

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY PUBLIC

August 29, 2023

[REDACTED], ADMINISTRATOR  
COMMUNITY SERVICES GROUP INC  
[REDACTED]  
[REDACTED]

RE: COMMUNITY SERVICES GROUP  
PERSONAL CARE HOME  
176 SR 901  
COAL TOWNSHIP, PA, 17866  
LICENSE/COC#: 22669

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 06/12/2023, 06/15/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,  
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

## Facility Information

**Name:** COMMUNITY SERVICES GROUP PERSONAL CARE HOME      **License #:** 22669      **License Expiration:** 12/13/2023

**Address:** 176 SR 901, COAL TOWNSHIP, PA 17866

**County:** NORTHUMBERLAND      **Region:** NORTHEAST

## Administrator

**Name:** [REDACTED]      **Phone:** [REDACTED]      **Email:** [REDACTED]

## Legal Entity

**Name:** COMMUNITY SERVICES GROUP INC

**Address:** [REDACTED]

**Phone:** [REDACTED]      **Email:** [REDACTED]

## Certificate(s) of Occupancy

## Staffing Hours

**Resident Support Staff:** 0      **Total Daily Staff:** 15      **Waking Staff:** 11

## Inspection Information

**Type:** Partial      **Notice:** Unannounced      **BHA Docket #:**  
**Reason:** Incident      **Exit Conference Date:** 06/15/2023

## Inspection Dates and Department Representative

06/12/2023 - Off-Site: [REDACTED]  
 06/15/2023 - Off-Site: [REDACTED]

## Resident Demographic Data as of Inspection Dates

## General Information

**License Capacity:** 16      **Residents Served:** 15

## Secured Dementia Care Unit

**In Home:** No      **Area:**      **Capacity:**      **Residents Served:**

## Hospice

**Current Residents:** 0

## Number of Residents Who:

**Receive Supplemental Security Income:** 15      **Are 60 Years of Age or Older:** 0  
**Diagnosed with Mental Illness:** 15      **Diagnosed with Intellectual Disability:** 1  
**Have Mobility Need:** 0      **Have Physical Disability:** 0

## Inspections / Reviews

06/12/2023 Partial

**Lead Inspector:** [REDACTED]      **Follow-Up Type:** POC Submission      **Follow-Up Date:** 07/13/2023

07/26/2023 - POC Submission

**Submitted By:** [REDACTED]      **Date Submitted:** 08/29/2023  
**Reviewer:** [REDACTED]      **Follow-Up Type:** POC Submission      **Follow-Up Date:** 08/03/2023

Inspections / Reviews *(continued)*

08/18/2023 POC Submission

Submitted By: [REDACTED]

Date Submitted: 08/29/2023

Reviewer: [REDACTED]

Follow Up Type: Document Submission Follow Up Date: 08/23/2023

08/29/2023 Document Submission

Submitted By: [REDACTED]

Date Submitted: 08/29/2023

Reviewer: [REDACTED]

Follow Up Type: Not Required

## 42c Treatment of Residents

**1. Requirements**

2600.

42.c. A resident shall be treated with dignity and respect.

**Description of Violation**

On [REDACTED] during the [REDACTED] shift Direct care staff member A called Resident #1 an a\*\*\*\*\*. The staff member did not treat Resident #1 with dignity and respect.

**Plan of Correction****Accept [REDACTED] - 08/18/2023)**

Staff member #1 returned with the expectation that they would complete additional training in working with adults with Mental health diagnosis, however prior to training being completed with this staff member employment was seperated. The Program Director, [REDACTED] reviewed APS and OAPSA reporting, what and when to report, with all staff members at a 6/15/2023 staff meeting. Program Director will also review Residents Rights and the importance of treating individuals with dignity and respect at Staff meeting on 8/17/2023. Both these will continue to be reviewed and retrained with new hires and atleast annually. Program supervisor will ensure their direct reports complete this training.

Licensee's Proposed Overall Completion Date: 08/17/2023

**Implemented [REDACTED] - 08/29/2023)**