

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

October 23, 2023

[REDACTED]
SUNRISE PERSONAL CARE HOME LLC
[REDACTED]

RE: SILVER SPRING PERSONAL CARE
HOME
125 STATE ROAD
MECHANICSBURG, PA, 17055
LICENSE/COC#: 33867

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 09/21/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: SILVER SPRING PERSONAL CARE HOME License #: 33867 License Expiration: 02/14/2024
 Address: 125 STATE ROAD, MECHANICSBURG, PA 17055
 County: CUMBERLAND Region: CENTRAL

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: SUNRISE PERSONAL CARE HOME LLC
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: I-2 Date: 12/20/2022 Issued By: Silver Spring Township

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 24 Waking Staff: 18

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
 Reason: Complaint Exit Conference Date: 09/21/2023

Inspection Dates and Department Representative

09/21/2023 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: 64 Residents Served: 22
 Secured Dementia Care Unit
 In Home: No Area: Capacity: Residents Served:
 Hospice
 Current Residents: 0
 Number of Residents Who:
 Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 22
 Diagnosed with Mental Illness: 1 Diagnosed with Intellectual Disability: 0
 Have Mobility Need: 2 Have Physical Disability: 0

Inspections / Reviews

09/21/2023 - Partial
 Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 10/09/2023

10/20/2023 - POC Submission
 Submitted By: [REDACTED] Date Submitted: 10/23/2023
 Reviewer: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 10/27/2023

Inspections / Reviews (*continued*)

10/23/2023 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 10/23/2023

Reviewer: [REDACTED]

Follow-Up Type: Document Submission Follow-Up Date: 10/30/2023

10/23/2023 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 10/23/2023

Reviewer: [REDACTED]

Follow-Up Type: Not Required

16c - Written Incident Report

1. Requirements

2600.

16.c. The home shall report the incident or condition to the Department's personal care home regional office or the personal care home complaint hotline within 24 hours in a manner designated by the Department. Abuse reporting shall also follow the guidelines in § 2600.15 (relating to abuse reporting covered by law).

Description of Violation

On [REDACTED]/23 at 03:00 am Resident 1 complained to staff of not feeling well. The resident was examined and found to be pale, tremoring, tachypneic, and wheezing. The home contacted Emergency Medical Services and the resident was transported to the hospital. The home did not report this incident to the department.

Plan of Correction**Directed [REDACTED] - 10/20/2023)**

1. The Quality Assurance reeducated the Administrator on 10/2/2023 on 2600.16.c. Focusing on "serious bodily injury or trauma requiring treatment at a hospital or medical facility." Serious bodily injury or trauma to mean any injury where the resident experiences one or more of the following:

- Substantial risk of death.
- Extreme physical pain.
- Protracted loss or impairment of the function of a limb, organ or other bodily injury.
- Protracted unconsciousness.
- Significant or substantial internal damage (such as broken bones).

The Administrator sent over the reportable incident to the Department on 10/20/23.

2. The root cause was the misinterpretation of the guidelines. Education was provided on the RCG regarding 2600.16.c

The Quality Assurance Director/Designee will QA all medical transports that occur to the hospital or medical facility to ensure that the home ensures if the resident experiences substantial risk of death, extreme physical pain, protracted loss or impairment of limb, organ or other bodily injury, protracted unconsciousness, significant or substantial internal damage (such as broken bones) are reported to the Department. This Qa will be initiated starting on 10/3/2023.

The Quality Assurance Director/Designee will review all medical transports within 24 hours of the transport happening to ensure if it is a reportable incident the home reports with in 24 hours.

The QA will consist of ensuring if a resident was transported for substantial risk of death, win extreme physical pain, have protracted loss or impairment of the function of limb, organ, or other bodily injury, protracted unconsciousness, resident has significant internal damage. If it meets the criteria that the home reports the incident to the Department within 24 hours. The home will continue the QA process on all medical transports to ensure that if need they are reported within 24 hours.

Proposed Overall Completion Date: 10/20/2023

Directed Plan –

On 10/2/2023 the Quality Assurance reeducated the Administrator on 2600.16c, focusing on "serious bodily injury or trauma requiring treatment at a hospital or medical facility." Serious bodily injury or trauma to mean any injury where the resident experiences one or more of the following:

- Substantial risk of death.
- Extreme physical pain.

16c - Written Incident Report (continued)

- Protracted loss or impairment of the function of a limb, organ or other bodily injury.
- Protracted unconsciousness.
- Significant or substantial internal damage (such as broken bones).

On 10/20/23, the Administrator sent the Incident Reporting Form to DHS detailing the incident which occurred on 9/16/23.

The home determined the root cause of the issue was the misinterpretation of the 2600.16c reporting guidelines. On 10/2/23, the administrator was reeducated by Quality Assurance.

Starting 10/3/23, the Quality Assurance Director/Designee will QA and review all medical transports that occur to the hospital or medical facility to ensure if the resident experiences substantial risk of death, extreme physical pain, protracted loss or impairment of limb, organ or other bodily injury, protracted unconsciousness, significant or substantial internal damage (such as broken bones), the incident is reported to DHS within 24 hours of occurrence.

The QA will consist of determining if a resident was transported for substantial risk of death, in extreme physical pain, have protracted loss or impairment of the function of limb, organ, or other bodily injury, protracted unconsciousness, resident has significant internal damage, or any other requirement outlined in 2600.16c. The home will QA the medical transport within 24 hours. The home will report the incident to the Department within 24 hours. The home will continue the QA process ongoing on all medical transports to ensure this and other processes are addressed in accordance with 2600.16c. The Administrator will create or use an existing QA tracking procedure to document the hospital transports and reporting's to DHS and ensure the documentation is kept in the home.

Starting 10/20/23, the administrator will ensure all Incident Reporting Forms are completed for incidents which require reporting and are sent to DHS within 24 hours of occurrence. The Incident Reporting Form will detail any reportable incident in accordance with regulatory compliance guideline 2600.16c. The administrator will also ensure a copy of the Incident Reporting Form and related documentation are also kept at the home.

Directed Completion Date: 10/20/2023

Implemented ([REDACTED] - 10/23/2023)