

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY - PUBLIC

November 16, 2023

[REDACTED]  
BETHLEHEM MANOR SENIOR LIVING LLC  
815 PENNSYLVANIA AVENUE  
BETHLEHEM, PA, 18018

RE: BETHLEHEM MANOR  
815 PENNSYLVANIA AVENUE  
BETHLEHEM, PA, 18018  
LICENSE/COC#: 22684

Dear [REDACTED]

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 09/07/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,  
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

**Facility Information**

Name: *BETHLEHEM MANOR* License #: *22684* License Expiration: *05/24/2024*  
 Address: *815 PENNSYLVANIA AVENUE, BETHLEHEM, PA 18018*  
 County: *LEHIGH* Region: *NORTHEAST*

**Administrator**

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

**Legal Entity**

Name: *BETHLEHEM MANOR SENIOR LIVING LLC*  
 Address: *815 PENNSYLVANIA AVENUE, BETHLEHEM, PA, 18018*  
 Phone: [REDACTED] Email: [REDACTED]

**Certificate(s) of Occupancy**

**Staffing Hours**

Resident Support Staff: *0* Total Daily Staff: *80* Waking Staff: *60*

**Inspection Information**

Type: *Partial* Notice: *Unannounced* BHA Docket #:  
 Reason: *Complaint* Exit Conference Date: *09/07/2023*

**Inspection Dates and Department Representative**

09/07/2023 - On-Site: [REDACTED]

**Resident Demographic Data as of Inspection Dates**

**General Information**

License Capacity: *75* Residents Served: *42*

**Secured Dementia Care Unit**

In Home: *Yes* Area: *n/a* Capacity: *36* Residents Served: *16*

**Hospice**

Current Residents: *17*

**Number of Residents Who:**

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *42*  
 Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *0*  
 Have Mobility Need: *38* Have Physical Disability: *0*

**Inspections / Reviews**

**09/07/2023 - Partial**

Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *10/08/2023*

**10/19/2023 - POC Submission**

Submitted By: [REDACTED] Date Submitted: *11/16/2023*  
 Reviewer: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *10/26/2023*

Inspections / Reviews *(continued)*

10/31/2023 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 11/16/2023

Reviewer: [REDACTED]

Follow-Up Type: *Document Submission* Follow-Up Date: 11/08/2023

11/16/2023 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 11/16/2023

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

103g - Storing Food

1. Requirements

2600.  
103.g. Food shall be stored in closed or sealed containers.

Description of Violation

*A package of ham lunch meat, cheese and a bagged salad was located in the refrigerator in the kitchen without being sealed.*

Plan of Correction

**Accept** [redacted] - 10/31/2023)

*In response to the violation on 10/25/2023 by the Pennsylvania Bureau of Human Service Licensing, immediate action was taken on 09/07/2023 by the Administration & Nursing which the ham lunch meat, cheese and bagged salad were immediately thrown away. Administration checked to make sure that all other items in the fridge were in compliance with the regulation.*

*To enhance the currently compliant operations, on 09/08/2023 Dietary & Administration will Going forward to ensure continued compliance ensure all items in kitchen are checked on a daily basis by dietary to ensure compliance with items being covered and sealed. This will be spot checked weekly by administration, with a completion date of 11/30/2023.*

*Effective 09/08/2023 the Dietary & Administration will continue to ensure food is stored in closed or sealed containers on a daily basis.*

*Preparation and submission of this Plan of Correction does not constitute an admission or agreement by the personal care home of the truth of the facts alleged or of the correctness of the conclusion set forth on the License Inspection Summary. This Plan of Correction is prepared and submitted to meet requirements under state law. The personal care home reserves any and all applicable rights to appeal pursuant to 55 Pa. Code §55 Pa. Code 20 et seq. and 2600.263. Items were immediately covered and sealed. Going forward to ensure continued compliance all items in kitchen will be checked on a daily basis by dietary to ensure compliance with items being covered and sealed. This will be spot checked weekly by Administration. Any deficiencies will be corrected immediately, and findings will be documented and reviewed internally for continuous improvement purposes.*

Licensee's Proposed Overall Completion Date: 11/30/2023

**Implemented** [redacted] - 11/16/2023)

162e - Menu Changes

2. Requirements

2600.  
162.e. A change to a menu shall be posted in a conspicuous and public place in the home and shall be accessible to a resident in advance of the meal. Meal substitutions shall be made in accordance with § 2600.161 (relating to nutritional adequacy).

Description of Violation

*Resident interviews indicated that the menu will often change without any notice. The residents will not know they are eating something different until it is being served.*

## 162e - Menu Changes (continued)

**Plan of Correction****Accept (█ - 10/31/2023)**

*In response to the violation on 10/25/2023 by the Pennsylvania Bureau of Human Service Licensing, immediate action was taken on 09/08/2023 by the Dietary and Administration in which Dietary was told to immediately inform nursing & administration of any changes to the meal.*

*To enhance the currently compliant operations, beginning on 9/8/23 dietary will immediately inform administration of any menu changes due to substitutions when ordering and administration will post the substitutions of meal in the dining room as well as inform the residents, with a completion date of 11/30/2023.*

*Effective 09/08/2023 dietary will immediately post the change to a menu in the dining room of the home & inform the residents.*

*Preparation and submission of this Plan of Correction does not constitute an admission or agreement by the personal care home of the truth of the facts alleged or of the correctness of the conclusion set forth on the License Inspection Summary. This Plan of Correction is prepared and submitted to meet requirements under state law. The personal care home reserves any and all applicable rights to appeal pursuant to 55 Pa. Code §55 Pa. Code 20 et seq. and 2600.263. Items were immediately covered and sealed. Going forward to ensure continued compliance all items in kitchen will be checked on a daily basis by dietary to ensure compliance with items being covered and sealed. This will be spot checked weekly by Administration. Any deficiencies will be corrected immediately, and findings will be documented and reviewed internally for continuous improvement purposes.*

**Licensee's Proposed Overall Completion Date: 11/30/2023**

**Implemented (█ - 11/16/2023)**