

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

June 16, 2023

[REDACTED], ADMINISTRATOR
THE ROBERT PACKER HOSPITAL
[REDACTED]

RE: THE ROBERT PACKER HOSPITAL
PERSONAL CARE HOME
603 WILLIAM STREER
TOWANDA, PA, 18848
LICENSE/COC#: 22987

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 05/16/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]
Human Services Licensing Supervisor

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: THE ROBERT PACKER HOSPITAL PERSONAL CARE HOME **License #:** 22987 **License Expiration:** 06/14/2023

Address: 603 WILLIAM STREER, TOWANDA, PA 18848

County: BRADFORD **Region:** NORTHEAST

Administrator

Name: [REDACTED] **Phone:** [REDACTED] **Email:** [REDACTED]

Legal Entity

Name: THE ROBERT PACKER HOSPITAL

Address: [REDACTED]

Phone: [REDACTED] **Email:** [REDACTED]

Certificate(s) of Occupancy

Type: 11 **Date:** 01/07/2021 **Issued By:** PA LI

Staffing Hours

Resident Support Staff: 0 **Total Daily Staff:** 78 **Working Staff:** 59

Inspection Information

Type: Partial **Notice:** Unannounced **BHA Docket #:**

Reason: Incident **Exit Conference Date:** 05/16/2023

Inspection Dates and Department Representative

05/16/2023 On Site [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 94 **Residents Served:** 78

Secured Dementia Care Unit

In Home: No **Area:** **Capacity:** **Residents Served:**

Hospice

Current Residents: 4

Number of Residents Who:

Receive Supplemental Security Income: 74 **Are 60 Years of Age or Older:** 73

Diagnosed with Mental Illness: 0 **Diagnosed with Intellectual Disability:** 0

Have Mobility Need: 0 **Have Physical Disability:** 0

Inspections / Reviews

05/16/2023 - Partial

Lead Inspector: [REDACTED] **Follow-Up Type:** POC Submission **Follow-Up Date:** 06/02/2023

06/06/2023 - POC Submission

Submitted By: [REDACTED] **Date Submitted:** 06/16/2023

Reviewer: [REDACTED] **Follow-Up Type:** POC Submission **Follow-Up Date:** 06/09/2023

Inspections / Reviews *(continued)*

06/13/2023 - POC Submission

Submitted By: [REDACTED] Date Submitted: 06/16/2023

Reviewer: [REDACTED] Follow-Up Type: Document Submission Follow-Up Date: 06/16/2023

06/16/2023 - Document Submission

Submitted By: [REDACTED] Date Submitted: 06/16/2023

Reviewer: [REDACTED] Follow-Up Type: Not Required

65d - Initial Direct Care Training

1. Requirements

2600.

65.d. Direct care staff persons hired after April 24, 2006, may not provide unsupervised ADL services until completion of the following:

Description of Violation

There is no verification that Direct Care Staff Member, A completed the direct care training and competency test until [REDACTED]. They began performing Direct care duties in the home [REDACTED].

Plan of Correction

Accept ([REDACTED] - 06/13/2023)

Administrator/Designee will ensure all direct care staff members complete the direct care training and competency test upon hire per regulation 2600.65d. Administrator/designee will ensure that employees complete all required training within 30 days of hire and keep a binder with all state required documents. Administrator/designee will keep a record of all employees and dates of hire with their educational requirements, monthly reviews will be completed by designee/administrator.

Licensee's Proposed Overall Completion Date: 06/12/2023

Implemented ([REDACTED] - 06/16/2023)

187d - Follow Prescriber's Orders

2. Requirements

2600.

187.d. The home shall follow the directions of the prescriber.

Description of Violation

Resident 1 is prescribed [REDACTED]. On [REDACTED] 2023, they were given [REDACTED] in error. by Staff member A.

Plan of Correction

Accept ([REDACTED] - 06/06/2023)

Staff member A immediately recognized the error and notified the LPN on duty, The resident was sent to the local ER for observation and remained stable. Staff member A was removed from the medication cart and educated on the 5 R's of medication administration. Staff member A completed the online medication course through Temple University on 01/17/2023, [REDACTED] was then supervised on the medication cart by a licensed nurse for 3 medication passes. Employee A attending and completed the diabetic training course through the DOH on 02/17/2023. Administrator/Designee will review the MARs of each resident monthly to ensure they are all correct with the medications in the medication carts, as well as continue our weekly MAR and med cart checks. If there are changes to medications administrator/designee will alert staff immediately of the change and document appropriately.

Licensee's Proposed Overall Completion Date: 05/30/2023

Implemented ([REDACTED] - 06/16/2023)