

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

September 5, 2023

[REDACTED], PCHA
REDSTONE PRESBYTERIAN SENIORCARE
[REDACTED]

RE: REDSTONE HIGHLANDS
4949 CLINE HOLLOW ROAD
MURRYSVILLE, PA, 15668
LICENSE/COC#: 44338

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 08/17/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: REDSTONE HIGHLANDS License #: 44338 License Expiration: 06/20/2024
 Address: 4949 CLINE HOLLOW ROAD, MURRYSVILLE, PA 15668
 County: WESTMORELAND Region: WESTERN

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: REDSTONE PRESBYTERIAN SENIORCARE
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: I-2 Date: 06/24/2010 Issued By: Municipality of Murrysville

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 80 Waking Staff: 60

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
 Reason: Complaint, Incident Exit Conference Date: 08/17/2023

Inspection Dates and Department Representative

08/17/2023 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: 48 Residents Served: 45

Secured Dementia Care Unit
 In Home: Yes Area: Terrace Capacity: 20 Residents Served: 20

Hospice
 Current Residents: 4

Number of Residents Who:
 Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 48
 Diagnosed with Mental Illness: 0 Diagnosed with Intellectual Disability: 0
 Have Mobility Need: 35 Have Physical Disability: 0

Inspections / Reviews

08/17/2023 Partial
 Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 08/31/2023

08/28/2023 - POC Submission
 Submitted By: [REDACTED] Date Submitted: 09/01/2023
 Reviewer: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 09/04/2023

Inspections / Reviews *(continued)*

08/29/2023 POC Submission

Submitted By: [REDACTED]

Date Submitted: 09/01/2023

Reviewer: [REDACTED]

Follow Up Type: Document Submission Follow Up Date: 09/08/2023

09/05/2023 Document Submission

Submitted By: [REDACTED]

Date Submitted: 09/01/2023

Reviewer: [REDACTED]

Follow Up Type: Not Required

42b - Abuse

1. Requirements

2600.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

Description of Violation

On [REDACTED] between the hours of [REDACTED] direct care staff person A, [REDACTED], stole resident #1's wedding ring by removing it from [REDACTED] contracted left hand, and sold it to a local pawn shop on [REDACTED] at approximately [REDACTED] for [REDACTED]. The [REDACTED] Police Department investigated the theft of resident #1's property and determined the ring had been destroyed and could not be returned to resident #1.

Plan of Correction

Accept ([REDACTED] - 08/29/2023)

In response to the violation on 08/17/2023 by the Pennsylvania Bureau of Human Service Licensing, immediate action was taken on 08/11/2023 by the Administrator upon discovery of the incident, Staff member A was terminated and not permitted to return to Redstone. A letter was given to all residents and an e-mail was sent to all POA/Family members on 8/11/23 notifying them of the incident and instructed to contact PCHA or Campus Director if anyone has noticed anything missing belonging to a resident. 8/14/23, all staff were educated on abuse reporting and regulation 2600.42b. Value of the ring has been requested of the family on 8/17/23 and again on 8/22/2023. Redstone will reimburse resident for value of the ring once received by family.

To enhance the currently compliant operations, on 08/28/2023 the Personal Care Home Administrator or designee will privately conduct at least 4 resident interviews weekly for 4 weeks, monthly for 3 months and then randomly thereafter to maintain ongoing compliance with not neglecting, intimidating, physically or verbally abusing, mistreating, subjecting to corporal punishment or disciplining residents in any way. Any deficiencies will be corrected immediately, and findings will be documented and reviewed internally for continuous improvement purposes. Documentation of these interviews will be retained by the PCHA, with a completion date of 11/27/2023. In addition, On September 7, 2023 a Mandatory in person abuse training with Area Agency on Aging is scheduled for all staff and will continue annually thereafter. Education on Regulation 2600.42b will continue monthly for 3 months and annually there after. PCHA will retain documentation of the education.

Licensee's Proposed Overall Completion Date: 08/28/2023

Implemented ([REDACTED] - 09/05/2023)