

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

July 10, 2023

[REDACTED], OWNER/OPERATOR
DELAWARE VALLEY PERSONAL CARE OPERATING COMPANY LLC
[REDACTED]

RE: DELAWARE VALLEY PERSONAL
CARE CENTER
109 RIVERS EDGE DRIVE
MATAMORES, PA, 18336
LICENSE/COC#: 23013

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 06/21/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: DELAWARE VALLEY PERSONAL CARE CENTER License #: 23013 License Expiration: 04/26/2024
 Address: 109 RIVERS EDGE DRIVE, MATAMORES, PA 18336
 County: PIKE Region: NORTHEAST

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: DELAWARE VALLEY PERSONAL CARE OPERATING COMPANY LLC
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: I-1 Date: 03/03/2021 Issued By: L&I

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 51 Waking Staff: 38

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
 Reason: Interim Exit Conference Date: 06/21/2023

Inspection Dates and Department Representative

06/21/2023 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: 100 Residents Served: 47
 Secured Dementia Care Unit
 In Home: No Area: Capacity: Residents Served:
 Hospice
 Current Residents: 0
 Number of Residents Who:
 Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 47
 Diagnosed with Mental Illness: 0 Diagnosed with Intellectual Disability: 0
 Have Mobility Need: 4 Have Physical Disability: 0

Inspections / Reviews

06/21/2023 Partial
 Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 07/08/2023

07/07/2023 - POC Submission
 Submitted By: [REDACTED] Date Submitted: 07/07/2023
 Reviewer: [REDACTED] Follow-Up Type: Document Submission Follow-Up Date: 07/11/2023

Inspections / Reviews *(continued)*

07/10/2023 Document Submission

Submitted By: [REDACTED]

Date Submitted: 07/07/2023

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

89b - Hot Water Temperature

1. Requirements

2600.

89.b. Hot water temperature in areas accessible to the resident may not exceed 120°F.

Description of Violation

The water temperature in the first-floor bathroom, located by the activities room, was 131.2 degrees and the water temperature in the Hall B bathroom was 127.1 degrees

Plan of Correction

Accept ([redacted] - 07/07/2023)

On 6/21/23 Maintenance was immediately notified that the temperature in areas were reading higher than regulated temperature. Maintenance Director adjusted the temperature immediately and the temperature at multiple sinks were within regulation within the hour.

Daily audits of various locations throughout the facility will be conducted by Administrator and Maintenance Director Daily for 1 week starting 6/21/23 and then weekly for 2 weeks to ensure that the temperature of water doesn't exceed regulated temperature.

All staff will be re-educated on regulation 89b.

The Maintenance Director will check various locations throughout the facility monthly to ensure ongoing compliance with regulation 89b.

Licensee's Proposed Overall Completion Date: 07/07/2023

Implemented [redacted] - 07/10/2023)

185a - Implement Storage Procedures

2. Requirements

2600.

185.a. The home shall develop and implement procedures for the safe storage, access, security, distribution and use of medications and medical equipment by trained staff persons.

Description of Violation

The home did not properly maintain the Medication Administration Record (MAR) of the indicated resident due to staff incorrectly transcribing of the blood glucose test results in the individual glucometer. Resident #1 – At [redacted] on [redacted] the reading on the glucometer was [redacted] but was incorrectly transcribed as [redacted].

Plan of Correction

Accept ([redacted] - 07/07/2023)

All med technicians on duty 6/21/23 were immediately educated by LPN on duty to ensure that when documenting blood glucose results that it should directly match results on the individual's glucometer.

All medication technicians will be educated on regulation 185a.

Daily audits will be conducted for 1 week starting 6/21/23 and then a few times weekly for 2 weeks.

185a Implement Storage Procedures (continued)

LPN/Wellness director will continue to monitor blood glucose readings weekly for ongoing compliance to ensure adequate documentation as per 0 orders.

Licensee's Proposed Overall Completion Date: 07/07/2023

Implemented (████) - 07/10/2023

187d - Follow Prescriber's Orders

3. Requirements

2600.

187.d. The home shall follow the directions of the prescriber.

Description of Violation

Resident #1 is on a sliding scale. For reading 251 300 4u. On 6/18/23, at 11:30am, Resident #1's blood glucose was █████. Resident #1 was administered █████ of insulin instead of █████

Plan of Correction

Accept (████) - 07/07/2023

Resident #1 has a sliding scale order for blood glucose monitoring and also a routine of an additional 8 units for lunch and dinner. The discrepancy that was discovered was that certain staff were documenting the sliding scale units and the additional units under the sliding scale order. Staff were immediately educated that the sliding scale units given and additional 8 units given are two separate orders and need to be documented as such.

All staff will be educated on reg 187d.

Daily audits will be conducted for 1 week starting 6/21/23 and then a few times weekly for 2 weeks.

Wellness Director/LPN will continue to monitor for ongoing compliance with regulation 187d.

Licensee's Proposed Overall Completion Date: 07/07/2023

Implemented (████) - 07/10/2023