

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY PUBLIC

July 14, 2023

[REDACTED], PRESIDENT/CEO
MESSIAH HOME INC
[REDACTED]

RE: MESSIAH LIFEWAYS AT MESSIAH
VILLAGE
100 MT. ALLEN DRIVE
MECHANICSBURG, PA, 17055
LICENSE/COC#: 34291

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 06/06/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: MESSIAH LIFEWAYS AT MESSIAH VILLAGE **License #:** 34291 **License Expiration:** 11/03/2023

Address: 100 MT. ALLEN DRIVE, MECHANICSBURG, PA 17055

County: CUMBERLAND **Region:** CENTRAL

Administrator

Name: [REDACTED] **Phone:** [REDACTED] **Email:** [REDACTED]

[REDACTED]

Name: MESSIAH HOME INC

Address: 100 MT. ALLEN DRIVE, MECHANICSBURG, PA, 17055

Phone: [REDACTED] **Email:** [REDACTED]

Certificate(s) of Occupancy

Type: I-1 **Date:** 03/21/2019 **Issued By:** Upper Allen Township

Staffing Hours

Resident Support Staff: 0 **Total Daily Staff:** 185 **Waking Staff:** 139

Inspection Information

Type: Partial **Notice:** Unannounced **BHA Docket #:**

Reason: Complaint, Incident **Exit Conference Date:** 06/06/2023

Inspection Dates and Department Representative

06/06/2023 - On-Site [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 190 **Residents Served:** 120

Secured Dementia Care Unit

In Home: Yes **Area:** Laurel **Capacity:** 76 **Residents Served:** 62

Hospice

Current Residents: 3

Number of Residents Who:

Receive Supplemental Security Income: 0 **Are 60 Years of Age or Older:** 120

Diagnosed with Mental Illness: 1 **Diagnosed with Intellectual Disability:** 0

Have Mobility Need: 65 **Have Physical Disability:** 1

Inspections / Reviews

06/06/2023 Partial

Lead Inspector: [REDACTED] **Follow-Up Type:** POC Submission **Follow-Up Date:** 06/23/2023

07/05/2023 - POC Submission

Submitted By: [REDACTED] **Date Submitted:** 07/11/2023

Reviewer: [REDACTED] **Follow-Up Type:** Document Submission **Follow-Up Date:** 07/12/2023

Inspections / Reviews *(continued)*

07/14/2023 Document Submission

Submitted By: [REDACTED]

Date Submitted: 07/11/2023

Reviewer: [REDACTED]

Follow Up Type: *Not Required*

42c - Treatment of Residents**1. Requirements**

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

On the morning of [REDACTED] Staff Person A was heard speaking loudly and in a disrespectful manner to Resident #1. Another staff member in the home overheard Staff Person A say, "I don't like you either", directed at Resident #1. This was followed by Staff Person A closing the resident's door in a loud forcible manner.

Plan of Correction

Accept [REDACTED] - 07/03/2023)

Staff person A was immediately suspended pending an investigation after the Administrator received the report from the Clinical Manager on [REDACTED]. After further investigation, staff member A was terminated on [REDACTED].

Education for clinical team members on verbal abuse was started on [REDACTED] and will be completed by [REDACTED] by the Staff Educator. This education is in addition to the in-person Dementia training being provided by Central Penn College on a monthly basis. In addition, the Administrator will coordinate a resident rights training with support from the Area Agency on Aging within the next 3 months. Administrator will note the education and types of training on the next quality management report.

Licensee's Proposed Overall Completion Date: 09/22/2023

Implemented [REDACTED] - 07/13/2023)