

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

November 16, 2023

[REDACTED], ADMINSTATOR
PLYMOUTH MANOR PERSONAL CARE CENTER LLC
[REDACTED]
[REDACTED]

RE: PLYMOUTH MANOR PERSONAL
CARE CENTER
120 MARTZ MANOR
PLYMOUTH, PA, 18651
LICENSE/COC#: 22587

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 09/19/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]
Human Services Licensing Supervisor

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: PLYMOUTH MANOR PERSONAL CARE CENTER License #: 22587 License Expiration: 03/10/2024
Address: 120 MARTZ MANOR, PLYMOUTH, PA 18651
County: LUZERNE Region: NORTHEAST

Administrator

Name: [Redacted] Phone: [Redacted] Email: [Redacted]

Legal Entity

Name: PLYMOUTH MANOR PERSONAL CARE CENTER LLC
Address: [Redacted]
Phone: [Redacted] Email: [Redacted]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 39 Waking Staff: 29

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
Reason: Complaint Exit Conference Date: 09/19/2023

Inspection Dates and Department Representative

09/19/2023 - On-Site: [Redacted]

Resident Demographic Data as of Inspection Dates

General Information License Capacity: 40 Residents Served: 39
Secured Dementia Care Unit In Home: No Area: Capacity: Residents Served:
Hospice Current Residents: 0
Number of Residents Who:
Receive Supplemental Security Income: 9 Are 60 Years of Age or Older: 35
Diagnosed with Mental Illness: 14 Diagnosed with Intellectual Disability: 3
Have Mobility Need: 0 Have Physical Disability: 2

Inspections / Reviews

09/19/2023 Partial
Lead Inspector: [Redacted] Follow-Up Type: POC Submission Follow-Up Date: 10/20/2023

11/02/2023 - POC Submission
Submitted By: [Redacted] Date Submitted: 11/14/2023
Reviewer: [Redacted] Follow-Up Type: Document Submission Follow-Up Date: 11/07/2023

Inspections / Reviews *(continued)*

11/16/2023 Document Submission

Submitted By: [REDACTED]

Date Submitted: 11/14/2023

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

17 - Record Confidentiality

1. Requirements

2600.

17. Resident records shall be confidential, and, except in emergencies, may not be accessible to anyone other than the resident, the resident's designated person if any, staff persons for the purpose of providing services to the resident, agents of the Department and the long-term care ombudsman without the written consent of the resident, an individual holding the resident's power of attorney for health care or health care proxy or a resident's designated person, or if a court orders disclosure.

Description of Violation

Upon entering the home the homes medication administration record (MAR) were left unlocked and unattended on top of the medication cart. The MAR contains confidential information of the residents.

Plan of Correction

Accept ([redacted] - 11/02/2023)

Correction made immediatly 9?19/23 . Med book locked in nurses office,

Administrator and Charge Aide/Lead Aide will monitor each shift daily that Med Book is properly secured to protect resident confidentiality.

Administrator and Charge Aide /Lead Aide will monitor that med book is locked inside med cart or nurses office when not in use during med pass.

PCA's and all staff trained on resident confidentiality/record confidentiality/State red 2600.17 on 10/18/23 by Administrator.

Licensee's Proposed Overall Completion Date:

Implemented ([redacted] - 11/16/2023)