

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY PUBLIC

August 15, 2023

[REDACTED], COO  
INTEGRACARE ERIE LLC

RE: THE RESIDENCE AT PRESQUE ISLE  
BAY  
1012 WEST BAYFRONT PARKWAY  
ERIE, PA, 16507  
LICENSE/COC#: 45350

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 06/15/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

**Facility Information**

**Name:** THE RESIDENCE AT PRESQUE ISLE BAY      **License #:** 45350      **License Expiration:** 03/24/2024  
**Address:** 1012 WEST BAYFRONT PARKWAY, ERIE, PA 16507  
**County:** ERIE      **Region:** WESTERN

**Administrator**

**Name:** [REDACTED]      **Phone:** [REDACTED]      **Email:** [REDACTED]

**Legal Entity**

**Name:** INTEGRACARE ERIE LLC  
**Address:** [REDACTED]  
**Phone:** [REDACTED]      **Email:** [REDACTED]

**Certificate(s) of Occupancy**

**Staffing Hours**

**Resident Support Staff:**      **Total Daily Staff:** 77      **Waking Staff:** 58

**Inspection Information**

**Type:** Partial      **Notice:** Unannounced      **BHA Docket #:**  
**Reason:** Incident      **Exit Conference Date:** 06/15/2023

**Inspection Dates and Department Representative**

06/15/2023 - On-Site: [REDACTED]

**Resident Demographic Data as of Inspection Dates**

**General Information**  
**License Capacity:** 138      **Residents Served:** 52  
**Secured Dementia Care Unit**  
**In Home:** Yes      **Area:** Unit      **Capacity:** 22      **Residents Served:** 16  
**Hospice**  
**Current Residents:** 1  
**Number of Residents Who:**  
**Receive Supplemental Security Income:** 0      **Are 60 Years of Age or Older:** 52  
**Diagnosed with Mental Illness:** 0      **Diagnosed with Intellectual Disability:** 0  
**Have Mobility Need:** 25      **Have Physical Disability:** 0

**Inspections / Reviews**

06/15/2023 Partial  
**Lead Inspector:** [REDACTED]      **Follow-Up Type:** POC Submission      **Follow-Up Date:** 07/06/2023

07/06/2023 - POC Submission  
**Submitted By:** [REDACTED]      **Date Submitted:** 07/18/2023  
**Reviewer:** [REDACTED]      **Follow-Up Type:** POC Submission      **Follow-Up Date:** 07/13/2023

Inspections / Reviews *(continued)*

## 07/07/2023 POC Submission

Submitted By: [REDACTED]

Date Submitted: 07/18/2023

Reviewer: [REDACTED]

Follow Up Type: Document Submission Follow Up Date: 09/04/2023

## 08/15/2023 Document Submission

Submitted By: [REDACTED]

Date Submitted: 07/18/2023

Reviewer: [REDACTED]

Follow Up Type: Not Required

## 60a - Staff/Support Plan

**1. Requirements**

2600.

60.a. Staffing shall be provided to meet the needs of the residents as specified in the resident's assessment and support plan.

**Description of Violation**

*There were 2 staff members on duty on the home's secured dementia unit during the [REDACTED] m., shift. However, resident #1's incontinence care required the assistance of both on duty staff members. Both staff members were in resident #1's room with the resident's door closed for approximately 5 minutes, leaving the remaining 15 residents on the secured dementia unit unsupervised. Additionally, multiple staff members indicated that there are two staff members routinely scheduled on the Dementia care unit during waking hours and 1 staff member scheduled during sleeping hours. Multiple staff members indicated that residents #1, #2, #3, and #4 all require 2 staff members to provide services related hygiene and personal care.*

**Plan of Correction**

Accept ([REDACTED] - 07/07/2023)

*All hours are being staff in accordance to the state regulations. [REDACTED] Wellness Director and myself [REDACTED] Executive Operations Officer will develop an educational plan to assist all secured dementia unit staff on how to roll change and dress someone with out a fellow team member standing by watching. Education and demonstration will be done on 7/31/2023 during monthly meeting. this will include all Wellness Associates and nurses. The only need for 2 people with #1 is transfer with the lift. That does not take 5 minutes to do. Resident number #3 transfers independently and has done so since admission. Resident #2 does occasionally require 2 people to assist with care depending on [REDACTED] mood. Resident #2 has been issued a 30 day notice due to increased agitation, and we feel [REDACTED] needs would be served better in a skilled dementia unit. Resident #4 does require 2 people when agitated for dressing and showing. [REDACTED] will educate secured dementia unit staff on the need to call the leadership team for anytime that may require them both to be with any resident for an length of time that is over several minutes. Formal training and demonstration will be completed at mandatory Wellness meeting on July 31, 2023. Agenda and Sign in sheet will be uploaded to this site by 8/4/2023*

**Licensee's Proposed Overall Completion Date: 07/07/2023**

Implemented ([REDACTED] - 08/15/2023)