

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

September 15, 2023

[REDACTED]
DUNCANSVILLE OPS LLC
[REDACTED]

RE: THE WINDS AT MATTERN
ORCHARD AL
590 NEWRY LANE
DUNCANSVILLE, PA, 16635
LICENSE/COC#: 33835

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 07/27/2023, 07/28/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: *THE WINDS AT MATTERN ORCHARD AL* License #: 33835 License Expiration: 10/31/2023
 Address: 590 NEWRY LANE, DUNCANSVILLE, PA 16635
 County: BLAIR Region: CENTRAL

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: DUNCANSVILLE OPS LLC
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: C-2 LP Date: 08/01/2001 Issued By: Labor and Industry

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 67 Waking Staff: 50

Inspection Information

Type: Full Notice: Unannounced BHA Docket #:
 Reason: Renewal Exit Conference Date: 07/27/2023

Inspection Dates and Department Representative

07/27/2023 - On-Site: [REDACTED]
 07/28/2023 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: 70 Residents Served: 54

Special Care Unit
 In Home: No Area: Capacity: Residents Served:

Hospice
 Current Residents: 3

Number of Residents Who:
 Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 0
 Diagnosed with Mental Illness: 1 Diagnosed with Intellectual Disability: 0
 Have Mobility Need: 13 Have Physical Disability: 0

Inspections / Reviews

07/27/2023 - Full
 Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 08/12/2023

08/17/2023 - POC Submission
 Submitted By: [REDACTED] Date Submitted: 09/12/2023
 Reviewer: [REDACTED] Follow-Up Type: Document Submission Follow-Up Date: 08/24/2023

Inspections / Reviews (*continued*)

09/15/2023 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 09/12/2023

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

51 Criminal background checks

1. Requirements

2800.

51. Criminal background checks

- a. Criminal history checks and hiring policies shall be in accordance with the Older Adult Protective Services Act (35 P. S. § § 10225.101—10225.5102) and 6 Pa. Code Chapter 15 (relating to protective services for older adults).

Description of Violation

Staff Member A hired on [redacted]/22, did not have a Pennsylvania State Police background check completed until 7/27/23.

Plan of Correction

Accept [redacted] - 08/17/2023)

This plan of correction is submitted as required under State law. The submission of this Plan of Correction does not constitute any admission of civil or criminal liability on the part of the named Community as to contents stated in this Statement of Deficiencies. Any changes to the Community's policies and procedures made because of its receipt of this Statement of Deficiencies are subsequent remedial measures as that concept is employed in Rule 407 of the Federal Rules of Evidence and any corresponding state rules of civil procedure and should be inadmissible in any proceeding on that basis. The Community submits this plan of correction with the intention that it be inadmissible by any third party in any civil or criminal action against the Community or any employee, agent, officer, director, attorney, or shareholder of the Community or affiliated companies.

55 Pa. Code § 2800.51.(a) Criminal history checks and hiring policies shall be in accordance with the Older Adult Protective Services Act (35 P. S. § § 10225.101—10225.5102) and 6 Pa. Code Chapter 15 (relating to protective services for older adults).

Staff Member A's Pennsylvania State Police background check was completed on July 27, 2023, during the licensing survey by New Perspective Human Resource department. The results were provided by the Care Team Manager to the licensing representatives on site.

Existing team member's background checks will be verified for completion by the Executive Director or designee no later than 09/01/2023. If a team member does not have a background check on file, it will be completed immediately.

At hire the Executive Director or designee will submit the background check request within eight days of hire.

The Executive Director or designee will complete a weekly audit to verify new employee background checks are submitted to PA State Police and completed within 30 days of hire.

Licensee's Proposed Overall Completion Date: 09/01/2023

Implemented [redacted] - 09/15/2023)

103f Fridge/Freezer Temps

2. Requirements

2800.

103f Fridge/Freezer Temps (continued)

103.f. Food requiring refrigeration shall be stored at or below 40°F. Frozen food shall be kept at or below 0°F. Thermometers are required in refrigerators and freezers.

Description of Violation

On 7/27/23 at 2:30 PM and at 3:45 PM the walk-in freezer located in the kitchen was observed having a temperature of 24 degrees Fahrenheit.

Plan of Correction

Accept [REDACTED] - 08/17/2023)

This plan of correction is submitted as required under State law. The submission of this Plan of Correction does not constitute any admission of civil or criminal liability on the part of the named Community as to contents stated in this Statement of Deficiencies. Any changes to the Community's policies and procedures made because of its receipt of this Statement of Deficiencies are subsequent remedial measures as that concept is employed in Rule 407 of the Federal Rules of Evidence and any corresponding state rules of civil procedure and should be inadmissible in any proceeding on that basis. The Community submits this plan of correction with the intention that it be inadmissible by any third party in any civil or criminal action against the Community or any employee, agent, officer, director, attorney, or shareholder of the Community or affiliated companies.

55 Pa. Code § 2800.103.(f) Food requiring refrigeration shall be stored at or below 40°F. Frozen food shall be kept at or below 0°F. Thermometers are required in refrigerators and freezers.

The Environmental Services Director contacted a third-party vendor during the survey on 7/27/2023 for repairs. The vendor completed diagnostic testing on the freezer and adjusted the temperature controls on 7/27/2023. The adjustments brought the freezer into the range specified in the regulation. On 7/28/2023 during the inspection the freezer was at -2 degrees Fahrenheit.

The Culinary Services Director will educate culinary staff to read and record freezer temperature twice daily. The culinary staff will immediately report to the Culinary Services Director or designee if the freezer reading is greater than zero. The Culinary Service Director or designee will contact the Executive Director for a plan to correct. The Culinary Services Director will complete education no later than 08/30/2023.

Licensee's Proposed Overall Completion Date: 08/30/2023

Implemented [REDACTED] - 09/15/2023)