

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY PUBLIC

September 7, 2023

[REDACTED], ADMINISTRATOR  
LUTHERAN COMMUNITY AT TELFORD  
[REDACTED]  
[REDACTED]

RE: LUTHERAN COMMUNITY AT  
TELFORD  
235 NORTH WASHINGTON STREET  
TELFORD, PA, 18969  
LICENSE/COC#: 12672

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 07/24/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,  
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

**Facility Information**

**Name:** LUTHERAN COMMUNITY AT TELFORD      **License #:** 12672      **License Expiration:** 08/02/2023  
**Address:** 235 NORTH WASHINGTON STREET, TELFORD, PA 18969  
**County:** BUCKS      **Region:** SOUTHEAST

**Administrator**

**Name:** [REDACTED]      **Phone:** [REDACTED]      **Email:** [REDACTED]

**Legal Entity**

**Name:** LUTHERAN COMMUNITY AT TELFORD  
**Address:** [REDACTED]  
**Phone:** [REDACTED]

**Certificate(s) of Occupancy**

**Type:** 1 2      **Date:** 08/06/2012      **Issued By:** Telford Borough

**Staffing Hours**

**Resident Support Staff:** 0      **Total Daily Staff:** 105      **Waking Staff:** 79

**Inspection Information**

**Type:** Full      **Notice:** Unannounced      **BHA Docket #:**  
**Reason:** Renewal      **Exit Conference Date:** 07/24/2023

**Inspection Dates and Department Representative**

07/24/2023 On Site: [REDACTED]

**Resident Demographic Data as of Inspection Dates**

<b>General Information</b>			
<b>License Capacity:</b> 125	<b>Residents Served:</b> 83		
<b>Secured Dementia Care Unit</b>			
<b>In Home:</b> Yes	<b>Area:</b> Shepherd's Way	<b>Capacity:</b> 26	<b>Residents Served:</b> 83
<b>Hospice</b>			
<b>Current Residents:</b> 1			
<b>Number of Residents Who:</b>			
<b>Receive Supplemental Security Income:</b> 0	<b>Are 60 Years of Age or Older:</b> 83		
<b>Diagnosed with Mental Illness:</b> 0	<b>Diagnosed with Intellectual Disability:</b> 0		
<b>Have Mobility Need:</b> 22	<b>Have Physical Disability:</b> 5		

**Inspections / Reviews**

07/24/2023 - Full  
**Lead Inspector:** [REDACTED]      **Follow Up Type:** POC Submission      **Follow Up Date:** 08/09/2023

Inspections / Reviews (*continued*)

## 08/10/2023 POC Submission

Submitted By: [REDACTED]

Date Submitted: 09/06/2023

Reviewer: [REDACTED]

Follow Up Type: POC Submission

Follow Up Date: 08/14/2023

## 08/11/2023 POC Submission

Submitted By: [REDACTED]

Date Submitted: 09/06/2023

Reviewer: [REDACTED]

Follow Up Type: Document Submission Follow Up Date: 09/10/2023

## 09/07/2023 Document Submission

Submitted By: [REDACTED]

Date Submitted: 09/06/2023

Reviewer: [REDACTED]

Follow Up Type: Not Required

## 107c - Food/Water 3 Day Supply

**1. Requirements**

2600.

107.c. The home shall maintain at least a 3-day supply of nonperishable food and drinking water for residents.

**Description of Violation**

*On 7/24/2023, the home's emergency food supply consisted of six large cans (6 lbs, 10 oz) of apple sauce, six large cans of sliced pears, six large cans of diced beets, six large cans of fruit cocktail, an assortment of jellies, and two large boxes of cereals (Honey Nut Cheerios and Frosted Flakes). There were 192 one-ounce containers of cereal in total. There were no protein sources in the emergency food storage.*

*The home did have enough nonperishable food to serve each of its 82 three meals a day for three days.*

**Plan of Correction****Accept (█ - 08/11/2023)**

*Upon discovery of the inadequate supply of emergency food, the dining team implemented a plan to include canned items such as tuna, chicken, beans and vegetables etc.. that are shelf stable and do not require refrigeration. A par list of these items and a menu containing these items has been created to use in the event that the emergency food supply must be used. An inventory and rotation of these items, as needed, will be completed monthly to ensure freshness. The responsibility of this task will be assigned to the Executive Chef. A Emergency Food/Water Compliance Log will be implemented requiring a signature and date when the task is complete to ensure continued compliance. The dining Assistant Director will do periodic checks of the emergency food supply to ensure task is complete and continued compliance with regulation 2600.107c. See the attached photo to demonstrate adequate emergency food supply on hand, the par list, menu for 3 days of emergency food and a copy of the compliance log is also attached.*

*The food supply was fully replenished on 8/9/23. The monthly inventory checks and rotation began on 8/9/23. The compliance log began on 8/9/23 and will be done monthly during the last week of each month. The periodic checks will be completed by the dining Assistant Director quarterly.*

**Licensee's Proposed Overall Completion Date: 08/11/2023**

**Implemented (█ - 09/07/2023)**