unannounced **BHA Docket #:**
Reason: Incident **Exit Conference Date:** 10/19/2023

Inspection Dates and Department Representative

10/19/2023 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 72 **Residents Served:** 60

Secured Dementia Care Unit

In Home: Yes **Area:** Entire Home **Capacity:** 72 **Residents Served:** 60

Hospice

Current Residents: 10

Number of Residents Who:

Receive Supplemental Security Income: 0 **Are 60 Years of Age or Older:** 60
Diagnosed with Mental Illness: 0 **Diagnosed with Intellectual Disability:** 0
Have Mobility Need: 60 **Have Physical Disability:** 0

Inspections / Reviews

10/19/2023 Partial

Lead Inspector: [REDACTED] **Follow-Up Type:** POC Submission **Follow-Up Date:** 11/02/2023

11/07/2023 - POC Submission

Submitted By: [REDACTED] **Date Submitted:** 11/28/2023
Reviewer: [REDACTED] **Follow-Up Type:** POC Submission **Follow-Up Date:** 11/14/2023

Inspections / Reviews *(continued)*

11/15/2023 POC Submission

Submitted By: [REDACTED]

Date Submitted: 11/28/2023

Reviewer: [REDACTED]

Follow Up Type: Document Submission Follow Up Date: 11/14/2023

11/28/2023 Document Submission

Submitted By: [REDACTED]

Date Submitted: 11/28/2023

Reviewer: [REDACTED]

Follow Up Type: Not Required

42b - Abuse

1. Requirements

2600.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

Description of Violation

Staff and resident interviews and documentation of concerns reported by multiple staff indicate that staff person A had an unusually close relationship with resident [REDACTED], a resident of the home's Secure Dementia Care Unit (SDCU), which included holding hands, hugging, staying extra hours after [REDACTED] shift ended and arriving hours before [REDACTED] shift began to spend time with [REDACTED] talking and walking around the home. On 11/15/2023 at approximately [REDACTED] p.m., staff person B witnessed staff person A hugging resident #1 tightly and kissing [REDACTED] on [REDACTED] lips. When staff person A realized they were being observed, [REDACTED] jumped back and ended the kiss. Resident #1 stated that [REDACTED] and staff person A would hug and kiss on the cheeks or lips when saying goodbye, and - That's the kind of friends we are. We make each other feel good.

Plan of Correction

Accept ([REDACTED] - 11/15/2023)

Staff person "A" was immediately suspended on [REDACTED] and then terminated on [REDACTED] following the completed investigation.

[REDACTED], Executive Director reached out to Area Agency on Aging's Adult Protective Services to schedule an in-service to discuss resident abuse and reporting abuse. Isaiah who is a supervisor at the Allegheny County office is supposed to schedule a date for the in-service. This will be a mandatory training and will be recorded for those associates who are unable to attend.

The Director of the Artis Way Experience / Designee will interview 3 residents weekly for three months, and then 1 resident weekly to ensure residents are not neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way. All interviews will be kept in the administrators office. Please see the attached questioner on Dignity and Respect.

Licensee's Proposed Overall Completion Date: 02/16/2024

Implemented ([REDACTED] - 11/28/2023)

42c - Treatment of Residents

2. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

On [REDACTED] at approximately [REDACTED] p.m., resident [REDACTED] a resident of the home's SDCU, was elbowing staff person C in the stomach as the staff person was assisting [REDACTED] out of [REDACTED] wheelchair. Staff person C abruptly dropped the resident's hand [REDACTED] had been holding and yelled in a loud, harsh tone - Not today! I am not doing this getting hit stuff today! Another resident's family member who was visiting, heard the exchange and told staff person C - you cannot talk to a resident like that. Staff person C told the family member to mind her own business.

REPEAT VIOLATION: 11/21/2022; 7/6/2023 et al.

42c Treatment of Residents (*continued*)**Plan of Correction**

Accept (█ - 11/07/2023)

Staff person "C" was immediately suspended on █ and was terminated following an investigation on █

█, Executive Director will conduct an in service at the all associate meeting on Tuesday, November 28, 2023 to discuss ways to manage stress in the workplace. █ will reference "8 Strategies to Manage Healthcare Worker Stress". See attachment for training document.

The Director of the Artis Way Experience / Designee will continue interviewing 1 resident weekly until March 31, 2024 to ensure that residents are being treated with Dignity and Respect. Please see the attached questioner on Dignity and Respect.

Licensee's Proposed Overall Completion Date: 03/31/2024

Implemented (█ - 11/28/2023)

231c - Preadmission Screening

3. Requirements

2600.

231.c. A written cognitive preadmission screening completed in collaboration with a physician or a geriatric assessment team and documented on the Department's preadmission screening form shall be completed for each resident within 72 hours prior to admission to a secured dementia care unit.

Description of Violation

Resident #2 was admitted to the SDCU on █; however, the resident's written cognitive preadmission screening was completed on █

Plan of Correction

Accept (█ - 11/07/2023)

Starting November 6, 2023 all Preadmission Screenings will be reviewed by the Director of Health and Wellness / Designee and the Executive Director / Designee to ensure that a written cognitive preadmission screening is completed for each resident within 72 hours prior to admission into Artis Senior Living of South Hills. The audit will conclude April 30, 2024. See attachment for audit sheet.

Director of Health and Wellness will be re educated of this requirement by Executive Director. This will be completed by Friday, November 10, 2023.

Licensee's Proposed Overall Completion Date: 04/30/2024

Implemented (█ - 11/28/2023)