

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

September 25, 2023

[REDACTED]
REDSTONE PRESBYTERIAN SENIORCARE
[REDACTED]

RE: REDSTONE HIGHLANDS
12921 REDSTONE DRIVE
NORTH HUNTINGDON, PA, 15642
LICENSE/COC#: 44337

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 09/08/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: REDSTONE HIGHLANDS License #: 44337 License Expiration: 06/17/2024
 Address: 12921 REDSTONE DRIVE, NORTH HUNTINGDON, PA 15642
 County: WESTMORELAND Region: WESTERN

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: REDSTONE PRESBYTERIAN SENIORCARE
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: I-2 Date: 05/21/2021 Issued By: Township of North Huntingdon
 Type: C-2 LP Date: 05/21/2021 Issued By: L&I

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 86 Waking Staff: 65

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
 Reason: Incident Exit Conference Date: 09/08/2023

Inspection Dates and Department Representative

09/08/2023 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: 54 Residents Served: 48
 Secured Dementia Care Unit
 In Home: Yes Area: Terrace, 2nd Floor Capacity: 20 Residents Served: 19
 Hospice
 Current Residents: 14
 Number of Residents Who:
 Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 48
 Diagnosed with Mental Illness: 0 Diagnosed with Intellectual Disability: 0
 Have Mobility Need: 38 Have Physical Disability: 0

Inspections / Reviews

09/08/2023 - Partial
 Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 09/23/2023

Inspections / Reviews *(continued)*

09/15/2023 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 09/22/2023

Reviewer: [REDACTED]

Follow-Up Type: Document Submission Follow-Up Date: 09/22/2023

09/25/2023 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 09/22/2023

Reviewer: [REDACTED]

Follow-Up Type: Not Required

42b - Abuse

1. Requirements

2600.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

Description of Violation

On or around dates to include [redacted]/23 through [redacted]/23, direct care staff person A, [redacted] certified nurse's assistant, entered resident room #241A of the Bridge Courtyard, stole resident #1's wedding ring from the five-drawer wooden jewelry armoire to the left of the resident's bedroom window, and sold the ring at a local cash for gold exchange.

Plan of Correction

Accept [redacted] 09/15/2023)

Staff member A was terminated and not permitted to return to Redstone prior to this inspection related to another situation at another Redstone campus. A letter was given to all residents and an e-mail was sent to all POA/Family members on 8/11/23 notifying them of an incident of theft and instructing them to contact PCHA or Campus Director if anyone has noticed anything missing belonging to a resident. On 8/14/2023 all staff were educated on abuse reporting and regulation 2600.42b. Value of the ring belonging to resident #1 has been requested of the family and Redstone will reimburse resident for value of the ring once received by family.

To enhance the currently compliant operations, on 09/15/2023 the Personal Care Home Administrator or designee will privately conduct at least 4 resident interviews weekly for 4 weeks, monthly for 3 months and then randomly thereafter to to maintain ongoing compliance with regulation 2600.42b. Documentation of these interviews will be retained by the PCHA, with a completion date of 12/15/2023. Additionally, On September 8, 2023 a Mandatory in person abuse training with Area Agency on Aging was scheduled for all staff and will continue annually thereafter. Education on Regulation 2600.42b will continue monthly for 3 months and annually there after. PCHA will retain documentation of the education.

Licensee's Proposed Overall Completion Date: 12/15/2023

Implemented [redacted] 09/25/2023)

42c - Treatment of Residents

2. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

On [redacted]/23 at approximately [redacted] p.m. direct care staff person B, a certified nurse's assistant, attempted to remove resident #2's breakfast tray while delivering the lunch tray, and resident #2 verbally objected and stated, "don't take that." Staff person C, [redacted] speech pathologist, witnessed direct care staff person B ignore resident #2's request. Direct care staff person C indicated direct care staff person B acknowledged the resident but continued to act against the will of resident #2. Direct care staff person C stated this made resident #2 visibly angry and agitated and felt the entire interaction was disrespectful to resident #2.

REPEAT VIOLATION 7/18/22

Plan of Correction

Accept [redacted] - 09/15/2023)

Staff person B was immediately removed from the premises on [redacted]/2023 and suspended pending investigation.

42c - Treatment of Residents (continued)

Staff person B was terminated on [REDACTED] 2023. Education was completed with all staff members regarding regulation 2600.42c.

PCHA or designee will interview 5 random residents per month to ensure compliance with regulation 2600.42c. Resident interviews shall begin on 9/15/2023 and continue monthly thereafter. PCHA will retain documentation of completed interviews.

Education regarding regulation 2600.42c will continue annually and documentation of the annual training shall be retained by the PCHA.

Licensee's Proposed Overall Completion Date: 11/17/2023

Implemented [REDACTED] - 09/25/2023)