

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

June 23, 2023

[REDACTED], ADMINISTRATOR
HEATHER GLEN SENIOR LIVING LLC
415 BLUE BARN ROAD
ALLENTOWN, PA, 18104

RE: HEATHER GLEN SENIOR LIVING
415 BLUE BARN ROAD
ALLENTOWN, PA, 18104
LICENSE/COC#: 22682

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 06/07/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: HEATHER GLEN SENIOR LIVING **License #:** 22682 **License Expiration:** 01/29/2023

Address: 415 BLUE BARN ROAD, ALLENTOWN, PA 18104

County: LEHIGH **Region:** NORTHEAST

Administrator

Name: [REDACTED] **Phone:** [REDACTED] **Email:** [REDACTED]

Legal Entity

Name: HEATHER GLEN SENIOR LIVING LLC

Address: 415 BLUE BARN ROAD, ALLENTOWN, PA, 18104

Phone: [REDACTED] **Email:** [REDACTED]

Certificate(s) of Occupancy

Type: I-1 **Date:** 04/06/2017 **Issued By:** Upper Macungie Twp

Staffing Hours

Resident Support Staff: 0 **Total Daily Staff:** 139 **Waking Staff:** 104

Inspection Information

Type: Partial **Notice:** Unannounced **BHA Docket #:**

Reason: Incident **Exit Conference Date:** 06/07/2023

Inspection Dates and Department Representative

06/07/2023 - On-Site: [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 120 **Residents Served:** 100

Secured Dementia Care Unit

In Home: Yes **Area:** n/a **Capacity:** 48 **Residents Served:** 39

Hospice

Current Residents: 6

Number of Residents Who:

Receive Supplemental Security Income: 0 **Are 60 Years of Age or Older:** 100

Diagnosed with Mental Illness: 0 **Diagnosed with Intellectual Disability:** 0

Have Mobility Need: 39 **Have Physical Disability:** 0

Inspections / Reviews

06/07/2023 Partial

Lead Inspector: [REDACTED] **Follow-Up Type:** POC Submission **Follow-Up Date:** 06/23/2023

06/20/2023 - POC Submission

Submitted By: [REDACTED] **Date Submitted:** 06/21/2023

Reviewer: [REDACTED] **Follow-Up Type:** Document Submission **Follow-Up Date:** 06/26/2023

Inspections / Reviews *(continued)*

06/23/2023 Document Submission

Submitted By: [REDACTED]

Date Submitted: 06/21/2023

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

42c - Treatment of Residents

1. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

On [redacted] resident #1 reported that staff person A frequently would hug them and on one occasion staff person A hugged resident #1 from behind and then rubbed their hands over the resident's chest. Resident #1 reported that this made them uncomfortable.

Plan of Correction

Accept [redacted] - 06/20/2023)

Staff person A was terminated on [redacted]

On 6/14/2023 All staff were trained on Resident's Rights, Abuse, Neglect, Reportable Incidents and OAPSA. Moving forward, administrator will attend monthly resident council meetings to ensure resident concerns are addressed.

Licensee's Proposed Overall Completion Date: 06/20/2023

Implemented [redacted] - 06/23/2023)

81b - Resident Personal Equipment

2. Requirements

2600.

81.b. Wheelchairs, walkers, prosthetic devices and other apparatus used by residents must be clean, in good repair and free of hazards.

Description of Violation

Resident #2 has a U shaped enabler bar attached to their bed. On 6/7/23 the enabler bar did not have a cover over it. The gap between the bars of the enabler bar is approximately 12 inches.

Plan of Correction

Accept [redacted] - 06/20/2023)

The U shaped enabler bar was immediately covered on 6/7/23 at the time of inspection. Housekeeping will check enabler bar covers daily.

The administrator will audit monthly to ensure ongoing compliance.

Licensee's Proposed Overall Completion Date: 06/20/2023

Implemented [redacted] - 06/23/2023)