

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

August 30, 2023

[REDACTED], ADMINISTRATOR
INSPIRIT MACUNGIE OPERATOR LLC
6488 ALBURTIS ROAD
MACUNGIE, PA, 18062

RE: THE WILLOW, AN INSPIRIT SENIOR
LIVING COMMUNITY
6488 ALBURTIS ROAD
MACUNGIE, PA, 18062
LICENSE/COC#: 22681

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 07/27/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]
Human Services Licensing Supervisor

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: THE WILLOW, AN INSPIRIT SENIOR LIVING COMMUNITY **License #:** 22681 **License Expiration:** 11/07/2023

Address: 6488 ALBURTIS ROAD, MACUNGIE, PA 18062

County: LEHIGH **Region:** NORTHEAST

Administrator

Name: [REDACTED] **Phone:** [REDACTED] **Email:** [REDACTED]

Legal Entity

Name: INSPIRIT MACUNGIE OPERATOR LLC

Address: 6488 ALBURTIS ROAD, MACUNGIE, PA, 18062

Phone: [REDACTED] **Email:** [REDACTED]

Certificate(s) of Occupancy

Type: I-1 **Date:** 07/20/2017 **Issued By:** Lower Macungie Twp

Staffing Hours

Resident Support Staff: 0 **Total Daily Staff:** 41 **Waking Staff:** 31

Inspection Information

Type: Partial **Notice:** Unannounced **BHA Docket #:**

Reason: Complaint, Incident **Exit Conference Date:** 07/27/2023

Inspection Dates and Department Representative

07/27/2023 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 67 **Residents Served:** 37

Secured Dementia Care Unit

In Home: No **Area:** **Capacity:** **Residents Served:**

Hospice

Current Residents: 0

Number of Residents Who:

Receive Supplemental Security Income: 0 **Are 60 Years of Age or Older:** 36

Diagnosed with Mental Illness: 0 **Diagnosed with Intellectual Disability:** 0

Have Mobility Need: 4 **Have Physical Disability:** 2

Inspections / Reviews

07/27/2023 Partial

Lead Inspector: [REDACTED] **Follow-Up Type:** POC Submission **Follow-Up Date:** 08/27/2023

08/28/2023 - POC Submission

Submitted By: [REDACTED] **Date Submitted:** 08/29/2023

Reviewer: [REDACTED] **Follow-Up Type:** Document Submission **Follow-Up Date:** 08/31/2023

Inspections / Reviews *(continued)*

08/30/2023 Document Submission

Submitted By: [REDACTED]

Date Submitted: 08/29/2023

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

58a - Awake Staff 16 or More

1. Requirements

2600.

58.a. If a home serves 16 or more residents, all direct care staff persons on duty in the home shall be awake at all times one or more residents are present in the home.

Description of Violation

Staff member A was terminated after being found sleeping while scheduled to be working direct care in the home on [REDACTED]

Plan of Correction

Accept ([REDACTED] - 08/28/2023)

We spoke to the surveyor when present and [REDACTED] agreed we did everything as we should have. We dealt with the situation as soon as it occurred and followed our policy and procedure. This violation should not count against the community. All employees hired must sign acknowledgement of the Employee handbook during the orientation process. Staff member A was aware of page 11 #13--sleeping on the job may result in immediate termination. ED and WD come in sporadically to check on all shifts to ensure procedures and policies are being followed and resident needs met. On 5/17 when Wellness Director and Executive Director became aware of Staff member A sleeping during [REDACTED] shift, [REDACTED] was called to the office where [REDACTED] was immediately terminated. While we had 3 other employees and Staff member A scheduled, we remained in staffing hours compliant. Moving forward, Executive Director and Wellness Director will be responsible for all staff and spot checking to ensure compliance with this regulation is met. Our maintenance supervisor will also spot check when [REDACTED] enters the community prior to [REDACTED] normal shift responsibilities and relay [REDACTED] findings to the ED and/or WD. We have a zero tolerance for sleeping while on company time. On September 12th at our all staff meeting we will readdress the employee handbook as we frequently do and inform staff of the zero tolerance for sleeping on company time.

Licensee's Proposed Overall Completion Date: 09/12/2023

Implemented ([REDACTED] - 08/30/2023)