

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY PUBLIC

August 2, 2023

[REDACTED], OWNER/ADMINISTRATOR  
TLC ADULT CARE CENTER INC  
9 RIO VISTA DRIVE  
WEST NEWTON, PA, 15089

RE: T.L.C. ADULT CARE CENTER  
9 RIO VISTA DRIVE  
WEST NEWTON, PA, 15089  
LICENSE/COC#: 42820

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 06/23/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,  
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

## Facility Information

**Name:** T.L.C. ADULT CARE CENTER      **License #:** 42820      **License Expiration:** 11/23/2023  
**Address:** 9 RIO VISTA DRIVE, WEST NEWTON, PA 15089  
**County:** WESTMORELAND      **Region:** WESTERN

## Administrator

**Name:** [REDACTED]      **Phone:** [REDACTED]      **Email:** [REDACTED]

## Legal Entity

**Name:** TLC ADULT CARE CENTER INC

**Address:** [REDACTED]  
[REDACTED]

## Certificate(s) of Occupancy

**Type:** C-2 LP      **Date:** 06/29/1996      **Issued By:** Labor and Industry

## Staffing Hours

**Resident Support Staff:** 0      **Total Daily Staff:** 31      **Waking Staff:** 23

## Inspection Information

**Type:** Partial      **Notice:** Unannounced      **BHA Docket #:**  
**Reason:** Incident      **Exit Conference Date:** 06/29/2023

## Inspection Dates and Department Representative

06/23/2023 - On-Site: [REDACTED]

## Resident Demographic Data as of Inspection Dates

## General Information

**License Capacity:** 30      **Residents Served:** 28

## Secured Dementia Care Unit

**In Home:** No      **Area:**      **Capacity:**      **Residents Served:**

## Hospice

**Current Residents:** 3

## Number of Residents Who:

**Receive Supplemental Security Income:** 0      **Are 60 Years of Age or Older:** 28  
**Diagnosed with Mental Illness:** 0      **Diagnosed with Intellectual Disability:** 0  
**Have Mobility Need:** 3      **Have Physical Disability:** 0

## Inspections / Reviews

06/23/2023 Partial

**Lead Inspector:** [REDACTED]      **Follow-Up Type:** POC Submission      **Follow-Up Date:** 07/14/2023

07/13/2023 - POC Submission

**Submitted By:** [REDACTED]      **Date Submitted:** 07/31/2023  
**Reviewer:** [REDACTED]      **Follow-Up Type:** POC Submission      **Follow-Up Date:** 07/19/2023

Inspections / Reviews *(continued)*

07/24/2023 POC Submission

Submitted By: [REDACTED]

Date Submitted: 07/31/2023

Reviewer: [REDACTED]

Follow Up Type: Document Submission Follow Up Date: 07/31/2023

08/02/2023 Document Submission

Submitted By: [REDACTED]

Date Submitted: 07/31/2023

Reviewer: [REDACTED]

Follow Up Type: Not Required

42b - Abuse

1. Requirements

2600.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

Description of Violation

On [REDACTED] at approximately [REDACTED], a family member of another resident overheard a female staff person yell at resident #1 to "Get in the fucking shower!" while staff persons A, B and C were providing care to resident #1 in the shower room.

REPEAT VIOLATION: 01/26/2023

Plan of Correction

Directed [REDACTED] - 07/24/2023)

Admin advised of the mistreatment of the resident on [REDACTED]. Admin reported the incident to APS and Human Services and Terminated the employee immediately. All Staff trained by the Director of Protective Services on March 30, 2023 (see attached). Interviews with residents to will continue in order to determine whether they are being treated fairly and respectfully by the Staff. 3 residents per month for the next 3 months to be interviewed, and then 1 interview each month for 3 additional months. (DIRECTED: Documentation of resident interviews shall be kept. LM 7/24/23).

Additionally, Administrator to conduct reorientation of Pennsylvania Department of Aging OAPSA on July 27, 2023. (DIRECTED: Documentation of the staff education shall be kept. [REDACTED] 7/24/23). This training will incorporate the following issues including but not limited too;

- Mandatory reporting
- How to recognize and Identify Abuse
- Understand key definitions
- Understand when, where and how to report abuse.

In addition to continuing 3 months extended monthly interviews with residents asking about their safety and well being.

Previous interviews with residents starting on February 23, 2023.

Directed Completion Date: 07/27/2023

Implemented [REDACTED] - 08/02/2023)

54a - Direct Care Staff

2. Requirements

2600.

54.a. Direct care staff persons shall have the following qualifications:

1. Be 18 years of age or older, except as permitted in subsection (b).
2. Have a high school diploma, GED or active registry status on the Pennsylvania nurse aide registry.
3. Be free from a medical condition, including drug or alcohol addiction, that would limit direct care staff persons from providing necessary personal care services with reasonable skill and safety.

**54a Direct Care Staff (continued)****Description of Violation**

Direct care staff person A, hired on [REDACTED] does not have a high school diploma, GED or active registry status on the Pennsylvania nurse registry.

**Plan of Correction****Directed [REDACTED] - 07/24/2023)**

Direct Care Staff person A has been terminated. Administrator to screen all applicants at the time of interview to determine the essential education requirements in accordance with the regulations. Administrator to apply for waivers in the persons who do not meet the requirements and have the employee begin process of obtaining GED, or otherwise meet requirements. (DIRECTED: Effective immediately: No direct care staff person shall perform any direct care services to residents unless qualifications specified under 2600.54a are met. Documentation of qualifications specified in 2600.54a shall be kept in each staff person's record. [REDACTED] 7/24/23). Admin to follow up with employees weekly to ensure progress is being made toward completion of GED, etc.

Direct Care staff A was terminated on [REDACTED]. All other personnel records have been reviewed by administrator on June 23, 2023 to determine the qualifications of each employee. Administrator will ensure the qualifications per chapter 2600 are met prior to hire.

DIRECTED: Within 7 calendar days of receipt of the plan of correction: The administrator shall develop and implement a new hire checklist to ensure all newly hired direct care staff persons are qualified at the time of hire in accordance with 2600.54a. Documentation of the completed checklists shall be kept in each staff person's record. Documentation of qualifications specified in 2600.54a shall be kept in each direct care staff person's record. [REDACTED] 7/24/23).

**Directed Completion Date: 07/31/2023****Implemented [REDACTED] - 08/02/2023)**