

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY PUBLIC

August 30, 2023

[REDACTED], ADMINISTRATOR  
CLARKS SUMMIT AID II OPCO LLC  
[REDACTED]

RE: WILLOWBROOK PLACE  
150 EDELLA ROAD  
CLARKS SUMMIT, PA, 18411  
LICENSE/COC#: 22659

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 07/27/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]  
Human Services Licensing Supervisor

cc: Pennsylvania Bureau of Human Service Licensing

## Facility Information

Name: WILLOWBROOK PLACE

License #: 22659

License Expiration: 01/08/2024

Address: 150 EDELLA ROAD, CLARKS SUMMIT, PA 18411

County: LACKAWANNA

Region: NORTHEAST

## Administrator

Name: [REDACTED]

Phone: [REDACTED]

Email: [REDACTED]

## Legal Entity

Name: CLARKS SUMMIT AID II OPCO LLC

Address: [REDACTED]

## Certificate(s) of Occupancy

Type: C-2 LP

Date: 06/10/1992

Issued By: PA L&amp;I

## Staffing Hours

Resident Support Staff: 0

Total Daily Staff: 34

Waking Staff: 26

## Inspection Information

Type: Partial

Notice: Unannounced

BHA Docket #:

Reason: Incident

Exit Conference Date: 07/27/2023

## Inspection Dates and Department Representative

07/27/2023 - On-Site: [REDACTED]

## Resident Demographic Data as of Inspection Dates

## General Information

License Capacity: 80

Residents Served: 28

## Secured Dementia Care Unit

In Home: No

Area:

Capacity:

Residents Served:

## Hospice

Current Residents: 0

## Number of Residents Who:

Receive Supplemental Security Income: 0

Are 60 Years of Age or Older: 28

Diagnosed with Mental Illness: 0

Diagnosed with Intellectual Disability: 0

Have Mobility Need: 6

Have Physical Disability: 0

## Inspections / Reviews

07/27/2023 Partial

Lead Inspector: [REDACTED]

Follow-Up Type: POC Submission

Follow-Up Date: 08/27/2023

08/28/2023 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 08/28/2023

Reviewer: [REDACTED]

Follow-Up Type: Document Submission

Follow-Up Date: 08/30/2023

Inspections / Reviews *(continued)*

08/30/2023 Document Submission

Submitted By: [REDACTED]

Date Submitted: 08/28/2023

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

42b - Abuse

1. Requirements

2600.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

Description of Violation

Staff person A was ruff when providing care to Resident #1. Resident #1 has mobility needs but was a good historian. Indicated that staff person A, while showering them, was rubbing them very hard and reported they were hurt by this act. Staff person A was also reported to be ruff while assisting Resident #2 with transfers and care. It was reported that staff person A has been aggressive and has an angry attitude while working with residents.

Plan of Correction

Accept ( [redacted] ) - 08/28/2023

- On [redacted] incidents were reported to RWD, approximately 9pm
- On [redacted] RWD reported incidents to ED.
- On [redacted] Christopher Murray, RCP, was placed on administrative leave pending investigation.
- On [redacted] ED and RWD spoke with resident, RCP's and family for investigative purposes.
- On [redacted] ED and RWD interviewed current residents to ensure their right were being adhered to, specifically 2600.42(b) and they are not being neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment, or disciplined in any way. No additional concerns identified.
- 8/18/2023, ED re-educated staff current staff on 2600.42, specifically 2600.42(b). Documentation of education will be maintained within the community. (Exhibit 1 – Inservice)
- Starting the week of 9/4/2023, ED or designee will interview 2 residents and 2 employees weekly x 4 weeks, bi-monthly x 4 weeks then monthly x 1 to ensure they feel that their rights are respected and protected under 55 Pa. Code 2600.42. Documentation of education will be maintained within the community. (Exhibit 2 – Audit Tool)
- Executive Director is ultimately responsible to enforce and adhere to DHS regulations.

Licensee's Proposed Overall Completion Date: 08/24/2023

Implemented ( [redacted] ) - 08/30/2023