

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

August 25, 2023

[REDACTED], MEMBER
MAYBROOK C EVERGREEN OPCO LLC
34 LORD AVENUE
[REDACTED]

RE: THE GROVE AT HARMONY
191 EVERGREEN MILL ROAD
HARMONY, PA, 16037
LICENSE/COC#: 44757

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 05/16/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: *THE GROVE AT HARMONY* License #: *44757* License Expiration: *02/15/2023*
 Address: *191 EVERGREEN MILL ROAD, HARMONY, PA 16037*
 County: *BUTLER* Region: *WESTERN*

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: *MAYBROOK-C EVERGREEN OPCO LLC*
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: *C 2 LP* Date: *11/16/1988* Issued By: *Dept L & I*

Staffing Hours

Resident Support Staff: *0* Total Daily Staff: *6* Waking Staff: *5*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:
 Reason: *Incident* Exit Conference Date: *06/12/2023*

Inspection Dates and Department Representative

05/16/2023 On Site Courtney Barry

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: *44* Residents Served: *5*

Secured Dementia Care Unit
 In Home: *No* Area: Capacity: Residents Served:

Hospice
 Current Residents: *0*

Number of Residents Who:
 Receive Supplemental Security Income: *2* Are 60 Years of Age or Older: *3*
 Diagnosed with Mental Illness: *2* Diagnosed with Intellectual Disability: *0*
 Have Mobility Need: *1* Have Physical Disability: *0*

Inspections / Reviews

05/16/2023 - Partial
 Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *06/23/2023*

07/05/2023 - POC Submission
 Submitted By: [REDACTED] Date Submitted: *08/21/2023*
 Reviewer: [REDACTED] Follow-Up Type: *Document Submission* Follow-Up Date: *08/18/2023*

Inspections / Reviews *(continued)*

08/25/2023 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 08/21/2023

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

42c - Treatment of Residents

1. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

On [redacted]/23, staff person A observed direct care staff person B tell resident #1 "I'm not getting you a fucking thing." Resident interviews indicate direct care staff person B would frequently cuss at the residents, such as "fuck you", as well as observed obscenely gesturing at residents, to include resident #2, by raising [redacted] middle finger to "flip off" the residents.

Plan of Correction

Accept ([redacted] - 07/05/2023)

At the time of incident the staff member B was removed from the resident and given a warning. educated about verbal abuse. An investigation was completed of all residents at the time by Staff member A and the employee was called in to be terminated. The employee resigned her position.

The administrator, [redacted] will continue to monitor and educate the employees about respect, dignity and abuse upon hire and during the year. There will be a in-service on July 18, 2023 given by [redacted] from office on aging to train and educate staff on elder abuse and forms of abuse, dignity and respect and protective services and residents rights.

Administrator will continue to educate staff and monitor staff with private interviews of residents for any complaints on a monthly basis or as needed.

See attached

6-30-2023

Licensee's Proposed Overall Completion Date: 06/30/2023

Implemented ([redacted] 08/25/2023)