



**pennsylvania**  
DEPARTMENT OF HUMAN SERVICES

Sent via e-mail to: [REDACTED]

E-mailed on: 1/18/24

[REDACTED], OWNER/ADMINISTRATOR THE  
CONNELLY HOUSE LLC  
[REDACTED]

RE: THE CONNELLY HOUSE  
511 B STREET SHARON, PA,  
16146 LICENSE/COC#: 44940

Dear [REDACTED]:

As a result of the Pennsylvania Department of Human Services, Bureau of Human Services Licensing, (Department) review on 6/28/23, of the above facility, we have determined that your submitted plan of correction is not fully implemented. Correction of these violations in accordance with the specified plan of correction is required. Continued compliance must be maintained.

[REDACTED]  
Human Services Licensing Supervisor

Enclosure  
Licensing Inspection Summary

Department of Human Services  
Bureau of Human Service Licensing  
**LICENSING INSPECTION SUMMARY - PUBLIC**

**Facility Information**

Name: *THE CONNELLY HOUSE* License #: *44940* License Expiration: *07/17/2024*  
Address: *511 B STREET, SHARON, PA 16146*  
County: *MERCER* Region: *WESTERN*

**Administrator**

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

**Legal Entity**

Name: *THE CONNELLY HOUSE LLC*  
Address: [REDACTED]  
Phone: [REDACTED] Email: [REDACTED]

**Certificate(s) of Occupancy**

Type: *C-3 SP* Date: *06/28/2023* Issued By: *Dept. of Labor & Industry*

**Staffing Hours**

Resident Support Staff: *0* Total Daily Staff: *7* Waking Staff: *5*

**Inspection Information**

Type: *Partial* Notice: *Unannounced* BHA Docket #:  
Reason: *Complaint* Exit Conference Date: *06/28/2023*

**Inspection Dates and Department Representative**

*06/28/2023 - On-Site:* [REDACTED]

**Resident Demographic Data as of Inspection Dates**

**General Information**

License Capacity: *8* Residents Served: *7*

**Secured Dementia Care Unit**

In Home: *No* Area: Capacity: Residents Served:

**Hospice**

Current Residents: *0*

**Number of Residents Who:**

Receive Supplemental Security Income: *7* Are 60 Years of Age or Older: *2*  
Diagnosed with Mental Illness: *7* Diagnosed with Intellectual Disability: *1*  
Have Mobility Need: *0* Have Physical Disability: *0*

**Inspections / Reviews**

**06/28/2023 - Partial**

Lead Inspector: [REDACTED] Follow-Up Type: *POC Submission* Follow-Up Date: *07/29/2023*

07/28/2023 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 07/24/2023

Reviewer: [REDACTED]

Follow-Up Type: POC Submission

Follow-Up Date: 08/04/2023

01/18/2024 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 08/04/2023

Reviewer: [REDACTED]

Follow-Up Type: Exception

## 15b - Supervisor Plan

## 1. Requirements

2600.

15.b. If there is an allegation of abuse of a resident involving a home's staff person, the home shall immediately develop and implement a plan of supervision or suspend the staff person involved in the alleged incident.

## Description of Violation

On [REDACTED]/23, at approximately [REDACTED] pm, resident #1 reported to [REDACTED] service coordinator that staff person A said to [REDACTED] "Don't [REDACTED] bother me." However, staff person A worked [REDACTED] regular 5pm - 9am shift unsupervised in the home until 6/21/23.

## Plan of Correction

Accept [REDACTED] - 08/04/2023)

In regards to violation 2600.15.b., if there is a report of abuse allegations, staff person will immediately be suspended until investigation is completed. Reporting resident was immediately removed from the home and staff member was not around [REDACTED]. On 7/23/23, administrator implemented plan that any staff member reported of alleged verbal or physical abuse allegations will be suspended immediately. If staff person is the live-in caregiver, administrator will stay on premises until incident investigation is completed. If in a case verbal or physical abuse allegations is against administrator, substitute administrator, [REDACTED], will fill in for administrator until DHS conducts investigation.

In regards to violation 2600.15.b., administrator will continue to monitor for incidents to prevent future occurrences from happening. Beginning 8/4/23 administrator will meet with each resident every Friday of each week to discuss any potential violations or staff issues that each resident may have. This will be done every Friday of each week and information/findings will be documented by administrator, whether good or bad. If topic comes up of staff abuse issues or concerns, said staff member will immediately be suspended while administrator investigates. Administrator will also immediately and no later than 24 hours, report any potential report of abuse allegation to DHS.

Licensee's Proposed Overall Completion Date: 08/04/2023

Not Implemented [REDACTED] - 1/18/24)

## 16c - Written Incident Report

## 2. Requirements

2600.

16.c. The home shall report the incident or condition to the Department's personal care home regional office or the personal care home complaint hotline within 24 hours in a manner designated by the Department. Abuse reporting shall also follow the guidelines in § 2600.15 (relating to abuse reporting covered by law).

## Description of Violation

On [REDACTED]/23, at approximately [REDACTED] pm, resident #1 reported to [REDACTED] service coordinator that staff person A said to [REDACTED] "Don't [REDACTED] bother me." Staff person B, the home's administrator, was aware of the allegation. However, the home did not report this incident to the Department until 6/21/23.

## Plan of Correction

Accept [REDACTED] - 08/04/2023)

In regards to violation 2600.16.c., in any report of abuse, whether physical or verbal, administrator will immediately report the incident and no later than 24 hours. I'm sorry I didn't realize this, therefore I thought that because resident's support coordinator reported this already, that administrator did not also report it. As of 7/23/23 administrator will immediately report any abuse allegations immediately.

In regards to violation 2600.15.b., administrator will continue to monitor for incidents to prevent future occurrences from happening. Beginning 8/4/23 administrator will meet with each resident every Friday of each week to discuss any potential violations or staff issues that each resident may have. This will be done every Friday of each week and information/findings will be documented by administrator, whether good or bad. If topic comes up of staff abuse

**16c - Written Incident Report (continued)**

issues or concerns, said staff member will immediately be suspended while administrator investigates. Administrator will also immediately and no later than 24 hours, report any potential report of abuse allegation to DHS.

Licensee's Proposed Overall Completion Date: 08/04/2023

**Not Implemented ( [REDACTED] - 1/18/24)**

**42c - Treatment of Residents****3. Requirements**

2600.

42.c. A resident shall be treated with dignity and respect.

**Description of Violation**

On or around [REDACTED]/23, staff person A said to resident #1 "Stop [REDACTED] bothering me."

**Plan of Correction**

**Accept [REDACTED] 08/04/2023)**

In regards to violation 2600.42.c., staff member was suspended and reprimanded about resident #1's reporting. On 7/20/23 administrator held a staff meeting with all staff members and reviewed dignity and respect towards residents with staff members. Staff was informed that they are to not swear around residents.

In regards to violation 2600.42.c., beginning on 8/4/23, administrator will privately interview each resident every Friday of each week. Admin will ask each resident if they have any concerns or suggestions as well as any abuse allegations. Admin will also ask each resident privately if they are being treated with dignity and respect or have any concerns in that aspect. If they have concerns or complain of potential abuse verbally or physically against staff member, staff member will immediately be suspended and administrator will immediately and no later than 2 hours, report the suspected abuse/incident to DHS for investigation. All reports from each weekly talk with each resident will be documented, whether good, bad, or neutral.

Licensee's Proposed Overall Completion Date: 08/04/2023

**Not Implemented ( [REDACTED] - 1/18/24)**