



pennsylvania
DEPARTMENT OF HUMAN SERVICES

Sent via email to: [REDACTED]

CERTIFIED MAIL – RETURN RECEIPT REQUESTED
MAILING DATE: AUGUST 4, 2023

[REDACTED]
Heritage Springs Memory Care Inc
[REDACTED]

RE: Heritage Springs Memory Care
License #: 225981

Dear [REDACTED]:

As a result of the Pennsylvania Department of Human Services, Bureau of Human Services Licensing, (Department) licensing inspections on April 12, 2023, April 13, 2023, May 3, 2023, May 9, 2023, May 18, 2023, June 6, 2023, June 15, 2023 and June 27, 2023 of the above facility, the violations specified on the enclosed Licensing Inspection Summary (LIS) were found.

Based on violations with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes), the Department hereby REVOKES your certificate of compliance (license number 225980) dated March 22, 2023, to March 22, 2024, and issues you a FIRST PROVISIONAL license to operate the above facility. A FIRST PROVISIONAL license is being issued based on your acceptable plan to correct the violations as specified on the LIS. The license dated March 22, 2023, to March 22, 2024, is NOT reinstated upon expiration of this FIRST PROVISIONAL license. This decision is made pursuant to <62 P.S. § 1026 (b)(1) ;(4) and 55 Pa. Code § 20.71(a)(2) ;(3) ;(5) ;(6) (relating to conditions for denial, nonrenewal or revocation). Your FIRST PROVISIONAL license is enclosed and is valid from August 4, 2023 to February 4, 2024.

All violations specified on the LIS must be corrected by the dates specified on the report and continued compliance with 55 Pa. Code Ch. 2600 (relating to Personal Care Homes), must be maintained. Failure to implement the plan of correction or failure to maintain compliance may result in a revocation of the license.


Pursuant to 62 P.S. 1085-1087 and 55 Pa. Code § 2600.261-268 (relating to enforcement), the Department intends to assess a fine for the following violation(s) unless fully corrected on or before the mandated correction date.

55 Pa. Code Chapter 2600 or 2800	Class of Violation	Census at Inspection X	Fine Per resident Per day	Calculated Fine = Per day	Mandated Correction Date (to avoid Fine)
Section:					
16c	II	30	\$5	\$150	5 calendar days from mailing date of this letter
42b	II	30	\$5	\$150	5 calendar days from mailing date of this letter
182b	II	30	\$5	\$150	5 calendar days from mailing date of this letter
231b	III	30	\$3	\$90	5 calendar days from mailing date of this letter

A fine will be assessed daily beginning with the date of this letter and will continue until the violation is fully corrected, and full compliance with the regulation has been achieved. If the violation is fully corrected, and full compliance with the regulation has been achieved, by the mandated correction date, no fine will be assessed. You must notify the Department's Regional Human Services Licensing office in writing as soon as each violation is fully corrected and submit written documentation of each correction. The Department will conduct an on-site inspection after the mandated correction date, and within 20 calendar days of the date of this letter. If one or more violations is not fully corrected and full compliance with the regulation has not been achieved, you will periodically receive invoices from the Department's Bureau of Human Services Licensing with payment instructions. The fines will continue to accumulate until the violation is fully corrected and full compliance with the regulation has been achieved.

No fine is being assessed at this time; therefore, you may not appeal any fine at this time. If a violation is not corrected and full compliance with the regulation has not been achieved by the mandated correction date, a fine will be assessed and an invoice will be mailed. This invoice will contain the right to appeal the fine.

If you disagree with the decision to issue a PROVISIONAL license, you have the right to appeal through hearing before the Bureau of Hearings and Appeals, Department of Human Services in accordance with 1 Pa. Code Part II, Chapters 31-35. If you decide to appeal your PROVISIONAL license, a written request for an appeal must be received within 10 days of the date of this letter by:


 Pennsylvania Department of Human Services
 Bureau of Human Services Licensing
 Room 631, Health and Welfare Building
 625 Forster Street
 Harrisburg, Pennsylvania 17120
 PH: 717-214-1304

This decision is final 11 days from the date of this letter, or if you decide to appeal, upon issuance of a decision by the Bureau of Hearings and Appeals.

Sincerely,

A handwritten signature in black ink that reads "Juliet Marsala". The signature is written in a cursive, flowing style.

Juliet Marsala
Deputy Secretary
Office of Long-term Living

Enclosure
Licensing Inspection Summary>

cc:



Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

Facility Information

Name: HERITAGE SPRINGS MEMORY CARE License #: 22598 License Expiration: 03/22/2024
Address: 327 FARLEY CIRCLE, LEWISBURG, PA 17837
County: UNION Region: NORTHEAST

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: HERITAGE SPRINGS MEMORY CARE INC
Address: 327 FARLEY CIRCLE, LEWISBURG, PA, 17837
Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: I-2 Date: 01/03/2017 Issued By: Central keystone

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 60 Waking Staff: 45

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
Reason: Complaint, Monitoring Exit Conference Date: 06/27/2023

Inspection Dates and Department Representative

06/27/2023 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 64 Residents Served: 30

Secured Dementia Care Unit

In Home: Yes Area: 30 Capacity: all Residents Served: 30

Hospice

Current Residents: 0

Number of Residents Who:

Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 30
Diagnosed with Mental Illness: 0 Diagnosed with Intellectual Disability: 0
Have Mobility Need: 30 Have Physical Disability: 0

Inspections / Reviews

06/27/2023 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 07/28/2023

Inspections / Reviews (*continued*)

07/28/2023 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 08/01/2023

Reviewer: [REDACTED]

Follow-Up Type: Document Submission Follow-Up Date: 08/01/2023

08/02/2023 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 08/01/2023

Reviewer: [REDACTED]

Follow-Up Type: Enforcement

60a - Staff/Support Plan

1. Requirements

2600.

60.a. Staffing shall be provided to meet the needs of the residents as specified in the resident's assessment and support plan.

Description of Violation

The home currently serves 30 residents in a secured setting. 2 of these residents need assistance of 2, 1 resident needs assistance of 1 to transfer out of bed, 6 use wheelchairs, and all need cueing to evacuate during an emergency. Once the residents have evacuated, one staff person must remain with the residents at all times when not inside the locked unit.

On [redacted]/23, per the homes time sheet time, staff person A worked from 6:25pm to [redacted]/23 to 6:13am. In the event of an emergency the home does not have enough staff to meet the needs of the residents.

Plan of Correction

Accept ([redacted] - 07/28/2023)

Our nursing schedule has always had at least two staff members scheduled for night shift. On this particular night the med tech in charge felt it was quiet so [redacted] permitted the second staff member to go home indicating all was good. Executive Director stressed to the med tech the importance of having adequate staff on each shift in case of an emergency. Since 6/21/23 we now have 3 staff scheduled for 3rd shift to meet regulations. Executive Director alone with Resident Care Director will review schedule daily to make sure adequate staff is scheduled and if not, utilize the services of an outside agency.

Licensee's Proposed Overall Completion Date: 07/26/2023

Not Implemented ([redacted] - 08/02/2023)