

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY - PUBLIC

October 31, 2023

[REDACTED]  
CARELINK COMMUNITY SUPPORT SERVICES OF PENNSYLVANIA  
[REDACTED]  
[REDACTED]

RE: CARELINK COMMUNITY SUPPORT  
SERVICES-TORREY HOUSE  
3520 DARBY ROAD  
HAVERFORD, PA, 19041  
LICENSE/COC#: 10007

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 09/20/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,  
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

**Facility Information**

Name: CARELINK COMMUNITY SUPPORT SERVICES-TORREY HOUSE License #: 10007 License Expiration: 08/08/2024  
 Address: 3520 DARBY ROAD, HAVERFORD, PA 19041  
 County: DELAWARE Region: SOUTHEAST

**Administrator**

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

**Legal Entity**

Name: CARELINK COMMUNITY SUPPORT SERVICES OF PENNSYLVANIA  
 Address: [REDACTED]  
 Phone: [REDACTED] Email: [REDACTED]

**Certificate(s) of Occupancy**

Type: Other Date: 03/03/1986 Issued By: CWOPA L&I

**Staffing Hours**

Resident Support Staff: 0 Total Daily Staff: 14 Waking Staff: 11

**Inspection Information**

Type: Full Notice: Unannounced BHA Docket #:  
 Reason: Renewal Exit Conference Date: 09/20/2023

**Inspection Dates and Department Representative**

09/20/2023 - On-Site: [REDACTED]

**Resident Demographic Data as of Inspection Dates**

General Information  
 License Capacity: 17 Residents Served: 14  
 Secured Dementia Care Unit  
 In Home: No Area: Capacity: Residents Served:  
 Hospice  
 Current Residents: 0  
 Number of Residents Who:  
 Receive Supplemental Security Income: 14 Are 60 Years of Age or Older: 7  
 Diagnosed with Mental Illness: 14 Diagnosed with Intellectual Disability: 1  
 Have Mobility Need: 0 Have Physical Disability: 0

**Inspections / Reviews**

09/20/2023 - Full  
 Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 10/15/2023

10/11/2023 - POC Submission  
 Submitted By: [REDACTED] Date Submitted: 10/23/2023  
 Reviewer: [REDACTED] Follow-Up Type: Document Submission Follow-Up Date: 10/13/2023

Inspections / Reviews (*continued*)

10/31/2023 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 10/23/2023

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

101j7 - Lighting/Operable Lamp

1. Requirements

2600.

101.j. Each resident shall have the following in the bedroom:

- 7. An operable lamp or other source of lighting that can be turned on at bedside.

Description of Violation

*Resident 1 does not have access to a source of light that can be turned on/off at bedside.*

Plan of Correction

**Accept** [REDACTED] - 10/11/2023)

*A lamp was purchased for the bedroom on 9/21/23. An additional lamp was also purchased so that a spare could be held in storage should one be needed in the future. Please see the attachment of the receipt. Moving forward, staff will check for bedside lamps and ensure that all of them are in proper working order each week during their weekly safety checks.*

Licensee's Proposed Overall Completion Date: 10/06/2023

**Implemented** [REDACTED] - 10/31/2023)