

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

September 11, 2023

[REDACTED], EXECUTIVE DIRECTOR
ARDEN COURTS OF MONROEVILLE PA LLC
120 WYNGATE DRIVE
ATTN LICENSURE SUPPORT
MONROEVILLE, PA, 15146

RE: ARDEN COURTS (MONROEVILLE)
120 WYNGATE DRIVE
MONROEVILLE, PA, 15146
LICENSE/COC#: 43552

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 07/26/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: ARDEN COURTS (MONROEVILLE) **License #:** 43552 **License Expiration:** 05/23/2024
Address: 120 WYNGATE DRIVE, MONROEVILLE, PA 15146
County: ALLEGHENY **Region:** WESTERN

Administrator

Name: [REDACTED] **Phone:** [REDACTED] **Email:** [REDACTED]

Legal Entity

Name: ARDEN COURTS OF MONROEVILLE PA LLC
Address: 120 WYNGATE DRIVE, ATTN LICENSURE SUPPORT, MONROEVILLE, PA, 15146
Phone: [REDACTED] **Email:** [REDACTED]

Certificate(s) of Occupancy

Type: C 2 LP **Date:** 09/29/1997 **Issued By:** Labor and Industry

Staffing Hours

Resident Support Staff: 0 **Total Daily Staff:** 112 **Waking Staff:** 84

Inspection Information

Type: Partial **Notice:** Unannounced **BHA Docket #:**
Reason: Incident **Exit Conference Date:** 07/26/2023

Inspection Dates and Department Representative

07/26/2023 On Site [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 56 **Residents Served:** 56

Secured Dementia Care Unit

In Home: Yes **Area:** entire home **Capacity:** 56 **Residents Served:** 56

Hospice

Current Residents: 25

Number of Residents Who:

Receive Supplemental Security Income: 0 **Are 60 Years of Age or Older:** 56
Diagnosed with Mental Illness: 0 **Diagnosed with Intellectual Disability:** 0
Have Mobility Need: 56 **Have Physical Disability:** 0

Inspections / Reviews

07/26/2023 - Partial

Lead Inspector: [REDACTED] **Follow-Up Type:** POC Submission **Follow-Up Date:** 08/16/2023

08/15/2023 - POC Submission

Submitted By: [REDACTED] **Date Submitted:** 09/08/2023
Reviewer: [REDACTED] **Follow-Up Type:** POC Submission **Follow-Up Date:** 08/21/2023

Inspections / Reviews *(continued)*

08/22/2023 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 09/08/2023

Reviewer: [REDACTED]

Follow-Up Type: Document Submission Follow-Up Date: 09/05/2023

09/11/2023 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 09/08/2023

Reviewer: [REDACTED]

Follow-Up Type: Not Required

42c - Treatment of Residents

1. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

On [REDACTED] at approximately [REDACTED] numerous staff persons overheard staff person A screaming at resident #1 to "get out of the kitchen" and "you know better" because resident #1 had taken another resident's sandwich out of the resident refrigerator.

Plan of Correction

Directed [REDACTED] - 08/22/2023)

Staff person A is no longer employed by Arden Courts as of . No other residents were affected by this incident. Staff person A had received training in resident rights and abuse and neglect prevention as all staff do when hired and at least annually. A random sample of residents is interviewed monthly by the Program Services Coordinator or designee to determine if residents have any complaints about how they are treated. No issues have been identified through those interviews. . We will continue to do this monthly as well as address any issues of resident treatment brought forth in our resident council meetings. Results of these interviews are shared with Executive Director for any follow-up needed and shared at quarterly quality assurance committees. The next QA meeting will be held in October. (DIRECTED: The home shall conduct a quality management review by 10/31/23. Documentation of the quality management review shall be kept. [REDACTED] 8/22/23). Employees will be re-educated on resident rights and treatment of residents by the Executive Director or designee by September 5th. (DIRECTED: The staff education shall be completed by 9/5/23. Documentation of the staff education will be kept in accordance with 2600.65i. [REDACTED] 8/22/23).

Per discussion with administrator on 8/22/23. 6 residents have been interviewed each month since January, 2023. 6 residents will continue to be interviewed monthly by Program Services Coordinator or designee monthly moving forward to ensure resident rights are protected and that residents are treated with dignity and respect. [REDACTED] 8/22/23

Directed Completion Date: 09/05/2023

Implemented ([REDACTED] - 09/11/2023)