

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

June 23, 2023

[REDACTED]
ANNS CHOICE INC
16000 ANN'S CHOICE WAY
WARMINSTER, PA, 18974

RE: ANN'S CHOICE
16000 ANN'S CHOICE WAY
WARMINSTER, PA, 18974
LICENSE/COC#: 12901

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 04/20/2023, 04/27/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: ANN'S CHOICE License #: 12901 License Expiration: 07/22/2023
 Address: 16000 ANN'S CHOICE WAY, WARMINSTER, PA 18974
 County: BUCKS Region: SOUTHEAST

Administrator

Name: [REDACTED] Phone: [REDACTED] Email: [REDACTED]

Legal Entity

Name: ANNS CHOICE INC
 Address: 16000 ANN'S CHOICE WAY, WARMINSTER, PA, 18974
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: 1 2 Date: 11/19/2018 Issued By: Warminster Township

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 114 Waking Staff: 86

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
 Reason: Complaint, Incident Exit Conference Date: 04/27/2023

Inspection Dates and Department Representative

04/20/2023 On Site [REDACTED]
 04/27/2023 On Site [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information

License Capacity: 65 Residents Served: 63

Secured Dementia Care Unit

In Home: Yes Area: garden house Capacity: 44 Residents Served: 42

Hospice

Current Residents: 7

Number of Residents Who:

Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 63
 Diagnosed with Mental Illness: 0 Diagnosed with Intellectual Disability: 0
 Have Mobility Need: 51 Have Physical Disability: 0

Inspections / Reviews

04/20/2023 - Partial

Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 05/26/2023

06/06/2023 - POC Submission

Submitted By: [REDACTED] Date Submitted: 06/21/2023
 Reviewer: [REDACTED] Follow-Up Type: Document Submission Follow-Up Date: 06/17/2023

Inspections / Reviews *(continued)*

06/23/2023 - Document Submission

Submitted By [REDACTED]

Date Submitted: 06/21/2023

Reviewer: [REDACTED]

Follow-Up Type: *Not Required*

42b - Abuse

1. Requirements

2600.

42.b. A resident may not be neglected, intimidated, physically or verbally abused, mistreated, subjected to corporal punishment or disciplined in any way.

Description of Violation

On multiple occasions, Staff Person A was seen by Staff Person C giving THC Gummy candy to Resident 1. Staff Person A was giving the candy to Resident 1 to make them sleep so that the Resident would not be a problem for them while they worked [REDACTED]

On or about [REDACTED]/2023, Staff Person B was seen by Staff Person C providing shower care to Resident 2. During this care Staff person B began to grab and push the resident up towards the grab bar and shower wall and yelling at [REDACTED] to get up, get up and then Staff person B began to smack Resident 2 on [REDACTED] bottom very hard and kept yelling to get up. Staff person B kept doing this until Resident 2 got up and then ended up hitting their head on the shower wall from being pushed up towards the wall. Staff person C attempted to stop Staff Person B and asked, "what are you going to them?" and Staff Person B responded with "This [REDACTED] can do it", "This [REDACTED] is just lazy".

Plan of Correction

Accept ([REDACTED] - 06/06/2023)

Due to findings from investigation staff persons A and B were terminated for violation of Company Standards of Conduct, Erickson Senior Living Violations and other policies

Training on Abuse Prevention for Memory Care staff was initiated/ongoing by Leadership/Designee and is to be completed by 6/16/24.

Dementia Training was initiated/ongoing for Memory Care staff by Traveling Memory Care Manager/Designee and is to be completed by 6/16/24.

Leadership/Designee will complete an initial audit tool for 100% of the Memory Care Residents by 6/10/23 to monitor changes in mood/behaviors including changes sleeping patterns, complaints or concerns of resident rights violations, and any physical signs of abuse to ensure they are free from abuse and/or chemical restraints.

Leadership/Designee will then complete an audit of 10% of the Memory Care Residents to monitor changes in mood/behaviors including changes sleeping patterns, complaints or concerns of resident rights violations, and any physical signs of abuse to ensure they are free from abuse and/or chemical restraints weekly for 7 weeks to be completed by 7/29/23.

Review of Rounding Audits will be presented in QM monthly x 2 months.

Training records of all new Memory Care employees hired effective 6/2/23 or later will be audited to ensure Abuse Prevention training was completed. Audits to be biweekly for 1 month, then monthly x 1 month to ensure all new Memory Care staff received training on Abuse Prevention during their new employee orientation process.

Review of audit to be presented at QM Monthly monthly x 2 months.

Date of Completion: 7/31/23

42b - Abuse (continued)

Licensee's Proposed Overall Completion Date: 07/31/2023

Implemented (MJ - 06/23/2023)

42c - Treatment of Residents

2. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

On or about [REDACTED]/2023, Staff Person A was seen by Staff Person B providing shower care to Resident 2. During this care Staff person B began to grab and push the resident up towards the grab bar and shower wall and yelling at [REDACTED] to get up, get up and then Staff person B began to smack Resident 2 on [REDACTED] bottom very hard and kept yelling to get up. Staff person B kept doing this until Resident 2 got up and then ended up hitting their head on the shower wall from being pushed up towards the wall. Staff person A attempted to stop Staff Person B and asked, "what are you going to them?" and Staff Person B responded with "This [REDACTED] can do it", "This [REDACTED] is just lazy".

Plan of Correction

Accept [REDACTED] - 06/06/2023)

Due to findings from investigation staff persons A and B were terminated for violation of Company Standards of Conduct, Erickson Senior Living Violations and other policies

Managers/Night Supervisors will continue to round each shift daily to ensure residents are being treated with dignity & respect, and are free from chemical restraints.

Leadership/Designee will complete an initial audit tool for 100% of the Memory Care Residents by 6/10/23 to monitor changes in mood/behaviors including changes in sleeping patterns, complaints or concerns of resident rights violations, and any physical signs of abuse to ensure they are free from chemical restraints.

Leadership/Designee will then complete an audit of 10% of the Memory Care Residents to monitor changes in mood/behaviors including changes in sleeping patterns, complaints or concerns of resident rights violations, and any physical signs of abuse to ensure they are free from abuse and/or chemical restraints weekly for 7 weeks to be completed by 7/29/23.

Review of Rounding Audits will be presented in QM monthly x 2 months.

Training records of all new Memory Care employees hired effective 6/2/23 or later will be audited to ensure Abuse Prevention training was completed. Audits to be biweekly for 1 month, then monthly x 1 month to ensure all new Memory Care staff received training on Abuse Prevention during their new employee orientation process.

Review of audit to be presented at QM Monthly monthly x 2 months.

Date of Completion: 7/31/23

Licensee's Proposed Overall Completion Date: 07/31/2023

42c - Treatment of Residents *(continued)**Implemented (MJ - 06/23/2023)*

42p - Restraints

3. Requirements

2600.

42.p. A resident shall be free from restraints.

Description of Violation*On multiple occasions, Resident 1 was given THC gummy candies to put them to sleep.***Plan of Correction***Accept (█ - 06/06/2023)**Resident 1 lab results showed no illegal substances were detected.**Managers/Night Supervisors will continue to round each shift daily to ensure residents are being treated with dignity & respect, and are free from chemical restraints.**Leadership/Designee will complete an initial audit tool for 100% of the Memory Care Residents by 6/10/23 to monitor changes in mood/behaviors including changes sleeping patterns, complaints or concerns of resident rights violations, and any physical signs of abuse to ensure they are free from chemical restraints.**Leadership/Designee will then complete an audit of 10% of the Memory Care Residents to monitor changes in mood/behaviors including changes sleeping patterns, complaints or concerns of resident rights violations, and any physical signs of abuse to ensure they are free from abuse and/or chemical restraints weekly for 7 weeks to be completed by 7/29/23.**Review of Rounding Audits will be presented in QM monthly x 2 months.**Training on Abuse Prevention and Resident Rights for Memory Care staff was initiated/ongoing by Leadership/Designee and is to be completed by 6/16/24.**Training records of all new Memory Care employees hired effective 6/2/23 or later will be audited to ensure training on Resident Rights was completed. Audits to be biweekly for 1 month, then monthly x 1 month to ensure all Memory Care staff received staff training on Resident Rights during their new employee orientation process.**Review of audit to be presented at QM Monthly monthly x 2 months.***Licensee's Proposed Overall Completion Date: 07/31/2023***Implemented (█ - 06/23/2023)*

202 - Prohibitions

4. Requirements

2600.

202. The following procedures are prohibited:

202 - Prohibitions (*continued*)

4. A chemical restraint, defined as use of drugs or chemicals for the specific and exclusive purpose of controlling acute or episodic aggressive behavior, is prohibited. A chemical restraint does not include a drug ordered by a physician or dentist to treat the symptoms of a specific mental, emotional or behavioral condition, or as pretreatment prior to a medical or dental examination or treatment.

Description of Violation

On multiple occasions, Staff Person A gave THC laced candy to Resident 1 so that [REDACTED] would go to sleep and not cause any problems in the Secure dementia Unit.

Plan of Correction

Accept ([REDACTED] - 06/06/2023)

Resident 1 lab results showed no illegal substances were detected.

Managers/Night Supervisors will continue to round each shift daily to ensure residents are being treated with dignity & respect, and are free from chemical restraints.

Leadership/Designee will complete an initial audit tool for 100% of the Memory Care Residents by 6/10/23 to monitor changes in mood/behaviors including changes sleeping patterns, complaints or concerns of resident rights violations, and any physical signs of abuse to ensure they are free from chemical restraints.

Leadership/Designee will then complete an audit of 10% of the Memory Care Residents to monitor changes in mood/behaviors including changes sleeping patterns, complaints or concerns of resident rights violations, and any physical signs of abuse to ensure they are free from abuse and/or chemical restraints for 7 weeks to be completed by 7/29/23.

Review of Rounding Audits will be presented in QM monthly x 2 months.

Training on Abuse Prevention and Resident Rights for Memory Care staff was initiated/ongoing by Leadership/Designee and is to be completed by 6/16/24.

Training records of all new Memory Care employees hired effective 6/2/23 or later will be audited to ensure Abuse Prevention and Resident Rights training was completed. Audits to be biweekly for 1 month, then monthly x 1 month to ensure all new Memory Care staff received training on Abuse Prevention and Resident Rights during their new employee orientation process.

Review of audit to be presented at QM Monthly x 2 months.

Licensee's Proposed Overall Completion Date: 07/31/2023

Implemented ([REDACTED] - 06/23/2023)