



pennsylvania
DEPARTMENT OF HUMAN SERVICES

Sent via e-mail [REDACTED]
October 13, 2023

[REDACTED]
BH Brightview East Norriton OPCO, LLC
300 East Germantown Pike
East Norriton, Pennsylvania 19401

RE: Brightview East Norriton
License #: 14075

Dear [REDACTED]:

As a result of the Pennsylvania Department of Human Services, Bureau of Human Services Licensing (Department) review on October 2, 2023 of the above facility, we have determined that your submitted plan of correction for the June 14, 2023 inspection is not fully implemented. Correction of these violations in accordance with the specified plan of correction is required. Continued compliance must be maintained.

Sincerely,

[REDACTED]

[REDACTED]
[REDACTED]

Enclosure
Licensing Inspection Summary

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

Facility Information

Name: *BRIGHTVIEW EAST NORRITON* License #: *14075* License Expiration: *07/31/2023*
Address: *300 EAST GERMANTOWN PIKE, EAST NORRITON, PA 19401*
County: *MONTGOMERY* Region: *SOUTHEAST*

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: *BH BRIGHTVIEW EAST NORRITON OPCO LLC*
Address: [REDACTED]
[REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *97* Waking Staff: *73*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:
Reason: *Complaint, Incident* Exit Conference Date: *06/14/2023*

Inspection Dates and Department Representative

06/14/2023 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *90* Residents Served: *63*

Secured Dementia Care Unit

In Home: *Yes* Area: *Wellspring* Capacity: *24* Residents Served: *16*

Hospice

Current Residents: *1*

Number of Residents Who:

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *61*
Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *2*
Have Mobility Need: *34* Have Physical Disability: *0*

Inspections / Reviews

06/14/2023 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *07/13/2023*

Inspections / Reviews *(continued)*

07/13/2023 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 07/09/2023

Reviewer: [REDACTED]

Follow-Up Type: POC Submission

Follow-Up Date: 07/18/2023

10/13/2023 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 07/18/2023

Reviewer: [REDACTED]

Follow-Up Type: Exception

16c - Written Incident Report

1. Requirements

2600.

16.c. The home shall report the incident or condition to the Department’s personal care home regional office or the personal care home complaint hotline within 24 hours in a manner designated by the Department. Abuse reporting shall also follow the guidelines in § 2600.15 (relating to abuse reporting covered by law).

Description of Violation

On 6/1/23 at approximately 5:30 A.M. , Staff Member A allegedly placed a pillow over the face of Resident # 1 while providing care. Staff Member B reported this to the home on 6/2/23 at 11:30 P.M. The home did not report this incident to the department until 6/3/23.

Plan of Correction

Accept [REDACTED] - 07/25/2023)

Health Service Director will report verbally to personal care home regional office immediately even if investigation has not begun and will send a formal initial report after verbal report has been made to alert regional office or personal care complaint hotline within 24 hours of being reported. Health services Director was informed of incident on 6/2/23 at 11:30pm. Health services Director reported Incident on 6/3/23 before the 24-hour window expired of being notified. Going forward, Health services Director will report incident at time of being informed of an incident. The Executive Director will follow up with Health services Director to ensure reporting is completed within 24 hours of being reported.

Not Implemented ([REDACTED]/2/2023

ediately.

Licensee's Proposed Overall Completion Date: 07/21/2023