

Department of Human Services
Bureau of Human Service Licensing
LICENSING INSPECTION SUMMARY - PUBLIC

June 16, 2023

[REDACTED], ADMINISTRATOR
NORTHVIEW ESTATES LIMITED PARTNERSHIP
[REDACTED]

RE: NORTHVIEW ESTATES
945 BORDER AVENUE
ELLWOOD CITY, PA, 16117
LICENSE/COC#: 40499

Dear [REDACTED],

As a result of the Pennsylvania Department of Human Services, Bureau of Human Service Licensing review on 04/19/2023 of the above facility, we have determined that your submitted plan of correction is fully implemented. Continued compliance must be maintained.

Please note that you are required to post this Licensing Inspection Summary at your facility in a conspicuous location.

Sincerely,
[REDACTED]

cc: Pennsylvania Bureau of Human Service Licensing

Facility Information

Name: NORTHVIEW ESTATES License #: 40499 License Expiration: 12/24/2023
 Address: 945 BORDER AVENUE, ELLWOOD CITY, PA 16117
 County: LAWRENCE Region: WESTERN

Administrator

Name: TJ George Phone: 7246511642 Email: RHODESESTATES@COMCAST.NET

Legal Entity

Name: NORTHVIEW ESTATES LIMITED PARTNERSHIP
 Address: [REDACTED]
 Phone: [REDACTED] Email: [REDACTED]

Certificate(s) of Occupancy

Type: C 2 LP Date: 09/10/2001 Issued By: Dept L & I

Staffing Hours

Resident Support Staff: 0 Total Daily Staff: 67 Waking Staff: 50

Inspection Information

Type: Partial Notice: Unannounced BHA Docket #:
 Reason: Incident Exit Conference Date: 04/19/2023

Inspection Dates and Department Representative

04/19/2023 On Site [REDACTED]

Resident Demographic Data as of Inspection Dates

General Information
 License Capacity: 75 Residents Served: 48

Secured Dementia Care Unit
 In Home: Yes Area: first floor SCU Capacity: 10 Residents Served: 7

Hospice
 Current Residents: 10

Number of Residents Who:
 Receive Supplemental Security Income: 0 Are 60 Years of Age or Older: 48
 Diagnosed with Mental Illness: 13 Diagnosed with Intellectual Disability: 0
 Have Mobility Need: 19 Have Physical Disability: 0

Inspections / Reviews

04/19/2023 - Partial
 Lead Inspector: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 05/11/2023

05/11/2023 - POC Submission
 Submitted By: [REDACTED] Date Submitted: 06/09/2023
 Reviewer: [REDACTED] Follow-Up Type: POC Submission Follow-Up Date: 05/18/2023

Inspections / Reviews *(continued)*

05/15/2023 - POC Submission

Submitted By: [REDACTED]

Date Submitted: 06/09/2023

Reviewer: [REDACTED]

Follow-Up Type: Document Submission Follow-Up Date: 06/11/2023

06/16/2023 - Document Submission

Submitted By: [REDACTED]

Date Submitted: 06/09/2023

Reviewer: [REDACTED]

Follow-Up Type: Not Required

42c - Treatment of Residents

1. Requirements

2600.

42.c. A resident shall be treated with dignity and respect.

Description of Violation

Multiple residents were between the dining room and hallway area after lunch, at [redacted] p.m. on [redacted]/23, where multiple resident perceived staff person A as being verbally aggressive. While staff person A denies acting verbally demeaning, multiple residents and staff report staff person A's behavior to be described as "mean", "if looks could kill", a "verbally aggressive" tone which resulted in multiple residents becoming tearful and another resident reported being made to feel "stupid". Staff person B reported overhearing staff person A saying "stop being a baby" in a harsh tone and then observing two residents crying. Staff person A was removed from the floor and has been permanently removed from the staffing schedule.

Plan of Correction

Accept [redacted] - 05/15/2023)

- 1. Staff person A worked for a staffing agency and was immediately removed from the schedule on [redacted]/23 by the Human Resources director..
- 2. All staff were trained on Resident Rights, Mandatory Abuse Reporting and 2600.42 Specific Rights on 5/11/23 by the Administrator.
- 3. Beginning the week of 5/8/23 the Office Manager will interview 5 residents weekly regarding their care and treatment. All results will be reviewed by the Administrator.

Licensee's Proposed Overall Completion Date: 05/12/2023

Implemented [redacted] - 06/16/2023)

141a - Medical Evaluation

2. Requirements

2600.

141.a. A resident shall have a medical evaluation by a physician, physician's assistant or certified registered nurse practitioner documented on a form specified by the Department, within 60 days prior to admission or within 30 days after admission.

Description of Violation

A medical evaluation belonging to resident #1, complete on [redacted], did not indicate a date the initial in-person medical evaluation took place.

Plan of Correction

Accept [redacted] - 05/15/2023)

- 1. Resident #1's medical evaluation was corrected on by the Resident Care Coordinator on [redacted]/23 to indicate the date the initial medical evaluation took place.
- 2. Staff responsible for the coordinating the completion of medical evaluations were trained on the facility policy on medical evaluations and regulation 2600.141 on 5/11/23 by the Administrator.
- 3. The facility QA Checklist on Medical Evaluations was updated by the Administrator on 5/11/23 to include verification that the date of the of the initial in person medical evaluation is noted on the medical evaluation.
- 4. Beginning the week of 5/8/23 the Office Manager will verify all medical evaluations are completed properly to include the date of the initial in person medical evaluation. Documentation will be kept on the QA Checklist for Medical Evaluations.
- 5. Beginning 5/8/23 the Administrator will verify completion of the QA Checklist for Medical Evaluations on a monthly basis.

Licensee's Proposed Overall Completion Date: 05/12/2023

141a - Medical Evaluation (*continued*)

Implemented [REDACTED] 06/16/2023)