

Department of Human Services  
Bureau of Human Service Licensing  
LICENSING INSPECTION SUMMARY PUBLIC

June 14, 2023

[REDACTED], ADMINISTRATOR  
1263 S CEDAR CREST BLVD SENIOR LIVING I OPCO LLC  
[REDACTED]  
[REDACTED]

RE: RITTENHOUSE VILLAGE AT LEHIGH  
VALLEY  
1263 S CEDAR CREST BOULEVARD  
ALLENTOWN, PA, 18103  
LICENSE/COC#: 22301

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 05/03/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,

[REDACTED]  
Human Services Licensing Supervisor

cc: Pennsylvania Bureau of Human Service Licensing

**Facility Information**

**Name:** RITTENHOUSE VILLAGE AT LEHIGH VALLEY      **License #:** 22301      **License Expiration:** 08/23/2023  
**Address:** 1263 S CEDAR CREST BOULEVARD, ALLENTOWN, PA 18103  
**County:** LEHIGH      **Region:** NORTHEAST

**Administrator**

**Name:** [REDACTED]      **Phone:** [REDACTED]      **Email:** [REDACTED]

**Legal Entity**

**Name:** 1263 S CEDAR CREST BLVD SENIOR LIVING I OPCO LLC  
**Address:** [REDACTED]  
**Phone:** [REDACTED]      **Email:** [REDACTED]

**Certificate(s) of Occupancy**

**Type:** I-1      **Date:** 03/07/2016      **Issued By:** L&I

**Staffing Hours**

**Resident Support Staff:** 0      **Total Daily Staff:** 109      **Waking Staff:** 82

**Inspection Information**

**Type:** Partial      **Notice:** Unannounced      **BHA Docket #:**  
**Reason:** Incident      **Exit Conference Date:** 05/03/2023

**Inspection Dates and Department Representative**

05/03/2023 - On-Site: [REDACTED]

**Resident Demographic Data as of Inspection Dates**

**General Information**

**License Capacity:** 110      **Residents Served:** 82

**Secured Dementia Care Unit**

**In Home:** Yes      **Area:** first floor      **Capacity:** 34      **Residents Served:** 20

**Hospice**

**Current Residents:** 10

**Number of Residents Who:**

**Receive Supplemental Security Income:** 0      **Are 60 Years of Age or Older:** 82  
**Diagnosed with Mental Illness:** 0      **Diagnosed with Intellectual Disability:** 0  
**Have Mobility Need:** 27      **Have Physical Disability:** 1

**Inspections / Reviews**

**05/03/2023 Partial**

**Lead Inspector:** [REDACTED]      **Follow-Up Type:** POC Submission      **Follow-Up Date:** 05/29/2023

**06/06/2023 - POC Submission**

**Submitted By:** 223010 Cressman      **Date Submitted:** 06/13/2023  
**Reviewer:** [REDACTED]      **Follow-Up Type:** POC Submission      **Follow-Up Date:** 06/09/2023

Inspections / Reviews *(continued)*

06/08/2023 POC Submission

Submitted By: [REDACTED]

Date Submitted: 06/13/2023

Reviewer: [REDACTED]

Follow Up Type: Document Submission Follow Up Date: 06/12/2023

06/14/2023 Document Submission

Submitted By: [REDACTED]

Date Submitted: 06/13/2023

Reviewer: [REDACTED]

Follow Up Type: Not Required

42c - Treatment of Residents

1. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

Resident #1 was in the dining room on [REDACTED]. Resident asked Staff A for a milkshake. It took some time to get the milkshake and the resident was frustrated. Staff A brought the milkshake to Resident #1. Resident #1 yelled at Staff A stating wanting a milkshake. Staff A was standing over resident #1 yelling here is your milkshake. Staff B was at front reception desk and heard yelling. Staff B witnessed Staff A standing over Resident #1 yelling at resident. Staff B removed staff A from Dining room. Resident was not treated with dignity and respect.

Plan of Correction

Accept ([REDACTED] - 06/08/2023)

- Team Member was immediately suspended on 4/4/23 pending investigation by [REDACTED], Executive Director
- Upon investigation Team Member was terminated from employment with the community by [REDACTED], Executive Director on 4/25/23
- Staff training on resident rights, abuse and neglect conducted on 5/25/23 by [REDACTED], Executive Director
- [REDACTED], Executive Director will review 42.c at the June Resident Council meeting on 6/28/23

Licensee's Proposed Overall Completion Date: 06/07/2023

Implemented ([REDACTED] - 06/14/2023)