

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY - PUBLIC

September 1, 2023

[REDACTED], ADMINISTRATOR  
WILLIAM PENN HEALTH CARE ASSOCIATES LP  
1021 WALTON ROAD  
JEANNETTE, PA, 15644

RE: WILLIAM PENN SENIOR SUITES  
AND PERSONAL CARE  
1021 WALTON ROAD  
JEANNETTE, PA, 15644  
LICENSE/COC#: 44425

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 07/24/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,  
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

## Facility Information

Name: WILLIAM PENN SENIOR SUITES AND PERSONAL CARE License #: 44425 License Expiration: 09/23/2023

Address: 1021 WALTON ROAD, JEANNETTE, PA 15644

County: WESTMORELAND

Region: WESTERN

## Administrator

Name: [REDACTED]

Phone: [REDACTED]

Email: [REDACTED]

## Legal Entity

Name: WILLIAM PENN HEALTH CARE ASSOCIATES LP

Address: [REDACTED]

Phone: [REDACTED]

## Certificate(s) of Occupancy

Type: 1 2

Date: 02/28/2012

Issued By: Penn Twp.

## Staffing Hours

Resident Support Staff: 0

Total Daily Staff: 46

Waking Staff: 35

## Inspection Information

Type: Partial

Notice: Unannounced

BHA Docket #:

Reason: Incident

Exit Conference Date: 07/28/2023

## Inspection Dates and Department Representative

07/24/2023 On Site [REDACTED]

## Resident Demographic Data as of Inspection Dates

## General Information

License Capacity: 108

Residents Served: 38

## Secured Dementia Care Unit

In Home: No

Area:

Capacity:

Residents Served:

## Hospice

Current Residents: 4

## Number of Residents Who:

Receive Supplemental Security Income: 4

Are 60 Years of Age or Older: 37

Diagnosed with Mental Illness: 2

Diagnosed with Intellectual Disability: 0

Have Mobility Need: 8

Have Physical Disability: 4

## Inspections / Reviews

## 07/24/2023 - Partial

Lead Inspector: [REDACTED]

Follow-Up Type: POC Submission

Follow-Up Date: 08/09/2023

## 08/08/2023 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 08/31/2023

Reviewer: [REDACTED]

Follow-Up Type: POC Submission

Follow-Up Date: 08/14/2023

Inspections / Reviews *(continued)*

08/09/2023 - POC Submission

Submitted By [REDACTED]

Date Submitted: 08/31/2023

Reviewer: [REDACTED]

Follow-Up Type: Document Submission Follow-Up Date: 09/01/2023

09/01/2023 - Document Submission

Submitted By [REDACTED]

Date Submitted: 08/31/2023

Reviewer: [REDACTED]

Follow-Up Type: Not Required

## 15b - Supervisor Plan

## 1. Requirements

2600.

15.b. If there is an allegation of abuse of a resident involving a home's staff person, the home shall immediately develop and implement a plan of supervision or suspend the staff person involved in the alleged incident.

## Description of Violation

On [REDACTED]/23 at approximately [REDACTED] PM, staff person B witnessed physical abuse involving staff person A towards resident #1; however staff person A continued to work in the home unsupervised until the end of [REDACTED] shift at approximately 11:30 PM.

## Plan of Correction

Directed ([REDACTED] - 08/09/2023)

Once the home was made aware of the abuse the staff will be suspended/or shadowed pending investigation. That staff will not have any contact with the resident(s).

Staff A was escorted out of the building and terminated upon my knowledge of the abuse.

Staff B was interviewed about the situation and educated on mandated reporting.

All staff were educated on resident's rights.

All staff were educated on preventing, recognizing and reporting abuse.

All staff were educated on abuse, neglect and exploitation.

All staff were educated in person by [REDACTED] from Area Agency on the Aging on Wednesday 8/2/2023 at 3 pm. (DIRECTED: Documentation of the education shall be kept. LM 8/9/23).

I started to conduct interviews with residents on 8/7/2023. I will be interviewing all the residents the in August, 75% of the residents in September and 50% of the residents, The questions will be: (1) How are things going with your stay? (2) Do you feel that we are meeting your needs? (3) Do you feel safe and secure in our facility? (4) What changes would you like to see? (DIRECTED: Documentation of the resident interviews shall be kept. LM 8/9/23).

I will be interviewing all employees in August, 75% of the employees in September and 50% of the employees in October. I will be asking for an example of abuse and what their roll is as a mandated reporter. (DIRECTED: Documentation of the staff interviews shall be kept. LM 8/9/23).

DIRECTED: Within 5 calendar days of receipt of the plan of correction: The administrator/supervisor shall review all internal incidents daily to ensure a plan of supervision is immediately developed and implemented or the staff person(s) are immediately suspended for all staff persons involved in allegations of abuse. [REDACTED] 8/9/23

Directed Completion Date: 09/01/2023

Implemented ([REDACTED] - 09/01/2023)

## 42b - Abuse

## 2. Requirements

2600.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

## Description of Violation

On [REDACTED] 23 at approximately [REDACTED] PM, staff persons A and B entered resident #1's bedroom. Resident #1 was lying in bed on [REDACTED] right side and facing the wall. Staff person A approached the bed, grabbed resident #1's left arm, and

**42b - Abuse (continued)**

started to pull it. Resident #1 yelled out, "No! My arm hurts! Please stop that!" Staff person A responded, "Your arm should not hurt after three weeks. We don't have time for this. You need to get on your back". Staff person A then pulled resident #1 by [REDACTED] by the left arm again. As a result, resident #1's left wrist was bruised and was painful for resident #1.

**Plan of Correction****Directed ( [REDACTED] 08/09/2023)**

Once the home was made aware of the abuse the staff will be suspended/or shadowed pending investigation. That staff will not have any contact with the resident(s).

Staff A was escorted out of the building and terminated upon my knowledge of the abuse.

Staff B was interviewed about the situation and educated on mandated reporting.

All staff were educated on resident's rights.

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All staff were educated on abuse, neglect and exploitation.

All staff were educated in person by [REDACTED] from Area Agency on the Aging on Wednesday 8/2/2023 at 3 pm.

**DIRECTED:** Documentation of the education shall be kept. LM 8/9/23).

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**Directed Completion Date:** 09/01/2023

**Implemented ( [REDACTED] - 09/01/2023)**