

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

October 13, 2023

[REDACTED], ADMINISTRATOR
INSINGERS PERSONAL CARE HOMES WEST INC
[REDACTED]

RE: INSINGERS PERSONAL CARE
HOMES WEST
124 EMERY STREET
WILLIAMSPORT, PA, 17701
LICENSE/COC#: 22745

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 09/05/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: INSINGERS PERSONAL CARE HOMES WEST License #: 22745 License Expiration: 03/01/2024
Address: 124 EMERY STREET, WILLIAMSPORT, PA 17701
County: LYCOMING Region: NORTHEAST

Administrator

Name: [Redacted] Phone: [Redacted] Email: [Redacted]

Legal Entity

Name: INSINGERS PERSONAL CARE HOMES WEST INC
Address: [Redacted]

Certificate(s) of Occupancy

Type: I-2 Date: 01/18/2019 Issued By: PALI

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 20 Waking Staff: 15

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
Reason: Complaint Exit Conference Date: 09/05/2023

Inspection Dates and Department Representative

09/05/2023 - On-Site: [Redacted]

Resident Demographic Data as of Inspection Dates

Table with 4 columns: Category, Value, Category, Value. Rows include General Information (License Capacity: 29, Residents Served: 20), Secured Dementia Care Unit (In Home: No, Area, Capacity, Residents Served), Hospice (Current Residents: 0), and Number of Residents Who (Receive Supplemental Security Income: 19, Are 60 Years of Age or Older: 16, Diagnosed with Mental Illness: 19, Diagnosed with Intellectual Disability: 2, Have Mobility Need: 0, Have Physical Disability: 0).

Inspections / Reviews

Table with 3 columns: Date/Type, Lead Inspector, Follow-Up Type, Follow-Up Date. Rows include 09/05/2023 Partial (Lead Inspector: [Redacted], Follow-Up Type: POC Submission, Follow-Up Date: 10/05/2023) and 09/26/2023 - POC Submission (Submitted By: [Redacted], Date Submitted: 10/13/2023, Reviewer: [Redacted], Follow-Up Type: Document Submission, Follow-Up Date: 09/29/2023).

Inspections / Reviews *(continued)*

10/13/2023 Document Submission

Submitted By: [REDACTED]

Date Submitted: 10/13/2023

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

144c1 - Smoking Area Guidelines

1. Requirements

2600.

144.c. A home that permits smoking inside or outside of the home shall develop and implement written fire safety policy and procedures that include the following:

Description of Violation

Resident was observed smoking in the driveway outside of the designated smoking area. 50-75 cigarette butts were observed on the ground in the driveway.

Plan of Correction

Accept (█ - 09/26/2023)

The administrator is responsible for making sure residents smoke in the designated smoking area. The administrator made an announcement during lunch to all residents about smoking in the designated area and that any resident smoking out front or in the driveway will be picking up all the cigarette butts on the ground. Outside will be checked by the administrator every Monday and Friday to ensure that there is compliance by the residents. Smoking in the designated area greatly reduces the risk of fire associated with unsafe smoking.

Licensee's Proposed Overall Completion Date: 09/26/2023

Implemented (█ - 10/13/2023)

225a - Assessment 15 Days

2. Requirements

2600.

225.a. A resident shall have a written initial assessment that is documented on the Department's assessment form within 15 days of admission. The administrator or designee, or a human service agency may complete the initial assessment.

Description of Violation

Resident 1 was admitted to the home █ but an assessment was not completed within 15 days.

Plan of Correction

Accept (█ - 09/26/2023)

The administrator is responsible for assessments being completed within 15 days. In order to ensure that assessments are completed in a timely manner the administrator will complete the attached checklist on the day of admission for a new resident. Checklists will be kept on a clipboard on the wall by the administrator's desk until it is completed. By doing this it will remind the administrator to complete all forms when do. Keeping the assessment accurate and timely allows homes to create a comprehensive profile of a resident's and serves as a basis for the plan to meet those needs.

Licensee's Proposed Overall Completion Date: 09/26/2023

Implemented (█ - 10/13/2023)

227a - Support Plan 30 Days

3. Requirements

2600.

227.a. A resident requiring personal care services shall have a written support plan developed and implemented within 30 days of admission to the home. The support plan shall be documented on the Department's support plan form.

Description of Violation

Resident 1 was admitted to the home █ but a support plan was not completed within 30 days.

227a Support Plan 30 Days (continued)**Plan of Correction****Accept (█ - 09/26/2023)**

The administrator is responsible for Support plans being completed within 30 days of admission.

In order to ensure that support plans are completed within a timely manner, the administrator will complete the attached checklist on the day of admission for a new resident. Checklist will be kept on a clipboard on the wall by the administrator's desk until it is completed. By doing this it will remind the administrator to complete all forms when do. Keeping the support plan accurate and timely ensures that each resident's needs are met, and that accountability for meeting those needs is firmly established.

Licensee's Proposed Overall Completion Date: 09/26/2023

Implemented (█ - 10/13/2023)