

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY - PUBLIC

November 8, 2023

[REDACTED]  
ARK MANOR LLC  
105 SANDRA DRIVE  
DELMONT, PA, 15626

RE: ARK MANOR  
105 SANDRA DRIVE  
DELMONT, PA, 15626  
LICENSE/COC#: 44686

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 09/22/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,  
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

**Facility Information**

Name: ARK MANOR License #: 44686 License Expiration: 03/26/2024  
Address: 105 SANDRA DRIVE, DELMONT, PA 15626  
County: WESTMORELAND Region: WESTERN

**Administrator**

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

**Legal Entity**

Name: ARK MANOR LLC  
Address: 105 SANDRA DRIVE, DELMONT, PA, 15626  
Phone: [REDACTED] Email: [REDACTED]

**Certificate(s) of Occupancy**

**Staffing Hours**

Resident Support Staff: 0 Total Daily Staff: 41 Waking Staff: 31

**Inspection Information**

Type: Partial Notice: Unannounced BHA Docket #:  
Reason: Incident Exit Conference Date: 10/03/2023

**Inspection Dates and Department Representative**

09/22/2023 - On-Site: [REDACTED]

**Resident Demographic Data as of Inspection Dates**

**General Information**

License Capacity: 70 Residents Served: 37

**Secured Dementia Care Unit**

In Home: No Area: Capacity: Residents Served:

**Hospice**

Current Residents: 4

**Number of Residents Who:**

Receive Supplemental Security Income: 13 Are 60 Years of Age or Older: 32  
Diagnosed with Mental Illness: 13 Diagnosed with Intellectual Disability: 3  
Have Mobility Need: 4 Have Physical Disability: 0

**Inspections / Reviews**

**09/22/2023 - Partial**

Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 10/21/2023

**10/23/2023 - POC Submission**

Submitted By: [REDACTED] Date Submitted: 11/06/2023  
Reviewer: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 10/27/2023

Inspections / Reviews *(continued)*

10/30/2023 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 11/06/2023

Reviewer: [REDACTED]

Follow-Up Type: Document Submission Follow-Up Date: 11/03/2023

11/08/2023 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 11/06/2023

Reviewer: [REDACTED]

Follow-Up Type: Not Required

16c - Written Incident Report

1. Requirements

2600.

16.c. The home shall report the incident or condition to the Department’s personal care home regional office or the personal care home complaint hotline within 24 hours in a manner designated by the Department. Abuse reporting shall also follow the guidelines in § 2600.15 (relating to abuse reporting covered by law).

Description of Violation

On 12/27/22, the home submitted an incident report to the Department indicating resident #1 was found unresponsive at the dining room table by staff person A on 12/26/23. However, the incident report was incomplete and did not include that resident #1 was choking at the time, and that staff person B had to remove numerous pieces of food from resident #1's mouth and performed the Heimlich maneuver and CPR on resident #1.

REPEAT VIOLATION: 7/26/2023

Plan of Correction

Directed (redacted) - 10/30/2023)

Within 5 calendar days after the accepted plan of correction, all staff personnel responsible for filing incident reports will be retrained by administrator on necessary criteria that should be included in all plans of correction. Documentation of re training will be kept. Administrator will review all plans of corrections to ensure timely and complete incident reports are submitted to the department.

DIRECTED: Beginning on 11/1/23: The administrator shall review all incident reports prior to submission to the Department to ensure accuracy and completeness, which includes all relevant details surrounding the reportable incident or condition. (redacted) 10/30/23

Proposed Overall Completion Date: 10/30/2023

Directed Completion Date: 11/03/2023

Implemented (redacted) - 11/08/2023)