

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY PUBLIC

October 17, 2023

[REDACTED], PRESIDENT  
RURAL LIVING INC  
[REDACTED]

RE: WYNWOOD HOUSE AT STATE  
COLLEGE  
2350 BERNEL ROAD  
STATE COLLEGE, PA, 16803  
LICENSE/COC#: 25409

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 09/28/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,  
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

## Facility Information

**Name:** WYNWOOD HOUSE AT STATE COLLEGE      **License #:** 25409      **License Expiration:** 06/22/2024  
**Address:** 2350 BERNEL ROAD, STATE COLLEGE, PA 16803  
**County:** CENTRE      **Region:** NORTHEAST

## Administrator

**Name:** [REDACTED]      **Phone:** [REDACTED]      **Email:** [REDACTED]

## Legal Entity

**Name:** RURAL LIVING INC

**Address:** [REDACTED]  
[REDACTED]

## Certificate(s) of Occupancy

**Type:** I-2      **Date:** 06/08/2018      **Issued By:** L&I

## Staffing Hours

**Resident Support Staff:** 0      **Total Daily Staff:** 35      **Waking Staff:** 26

## Inspection Information

**Type:** Partial      **Notice:** Unannounced      **BHA Docket #:**  
**Reason:** Complaint, Incident      **Exit Conference Date:** 09/28/2023

## Inspection Dates and Department Representative

09/28/2023 - On-Site: [REDACTED]

## Resident Demographic Data as of Inspection Dates

## General Information

**License Capacity:** 63      **Residents Served:** 29

## Secured Dementia Care Unit

**In Home:** No      **Area:**      **Capacity:**      **Residents Served:**

## Hospice

**Current Residents:** 2

## Number of Residents Who:

**Receive Supplemental Security Income:** 0      **Are 60 Years of Age or Older:** 29  
**Diagnosed with Mental Illness:** 0      **Diagnosed with Intellectual Disability:** 0  
**Have Mobility Need:** 6      **Have Physical Disability:** 0

## Inspections / Reviews

09/28/2023 Partial

**Lead Inspector:** [REDACTED]      **Follow-Up Type:** POC Submission      **Follow-Up Date:** 10/13/2023

10/13/2023 - POC Submission

**Submitted By:** [REDACTED]      **Date Submitted:** 10/16/2023  
**Reviewer:** [REDACTED]      **Follow-Up Type:** Document Submission      **Follow-Up Date:** 10/19/2023

Inspections / Reviews *(continued)*

10/17/2023 Document Submission

Submitted By: [REDACTED]

Date Submitted: 10/16/2023

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

42c - Treatment of Residents

1. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

On [redacted] resident #1 complained to staff person A that staff person B refused to give them pain medication when they requested it at [redacted]. Resident #1 claims they were told by staff person B that they didn't really need the pain medication. The pain medication was later administered at [redacted]. Resident #1 also reported that staff person B refused to assist them to the bathroom when they requested help, and that the two later had an argument regarding these incidents in the medication room. Staff person B was observed yelling over resident #1 during the argument.

Plan of Correction

Accept ([redacted] - 10/13/2023)

The train the trainer did an in-person training on 10/10/23 as a med refresher and the correct way to administer medications. There was a meeting held at the building on 9/27/23 by Administrator of the building which included resident rights and treating all residents with dignity and respect. Staff member B was removed from schedule on 9/12/23 and although no prior complaints were reported from residents, the choice was made for her not to return to the building. The administrator and administrative assistant will talk with residents periodically to see if any other issues arise in regard to respect and dignity. Please see attachments titled [redacted]-med refresher, [redacted]-med refresher training 10-10-23, [redacted]-meeting 9-27-23.

This POC is complete.

Licensee's Proposed Overall Completion Date: 10/12/2023

Implemented ([redacted] - 10/17/2023)