

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY PUBLIC

November 30, 2023

[REDACTED], ADMINISTRATOR  
MASONIC VILLAGES OF THE GRAND LODGE OF PENNSYLVANIA  
ONE MASONIC DRIVE  
ELIZABETHTOWN, PA, 17022

RE: MASONIC VILLAGE AT  
ELIZABETHTOWN  
ONE MASONIC DRIVE  
ELIZABETHTOWN, PA, 17022  
LICENSE/COC#: 33008

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 10/05/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

**Facility Information**

Name: MASONIC VILLAGE AT ELIZABETHTOWN License #: 33008 License Expiration: 01/01/2024  
 Address: ONE MASONIC DRIVE, ELIZABETHTOWN, PA 17022  
 County: LANCASTER Region: CENTRAL

**Administrator**

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

**Legal Entity**

Name: MASONIC VILLAGES OF THE GRAND LODGE OF PENNSYLVANIA  
 Address: ONE MASONIC DRIVE, ELIZABETHTOWN, PA, 17022  
 Phone: [REDACTED] Email: [REDACTED]

**Certificate(s) of Occupancy**

Type: I-1 Date: 10/03/2016 Issued By: West Donegal Township

**Staffing Hours**

Resident Support Staff: 0 Total Daily Staff: 132 Waking Staff: 99

**Inspection Information**

Type: Partial Notice: Unannounced BHA Docket #:  
 Reason: Complaint, Incident Exit Conference Date: 10/05/2023

**Inspection Dates and Department Representative**

10/05/2023 - On-Site: [REDACTED]

**Resident Demographic Data as of Inspection Dates**

**General Information**  
 License Capacity: 135 Residents Served: 120

**Secured Dementia Care Unit**  
 In Home: No Area: Capacity: Residents Served:

**Hospice**  
 Current Residents: 1

**Number of Residents Who:**  
 Receive Supplemental Security Income: 3 Are 60 Years of Age or Older: 120  
 Diagnosed with Mental Illness: 5 Diagnosed with Intellectual Disability: 0  
 Have Mobility Need: 12 Have Physical Disability: 1

**Inspections / Reviews**

10/05/2023 Partial  
 Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 11/02/2023

11/02/2023 - POC Submission  
 Submitted By: [REDACTED] Date Submitted: 11/29/2023  
 [REDACTED] Follow-Up Type: Document Submission Follow-Up Date: 11/09/2023

Inspections / Reviews *(continued)*

11/30/2023 Document Submission

Submitted By: [REDACTED]

Date Submitted: 11/29/2023

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

42c Treatment of Residents

1. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

On the morning of [REDACTED], Staff Person A was seen and heard yelling at Resident #1 while in the common room of the third floor. Staff person A got into a verbal altercation, using an inappropriate tone of voice, volume and language, while outside of the common room. Staff person A was also seen and heard in the common room using inappropriate and intimidating tone and volume towards multiple residents in the common room.

Plan of Correction

Accept [REDACTED] - 11/02/2023)

PC administrator and Housekeeping supervisor suspended staff person A on [REDACTED] upon receiving report of incident involving resident #1. An investigation was conducted and as a result of findings, Staff Person A was terminated on [REDACTED]. PC Administrator and Manager of Nursing Services completed education on Resident Rights and Abuse for all PC staff on 10/24/2023 and 10/25/2023. Annual Training on Resident Rights/OAPSA/Abuse reporting will be completed and documented by Manager of Nursing Services. Resident Rights/Abuse Training will be completed by Manager of Nursing Services with any new hire working in Personal Care within the first 40 scheduled working hours.

Licensee's Proposed Overall Completion Date: 10/25/2023

Implemented ([REDACTED] - 11/29/2023)