



CERTIFIED MAIL – RETURN RECEIPT REQUESTED
MAILING DATE: OCTOBER 12, 2023

████████████████████
██████████
Bristol House Memory Care, LLC
████████████████████
████████████████████

RE: Bristol House Memory Care
2527 Bristol Road
Warrington, Pennsylvania 18976
License #: 144581

Dear ██████████:

As a result of the Pennsylvania Department of Human Services, Bureau of Human Services Licensing, (Department) licensing inspection March 21, 2023, May 15, 2023, and July 6, 2023 of the above facility, the violations specified on the enclosed Licensing Inspection Summary (LIS) were found.

Based on violations with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes), the Department hereby issues you a FIRST PROVISIONAL license to operate the above facility. A FIRST PROVISIONAL license is being issued based on your acceptable plan to correct the violations as specified on the LIS. This decision is made pursuant to 62 P.S. § 1026 (b)(1) ;(4) and 55 Pa. Code § 20.71(a)(2) ;(3) ;(4) ;(6) (relating to conditions for denial, nonrenewal or revocation). Your FIRST PROVISIONAL license is enclosed and is valid from October 12, 2023 to April 12, 2024.

All violations specified on the LIS must be corrected by the dates specified on the report and continued compliance with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes), must be maintained. Failure to implement the plan of correction or failure to maintain compliance may result in a revocation of the license.

Pursuant to 62 P.S. 1085-1087 and 55 Pa. Code § 2600.261-268 (relating to enforcement), the Department intends to assess a fine for the following violation(s) unless fully corrected on or before the mandated correction date.

55 Pa. Code Chapter 2600 Section:	Class of Violation	Census at Inspection	Fine Per Resident X Per day	Calculated Fine = Per Day	Mandated Correction Date (to avoid Fine)
141a	II	45	\$5	\$225	5 calendar days from mailing date of this letter
190a	II	45	\$5	\$225	5 calendar days from mailing date of this letter
231c	II	45	\$5	\$225	5 calendar days from mailing date of this letter

A fine will be assessed daily beginning with the date of this letter and will continue until the violation is fully corrected, and full compliance with the regulation has been achieved. If the violation is fully corrected, and full compliance with the regulation has been achieved, by the mandated correction date, no fine will be assessed. You must notify the Department's Regional Human Services Licensing office in writing as soon as each violation is fully corrected and submit written documentation of each correction. The Department will conduct an on-site inspection after the mandated correction date, and within 20 calendar days of the date of this letter. If one or more violations is not fully corrected and full compliance with the regulation has not been achieved, you will periodically receive invoices from the Department's Bureau of Human Services Licensing with payment instructions. The fines will continue to accumulate until the violation is fully corrected and full compliance with the regulation has been achieved.

No fine is being assessed at this time; therefore, you may not appeal any fine at this time. If a violation is not corrected and full compliance with the regulation has not been achieved by the mandated correction date, a fine will be assessed and an invoice will be mailed. This invoice will contain the right to appeal the fine.

If you disagree with the decision to issue a FIRST PROVISIONAL license, you have the right to appeal through hearing before the Bureau of Hearings and Appeals, Department of Human Services in accordance with 1 Pa. Code Part II, Chapters 31-35.

[REDACTED]

If you decide to appeal your FIRST PROVISIONAL license, a written request for an appeal must be received within 10 days of the date of this letter by:

[REDACTED]
Pennsylvania Department of Human Services
Bureau of Human Services Licensing
Room 631, Health and Welfare Building
625 Forster Street
Harrisburg, Pennsylvania 17120
PH: 717-265-8942

This decision is final 11 days from the date of this letter, or if you decide to appeal, upon issuance of a decision by the Bureau of Hearings and Appeals.

Sincerely,



Juliet Marsala
Deputy Secretary
Office of Long-term Living

Enclosure
Licensing Inspection Summary

cc:

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

Facility Information

Name: *BRISTOL HOUSE MEMORY CARE* License #: *14458* License Expiration: *04/13/2023*
Address: *2527 BRISTOL ROAD, WARRINGTON, PA 18976*
County: *BUCKS* Region: *SOUTHEAST*

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: *BRISTOL HOUSE MEMORY CARE LLC*
Address: [REDACTED]
Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Staffing Hours

Resident Support Staff: Total Daily Staff: *90* Waking Staff: *68*

Inspection Information

Type: *Partial* Notice: *Unannounced* BHA Docket #:
Reason: *Complaint* Exit Conference Date: *07/06/2023*

Inspection Dates and Department Representative

07/06/2023 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: *48* Residents Served: *45*

Secured Dementia Care Unit

In Home: *Yes* Area: *entire home* Capacity: *48* Residents Served: *45*

Hospice

Current Residents: *x*

Number of Residents Who:

Receive Supplemental Security Income: *0* Are 60 Years of Age or Older: *45*
Diagnosed with Mental Illness: *0* Diagnosed with Intellectual Disability: *0*
Have Mobility Need: *45* Have Physical Disability: *15*

Inspections / Reviews

07/06/2023 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *07/30/2023*

Inspections / Reviews (*continued*)

08/04/2023 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 08/31/2023

Reviewer: [REDACTED]

Follow-Up Type: POC Submission

Follow-Up Date: 08/09/2023

08/09/2023 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 08/31/2023

Reviewer: [REDACTED]

Follow-Up Type: Document Submission Follow-Up Date: 08/31/2023

10/02/2023 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 08/31/2023

Reviewer: [REDACTED]

Follow-Up Type: Enforcement

183d - Prescription Current

1. Requirements

2600.

183.d. Only current prescription, OTC, sample and CAM for individuals living in the home may be kept in the home.

Description of Violation

On 07/06/2023, Ivermectin 3 mg tabs prescribed for resident #1 was in the home's Blue Jay hall medication cart; however, the medication was discontinued on 06/27/2023.

Plan of Correction

Accept [redacted] - 08/09/2023)

All Med techs has been trained on the removal of discontinued medication from the chart on 7/13/2023 at mandatory meeting.

Starting on 7/13/2023 The Nursing Director will ensure that cart audits are performed weekly with Medtechs. This will last for the duration of 3 months.

Medtech Retrained by Nursing Director on 7/13/2023.

Initial Cart Audit performed 7/10/2023 by Nursing Director.

Licensee's Proposed Overall Completion Date: 08/08/2023

Not Implemented [redacted] - 10/02/2023)

185a - Implement Storage Procedures

2. Requirements

2600.

185.a. The home shall develop and implement procedures for the safe storage, access, security, distribution and use of medications and medical equipment by trained staff persons.

Description of Violation

The controlled substance record for resident #2's Morphine O/Syr 5 MG/0.25 ML does not include the date received and received by info. The quantity received is 9 but it should have been 10.

Plan of Correction

Accept [redacted] 08/09/2023)

The Medtechs have been trained on receiving medication from the pharmacy on 7/13/2023, especially narcotics and will make sure to count all narcotics with pharmacy deliver upon acceptance. Daily for the duration of 3-months starting 7/13/2023 the Nursing director or Dementia Care Coordinator will oversee all Delivery on Narcotics prior to the days end.

Medtechs were trained by Nursing Director on 7/13/2023.

Initial cart audit performed by nursing director 7/10/2023.

Licensee's Proposed Overall Completion Date: 08/08/2023

Not Implemented [redacted] - 10/02/2023)

187b - Date/Time of Medication Admin.

3. Requirements

2600.

187.b. The information in subsection (a)(13) and (14) shall be recorded at the time the medication is administered.

Description of Violation

Resident #2 is prescribed Lorazepam 0.5 mg at bedtime. According to the controlled substance record of the resident's Lorazepam 0.5 mg, it was not signed out and not administered on 06/12/2023 at bedtime. However, there is staff A's initials present.

187b - Date/Time of Medication Admin. (continued)

Plan of Correction**Accept** () - 08/09/2023)

Staff Person A has been counseled and retrained 7/13/2023 on signing out narcotics and the importance of following the guidelines on giving medication.

Staff Person A has been notified of probation pending random observations during his med pass to ensure he understands recent training received for the duration of 30 days starting 7/13/2023.

Dementia Care coordinator and Nursing Director counseled Staff person A and notified him of his probationary period.

Ongoing plan to prevent recurrence of this violation is to perform random audits at least once weekly starting on 7/13/2023 for the duration of 6-months.

Licensee's Proposed Overall Completion Date: 08/08/2023

Not Implemented () - 10/02/2023)

187d - Follow Prescriber's Orders

4. Requirements

2600.

187.d. The home shall follow the directions of the prescriber.

Description of Violation

Resident #2 is prescribed Lorazepam 0.5 mg at bedtime. According to the controlled substance record of the resident's Lorazepam 0.5 mg, it was not signed out and not administered on 06/12/2023 at bedtime.

Plan of Correction**Accept** () - 08/09/2023)

All medtechs have been counseled and retrained by Nursing Director on 7/13/2023 on signing out narcotics and the importance of following the guidelines on giving medication and the importance of following the direction of the prescriber.

All Med techs have been notified of random observations during their med pass to ensure they all understand recent training received for the duration of 30 days starting 7/13/2023. All random observations will start 7/13/2023 conducted by Dementia Care Coordinator twice weekly for the duration of 6-weeks and after 6-weeks, once a week for the duration of 3-months.

Licensee's Proposed Overall Completion Date: 08/08/2023

Not Implemented () - 10/02/2023)